UPPER VALLEY PARKS AND RECREATION SERVICE AREA
BOARD MEETING AGENDA
Tuesday, November 12, 2026, at 3:00 PM
City Hall, Council Chambers
(700 US Highway 2, Leavenworth, WA 98826),
and online via Zoom below:
https://zoom.us/j/95561415795?pwd=aPgDxRThGzP7M3cCk5z3hYYhCvMAk2.1
Meeting ID: 955 6141 5795
Passcode: 612245

The Mission of the Upper Valley Parks and Recreation Service Area is to provide recreational activities and facilities to enhance the quality of life of everyone.

I. Roll Call

II. Approval of Consent Agenda

A. Approval of Agenda
B. September 8, 2026 - Meeting Minutes
C. Chelan County Property Tax Request and Claims Items = $227,000

III. Information Items

A. UVAB Updates- Brian Decker
B. Trout Unlimited Fishing Pond- Board Discussion
C. 2026 Pool Season Recap
D. Howard Hopkins Memorial Pool 2026 End of Season Guest and Staff Surveys – Board Discussion
E. Pool & Facility Updates – Steven Rubinstein & Selby
F. 2026 City Pool Budget Position through 10/31/2026 – Chantell Steiner
G. 2027 Proposed Meeting Dates – Board Discussion
H. Upper Valley PRSA – Regular Levy Preliminary Values 2027 Tax Year – Chantell Steiner
I. 2027 PRSA Budget Document Review – Shane Thayer
J. 2027 Pool Rate Adjustments – Board Discussion

IV. Action Items

A. Public Hearing: 2027 PRSA Budget
    1. Resolution 1-2026 Property Tax Resolution
    2. Resolution 2-2026 Adopting Budget for 2027
    3. Motion to Authorize the Chair to Sign Levy Certification Form

B. 2027 Pool Rates

V. Adjournement

UPPER VALLEY PARKS AND RECREATION SERVICE AREA
BOARD MEETING MINUTES
Thursday, September 10th, 2026, at 3:00 PM
City Hall, Council Chambers
(700 US Highway 2, Leavenworth, WA 98826)

The Mission of the Upper Valley Parks and Recreation Service Area is to provide recreational activities and facilities to enhance the quality of life of everyone.

I. Roll Call

Board Members Present: Chair Shane Thayer, Secretary Shannon Lemons, Kristian Winston, Cyndi Garza and Shon Smith

Board Members Absent: Travis McMaster

City Staff Present: City Administrator Matthew Selby, Pool Manager [Pool Staff] Lemons, and Recreation and Tourism Manager Steven Rubinstein

Guest Speakers: UVAB Acting President Brian Decker, UVAB Secretary Nicole Graham-Matheson, WRI Executive Director Canuche Terranella, WRI Outreach Coordinator Angela Crampton

II. Approval of Consent Agenda

A. Approval of Agenda
B. July 9th, 2026, Meeting Minutes
C. 2026-2027 Salaries and Wages
D. Ballot Resolution Filing Deadlines
E. G/L Trial Balance Detail Report 7/1/2026-7/31/2026

Recreation and Tourism Manager Steven Rubinstein suggested that Consent Agenda Item C- 2026-2027 Salaries and Wages should be relocated to Information Items. Chair Thayer moved to approve the Consent Agenda as amended, relocating Item C to Information Items. Board Member Garza seconded the motion, and the motion carried unanimously.

III. Information Items

A. 2026-2027 Salaries and Wages- Steven Rubinstein

Recreation & Tourism Manager Rubinstein described the schedule as a preview for the board. He noted that adjustments may follow as next year approaches, particularly to the private lesson wage. Selby explained that the City Council typically adopts the overall wage structure

The schedule reflected a 3.05 percent cost-of-living adjustment (COLA) to align with the current Collective Bargaining Agreement, applied equally to all City Staff regardless of union membership. Administrator Selby recalled that about four years prior, the City made a significant upward adjustment, including an additional $5 per hour, followed by a broader overhaul to attract staff. The City now pays more for lifeguards than any other pool in the area, and Administrator Selby said he was not recommending a downward adjustment. The published lifeguard range was cited as $22.86 to $25.31 per hour. Full-time staff are on a step schedule, which does not apply to lifeguards.

Board member Garza asked about the $17.13 hourly figure at the bottom of the table. City staff agreed the figure appeared to be an error, since it could not be both the current rate and the current rate plus the COLA. Pool Manager Lemons said that more than 50 percent of lifeguards are high school students. Board members observed that tipped downtown service jobs can pay considerably more.

Board Member Garza advised the board against substituting its own wage figures for those prepared by the staff who work with the numbers. Recreation & Tourism Manager Rubinstein said setting the pay scale is generally a staff action rather than a board action. Pool Manager Lemons said the board has deferred on wages in the past, considered the wages fair, and supported the 3 percent COLAs.

Discussion then turned to the private lesson rate. Recreation & Tourism Manager Rubinstein said the rate has not been adjusted recently and has compressed the gap between the high and low rates. The "lifeguard private lesson" label was identified as probably meaning "instructor private lesson." Pool Manager Lemons said it is a flat rate that was historically meant to incentivize staff and that private lessons are now scheduled rather than voluntary. She said private lessons are a specialized service, since instructors must adapt to what each parent wants taught. Demand for private lessons was lower this year, while group lessons were strong. She supported an increase because the rate has not changed in some time. Administrator Selby and Chair Thayer questioned the need for a separate rate. Board Member Smith recalled an instance several years in the past when the pool offered a $5.00/hour retention bonus to keep staff on the schedule, and asked whether instructors are paid only while teaching, and Pool Manager Lemons confirmed they are.

Chair Thayer suggested tabling the item to allow time for the board to ask more questions of City Staff. Board Member Garza suggesting adopting the schedule, as did Board Member Smith. The Chair noted questions could be answered by email. Board Member Lemons said she had no objection either way and did not see the distinction between rates.

A motion to adopt the 2026-2027 Salaries and Wages as presented was made by Board Member Garza, seconded by Board Member Lemons, and Carried unanimously.

B. Upper Valley Aquatics Booster Update (UVAB) – Brian Decker

Brian Decker, acting president, presented with other UVAB representatives. Kurt Peterson has moved on to the MEND board but continues to assist. Mr. Decker reported that UVAB is transitioning into the Upper Valley Alliance Boosters, with a focus on fundraising for the future Upper Valley Community Center. The revised mission is to build enthusiasm, direction, support, and funds for developing the Community Center. The vision is a multipurpose facility combining recreation, education, and wellness, including a year-round pool, a library, fitness space, and community meeting space.

Leadership consists of Mr. Decker (Acting President), Ann Murray (Vice President), Nicole Graham Matheson (secretary), and Janet Swalen (marketing). Next steps include securing a grant to pay for fundraising training for UVAB members, expanding the board, and recruiting a president with fundraising experience. The group is also restructuring its 501(c)(3), updating its website, and starting a newsletter and social media campaigns. Mr. Decker said the group's mailing list has roughly 200 to 300 contacts and indicated that the group could assist with outreach, including the recruitment of instructors. Pool Manager Lemons said new instructors shadow-train with experienced staff and are assessed for the levels they can teach. She said the pool has no formal instructor training program and was well staffed this year.

Board Member Winston asked if Mr. Decker knew who from their organization might be appointed to the UVCC Steering Committee. Mr. Decker indicated they had many interested members but he did not yet know how City Council would ultimately make selections for the Committee. Administrator Selby said the Council has adopted the Upper Valley Community Center Steering Committee and that a call for members was being released, including two aquatics-specific seats. Board Member Garza suggested one seat go to a swim team representative and one to UVAB. In response to a question from Administrator Selby, Board Member Smith said the proposed regional sports complex at Wenatchee Landing appeared to be inactive because of expired public facilities district application deadlines and the lack of anyone taking the lead.

C. Wenatchee River Institute Youth Fishing Pond Discussion- Canuche Terranella and Angela Crampton

Wenatchee River Institute (WRI) Executive Director Canuche Terranella described the Blackbird Island Fishing Pond as a City-owned asset that has offered youth and senior fishing for more than 20 years. Mr. Terranella explained that, historically, Trout Unlimited has managed the pond but is an aging, volunteer-only group and they recently asked WRI to take over. Mr. Terranella estimated that WRI would need about $20,000 annually for operations and maintenance, including staff time and utilities, excluding capital improvements. A local philanthropist has offered to fund urgent capital work, including a telemetry system, a rebuilt backup pump, and finalizing the pond's water right, about $8,600 in total. The

community raised and spent about $20,000 on capital improvements this year, including a new water intake. Mr. Terranella said WRI was not fully committed to taking on the pond and suggested the City might manage it more efficiently. He proposed that the PRSA either support WRI or provide the City with the necessary funds to operate it, and that the City and WRI work on a long-term vision for the site, possibly tied to habitat restoration.

WRI representatives said the Public Utility District supplies the stocked fish at no cost but generally funds only projects affected by its dams. They estimated usage at 100 to 200 people per year, with 8 to 10 children observed at a recent stocking. They also raised liability concerns, including an informal fishing derby organized by a young person on the site.

City Staff and the Board discussed the budgeting mechanics of the UVPRSA and how funding an additional asset might impact funding and operations for the Howard Hopkins Memorial Pool. Board Member Winston asked if the City would need to reduce pool operations, should the PRSA pursue funding the fishing pond. Administrator Selby said that the answer would ultimately hinge on property tax collections, but that the pool currently operated with a budgetary surplus. Selby explained that there was a nexus between the PRSA's stated purpose and the funding of assets like the fishing pond and that the concept would be worth exploring in accordance with the Board's recently adopted Mission, Vision, and Values.

Selby explained that the pump house sits on an eroding riverbank, that a flood like the one that occurred December of 2025 could destroy it, and that rebuilding it would require costly shoreline permitting, all of which would limit the City's ability to assume operations of the pond. Board Member Winston expressed that while she saw the alignment between the pond and the PRSA, she suggested that thorough consideration should be given to whether the City should ultimately be the responsible entity.

Board Member Garza expressed her support for expanding the PRSA's role beyond the pool but said the board should first bank funds and plan intentionally. Board Member Smith recalled earlier discussions of other recreation projects, such as a pump track, disc golf, and play equipment. He said he was uncomfortable committing $20,000 annually without a detailed financial review with Finance Director Chantell Steiner. He said he could consider a one-time commitment, and he was concerned that a failure to sustain funding could later endanger the pond. Board Member Winston suggested that, if the pool is fully funded and reserves are in place, the board could create an annual grant program that outside entities could apply to. She also expressed her opinion that City should take responsibility for the pond, but that if the PRSA was going to subsidize pond operations, she would prefer that the Board fund WRI rather than the City.

In response to a question from Chair Thayer, Administrator Selby offered a placeholder cost of $500,000, with the caveat that it was not a formal engineering estimate. Selby also said the original agreement placed no maintenance or financial responsibility on the City. He added that Parks Supervisor John Shons had not included the pond in his budget request, and that the City had capital priorities exceeding $300 million, which would make it difficult to take on new projects. He also expressed his opinion that, given the choice, he would prefer that the City operate the pond rather than transferring public funds to a nonprofit, but that

staff capacity was a concern.

No action was taken. Chair Thayer asked that the discussion item be added to the agenda for the next PRSA Board Meeting, and Selby indicated that he would meet with Parks Supervisor Shons in the interim. Board members were invited to submit questions in advance for WRI and staff to prepare.

D. Pool and Facility Updates- [Pool Staff] Lemons, Selby, and Steven Rubinstein

Pool Manager Lemons reported that the season was successful despite closures for wildfire smoke and several accidental fecal release (AFR) incidents. Parking changes were handled well by patrons despite some grumbling, and the season was winding down. She reported good attendance across programs, including water aerobics, swim lessons, swim team prep, and lap swim. An open-swim model used in August after lessons ended was well received and helped during smoke events. Recreation & Tourism Manager Rubinstein noted that the pool offers more open swim and a longer season than other area pools. No staff were lost because of the closures.

Rubinstein explained AFR treatment protocol at the pool and how elevated cyanuric acid levels, which stabilize chlorine against sunlight, lengthen disinfection time. Staff intend to test chemical-system changes early next season and to shift monitoring responsibility from Public Works to pool staff, which would involve additional training. Pool Manager Lemons noted plans to obtain an updated AFO certification. Steven confirmed that an indoor pool would allow faster turnaround, and Selby indicated his preference for separate water systems for shallow and lap pools in the future community center. Board Member Garza asked staff to compile the days lost to smoke and AFR closures. Staff confirmed there were at least three August incidents (two AFRs and one vomit-related) plus multiple smoke closures.

Selby requested that ZIP codes be collected from all patrons in future seasons to determine the allocation of Lodging Taxes to fund pool operations. They were not collected this year, though season pass holder data is available.

E. 2026 City Pool Budget Position Draft through 7/31/2026 – Steven Rubinstein presenting for Chantell Steiner

Recreation & Tourism Manager Rubinstein presented in place of Finance Director Steiner, using an updated handout through August. He reported that the 2027 and 2028 draft is ready and that about $227,000 in property tax revenue is expected in October or November. Revenue and expenses were both tracking favorably, with small payrolls remaining in September and October. Pool Manager Lemons said the swim team had not yet been billed, because swim lessons and team charges would be billed together. Administrator Selby and staff noted that the swim team does not pay rent for the pool but reimburses staff time, so the "rental" line item label may need to change, subject to Springbrook accounting constraints. Season pass revenue was front-loaded, and a comparison of roughly $50,000

against $22,000 the prior year was noted. Refunds were issued only for swim lessons missed due to closures, but not for season passes.

F. Vision & Values – Board Discussion

Board members discussed the draft mission, vision, and Values, along with the associated action statements. Recreation & Tourism Manager Rubinstein explained that action statements define what the core values mean. Councilmember Thayer shared that he had come to appreciate the process through his work on the school district's plan. Board members generally liked the draft vision statement in the packet, and noted that the suggested structure closely matched Chair Thayer's own submission.

Discussion returned to the board's desire to expand its impact beyond the pool. Board Member Garza suggested allocating budget shares, such as 80 percent for the pool, 15 percent for savings, and 5 percent for small grants, while also saving for the community center. Recreation & Tourism Manager Rubinstein noted that small grants could build voter support for renewal and expansion. Board Member Winston supported setting aside reserves first, then using remaining funds for grants. Board member Lemons recommended against setting a precedent that would invite many numerous outside funding requests.

A motion to adopt the boards vision statement, "A vibrant community where parks, nature, and recreation inspire healthy lifestyles, connections, and lifelong enjoyment" was made by Board Member Garza, seconded by Board Member Smith, and carried unanimously.

The board decided not to pursue action statements at this time and agreed to let the approved Mission, Vision and Values stand on their own.

IV. Action Items

No formal action items were presented for board consideration during this meeting.

V. Adjournment

Seeing no further business Board Member Mith motioned to adjourn the meeting. The motion was seconded by Board Member Lemons and passed unanimously. The meeting adjourned at approximately 4:42 PM.

Respectfully submitted by: Steven Rubinstein, Recreation and Tourism Manager, City of Leavenworth.

Voucher Approval

Invoice #	Date	Vendor	Description	Expenditure Line Item #	Amount
2026-2	11/12/2026	City of Leavenworth	Operation of Pool	677.001.57600.60.000	$227,000.00
				Total	$227,000.00

We, the undersigned City Council of the City of Leavenworth do hereby certify that the merchandise or services specified have been received and that Vouchers are approved for payment in the amount of $227,000.00 on this 12th day of November 2026.

_____ _____

_____ _____

_____ _____

_____ _____

Invoice # 2026-2

Statement

Please Return One Copy
With Your Remittance

City of Leavenworth
P.O. Box 287
Leavenworth, WA 98826

Phone: (509) 548-5275
Fax: (509) 548-6429

Statement Date: 11/12/26

To: Upper Valley Parks & Rec
Service Area
Chelan County Auditor
Wenatchee, WA 98801

Date	Description	Amount
11/12/26	Partial service fee for operation	
	of UVPRSA Pool of Real & Personal	$227,000
	Property Taxes.	
		.
	Thank You	

Total $ 227,000.00

City of Leavenworth
Receipt into 176.311.10.00.001

Upper Valley Parks & Rec
Service Area
Chelan County Auditor
Wenatchee, WA 98801

2026 Pool Season Report

Prepared by Steven Rubinstein

Contents

Executive Summary 3

Revenue 4

Check-Ins 7

Swim Lessons 8

Closures/Downtime 10

Executive Summary

The 2026 pool season was an overall success, though not without its challenges. The operating season got off to a smooth start on Memorial Day Weekend, with an on-time opening, strong season pass and punch card sales, and none of the major mechanical or water clarity issues seen in years prior. Adequate staffing levels were achieved well in advance of opening day, and programming began as planned. This season marked the return of a chlorine-based sanitization system after a saltwater system was tested previously. Staff was hopeful that the return to a chlorine would shorten disinfection time, and ultimately turnaround time in the event of an AFR. Unfortunately, due to various chemical and environmental factors, there was no material reduction in reopening time.

Operations continued uninterrupted until mid-July when two AFRs occurred within two weeks. Because the CDC and the WA Department of health have identified the need for stringent disinfection protocols in the event of an unformed fecal release, the pool could not be reopened as quickly as anticipated. This resulted in some disappointment among pool patrons, indicating a misalignment between City communications and operational realities. After these two AFRs, a minor vomiting incident resulted in the only other disinfection-related closure of the season. In this instance, the health risk was mitigated in less than 24 hours and the pool reopened at its regularly scheduled time the next day.

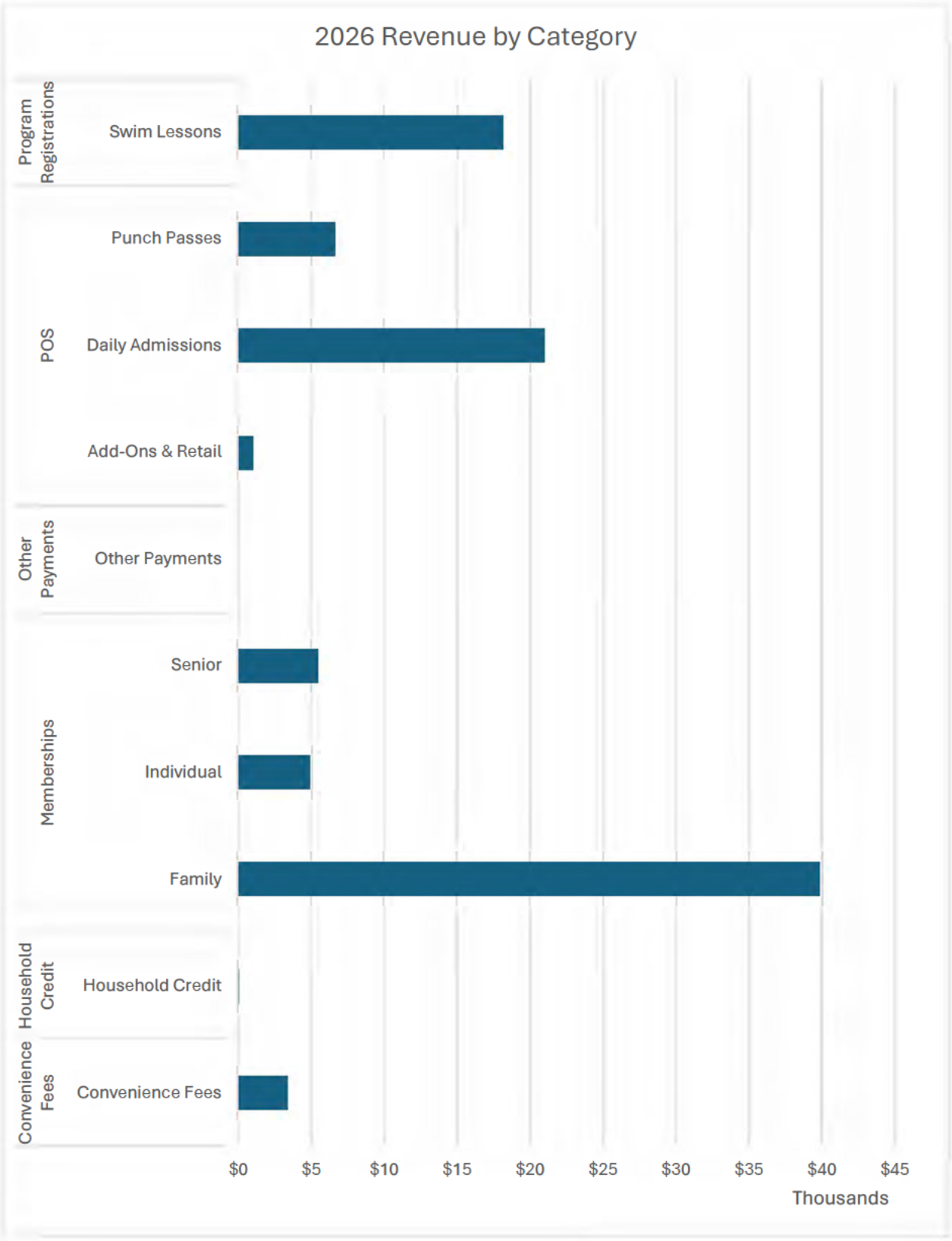
While Leavenworth did not see the kind of close-proximity fire activity that took place during the summer of 2025, several large-scale fires in the surrounding area resulted in challenging air quality conditions. In accordance with Department of Health guidelines for outdoor recreation activities involving youth (under the age of 18), City Administration implemented a policy wherein pool operations were suspended or cancelled when the AQI reach 151 or higher. In total, the 2026 season saw 14 separate closures of varying length due to air quality. Several operational accommodations were made to maximize operating hours. Despite these accommodations, air quality resulted in significant downtime and lesson cancellations.

Despite this season's challenges, feedback received in the end-of-season survey indicated overall positive sentiment among community members. On a 1 to 5 scale, patrons gave the overall experience at the pool an average rating of 3.91, up from 3.5 in the 2025 end-of-season survey. Similarly, staff reported overall positive sentiments, though many noted that they did not get to work as many hours as they'd hoped. Contributing factors included air quality and disinfection closures, as well as a generally heavy staff roster, the result of repeated challenges with staff availability and retention year-to-year. For the 2027 season and beyond, several new policies and SOPs will be implemented in an effort to reduce these issues and optimize staffing levels.

Revenue

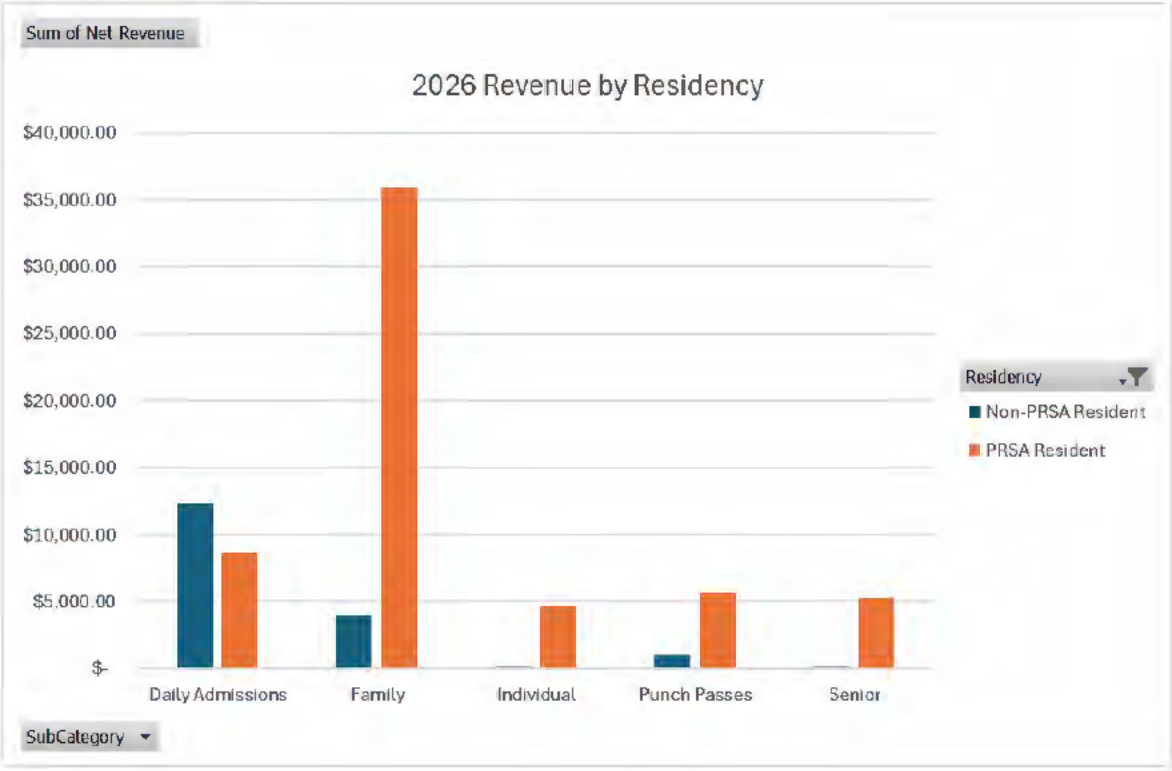
Row Labels	Gross Collected	Refunds	Net Revenue
Convenience Fees (not retained by City)	**$3,392.17**	**$0.00**	**$3,392.17**
Household Credit	**$55.50**	**$0.00**	**$55.50**
Household Credit	**$55.50**	**$0.00**	**$55.50**
Household Account Credit (Aggregate)	$55.50	$0.00	$55.50
Memberships	**$50,905.00**	**-$710.00**	**$50,195.00**
Family	**$40,444.00**	**-$612.00**	**$39,832.00**
Family (Non-PRSA Resident)	$4,204.00	-$252.00	$3,952.00
Family (PRSA Resident)	$35,640.00	-$360.00	$35,280.00
Family (PRSA Resident) + 1 Person	$600.00	$0.00	$600.00
Individual	**$4,886.00**	**$0.00**	**$4,886.00**
Individual (Non-PRSA Resident)	$156.00	$0.00	$156.00
Individual (PRSA Resident)	$4,730.00	$0.00	$4,730.00
Senior	**$5,575.00**	**-$98.00**	**$5,477.00**
Senior (Non-PRSA Resident)	$180.00	$0.00	$180.00
Senior (PRSA Resident)	$4,940.00	-$98.00	$4,842.00
Senior Couple (PRSA Resident)	$455.00	$0.00	$455.00
Other Payments	**$20.00**	**-$248.00**	**-$228.00**
Other Payments	**$20.00**	**-$248.00**	**-$228.00**
Other Payments (Aggregate)	$20.00	-$248.00	-$228.00
POS	**$28,703.50**	**-$79.02**	**$28,624.48**
Add-Ons & Retail	**$1,024.00**	**-$10.02**	**$1,013.98**
Pass Add On	$774.00	$0.00	$774.00
POS Refund Adjustment	$0.00	-$10.02	-$10.02
Swim Diaper	$250.00	$0.00	$250.00
Daily Admissions	**$20,987.50**	**-$37.00**	**$20,950.50**
Daily NON PRSA	$11,950.00	-$30.00	$11,920.00
Daily PRSA	$8,005.50	$0.00	$8,005.50
Senior Non-PRSA	$420.00	-$7.00	$413.00
Senior PRSA	$612.00	$0.00	$612.00
Punch Passes	**$6,692.00**	**-$32.00**	**$6,660.00**
10 - Punch Pass Non-PRSA	$960.00	$0.00	$960.00
10 - Punch Pass PRSA	$4,848.00	$0.00	$4,848.00
10 - Punch Pass Senior Non-PRSA	$56.00	$0.00	$56.00
10 - Senior Punch Pass PRSA	$828.00	-$32.00	$796.00
Program Registrations	**$22,580.01**	**-$4,428.97**	**$18,151.04**
Swim Lessons	**$22,580.01**	**-$4,428.97**	**$18,151.04**
Swim Lessons (All Programs)	$22,580.01	-$4,428.97	$18,151.04
Grand Total	**$105,656.18**	**-$5,465.99**	**$100,190.19**

Table 1 Note: Due to discrepancies in accounting, there is a ~1% marin of errors in these fiugres. See budget position for actuals.


2026 Revenue by Category
Program Registrations
Swim Lessons
POS
Punch Passes
Daily Admissions
Add-Ons & Retail
Other Payments
Other Payments
Memberships
Senior
Individual
Family
Household Credit
Household Credit
Convenience Fees
Convenience Fees
$0
$5
$10
$15
$20
$25
$30
$35
$40
$45
Thousands

Year-Over-Year Revenue

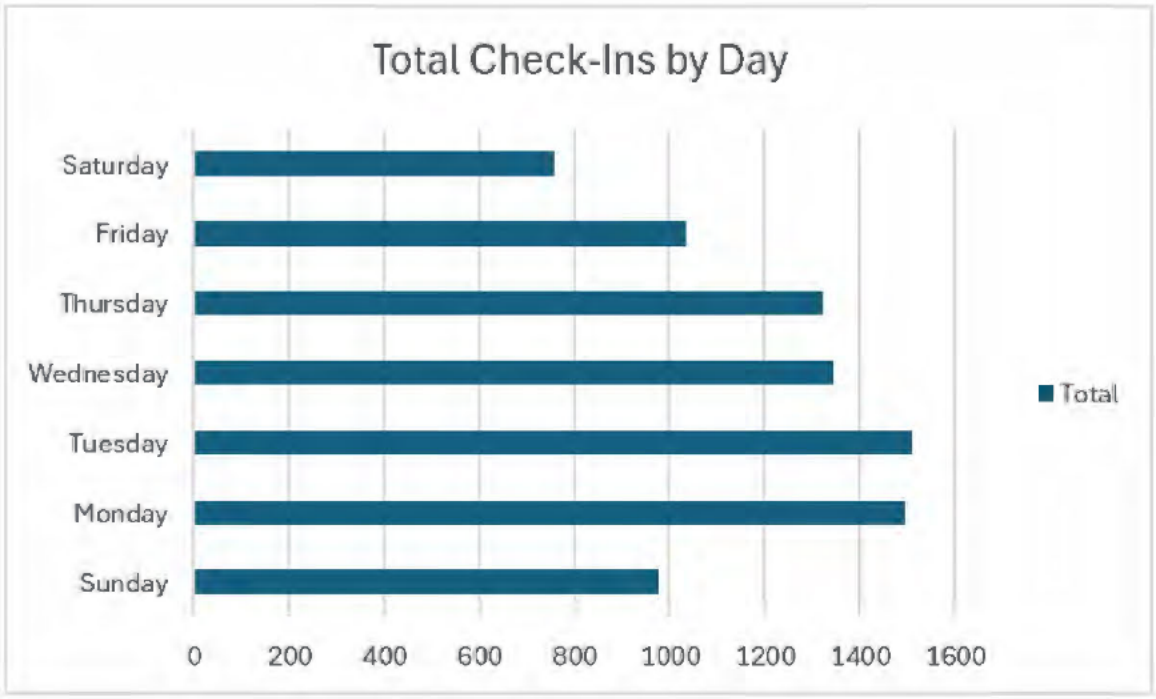
Net Revenue		2025	2026
Convenience Fees	Convenience Fees	$1,231.54	$3,392.17
Convenience Fees Total		**$1,231.54**	**$3,392.17**
Household Credit	Household Credit	$12.00	$55.50
Household Credit Total		**$12.00**	**$55.50**
Memberships	Family	$15,738.00	$39,832.00
	Individual	$2,205.00	$4,886.00
	Senior	$2,960.00	$5,477.00
Memberships Total		**$20,903.00**	**$50,195.00**
Other Payments	Other Payments	$1,245.00	-$228.00
Other Payments Total		**$1,245.00**	**-$228.00**
POS	Add-Ons & Retail		$1,013.98
	Daily Admissions	$15,587.50	$20,950.50
	Punch Passes		$6,660.00
POS Total		**$15,587.50**	**$28,624.48**
Program Registrations	Swim Lessons	$13,523.00	$18,151.04
Program Registrations Total		**$13,523.00**	**$18,151.04**
Grand Total		**$52,502.04**	**$100,190.19**

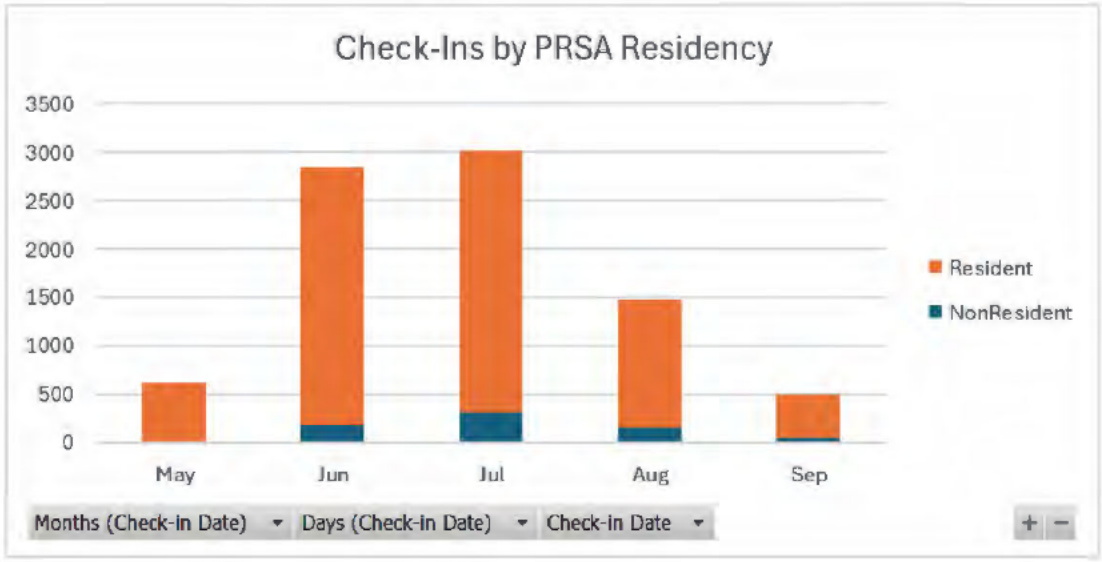


Check-Ins

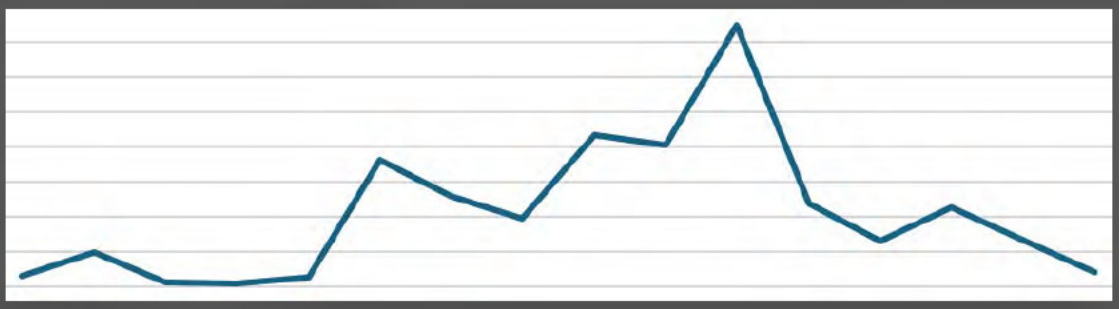
Total Check-Ins Recorded

	NonResident	Resident	Grand Total
⊞ May	2	619	621
⊞ Jun	186	2658	2844
⊞ Jul	321	2692	3013
⊞ Aug	157	1312	1469
⊞ Sep	46	455	501
Grand Total	712	7736	8448



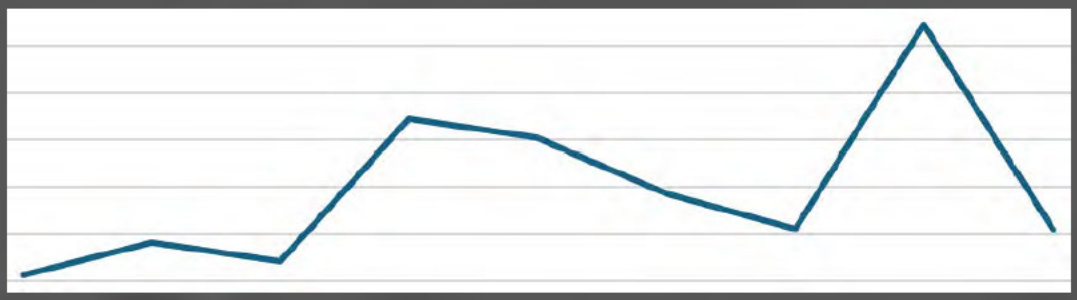


Count of Residency Status



Hours (Start of Hour)

Count of Residency Status

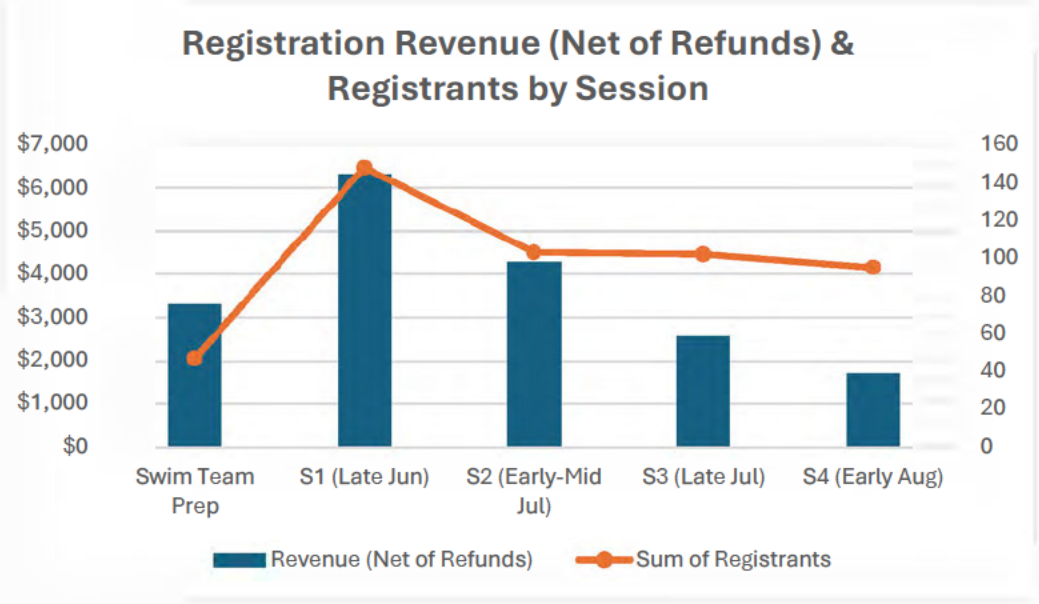


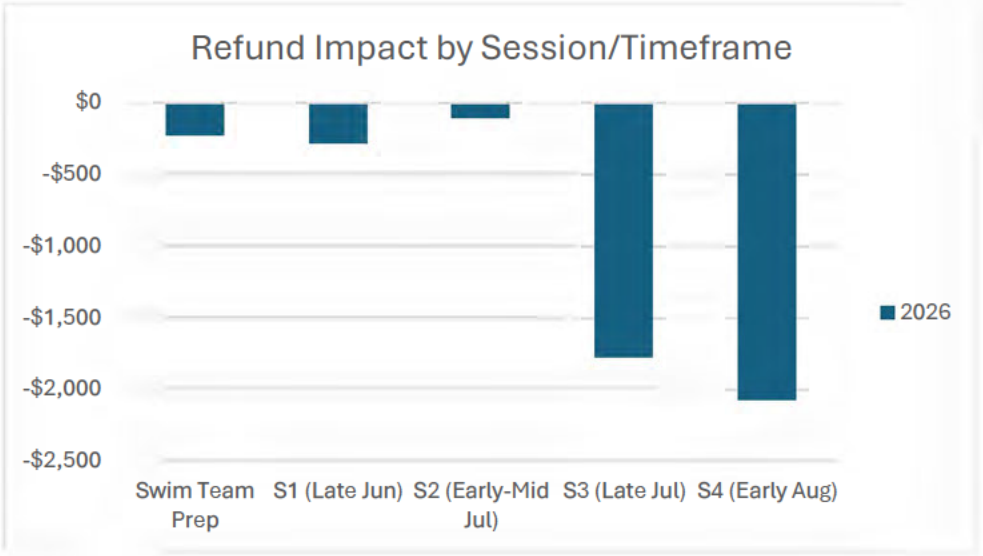
Hours (Start of Hour)

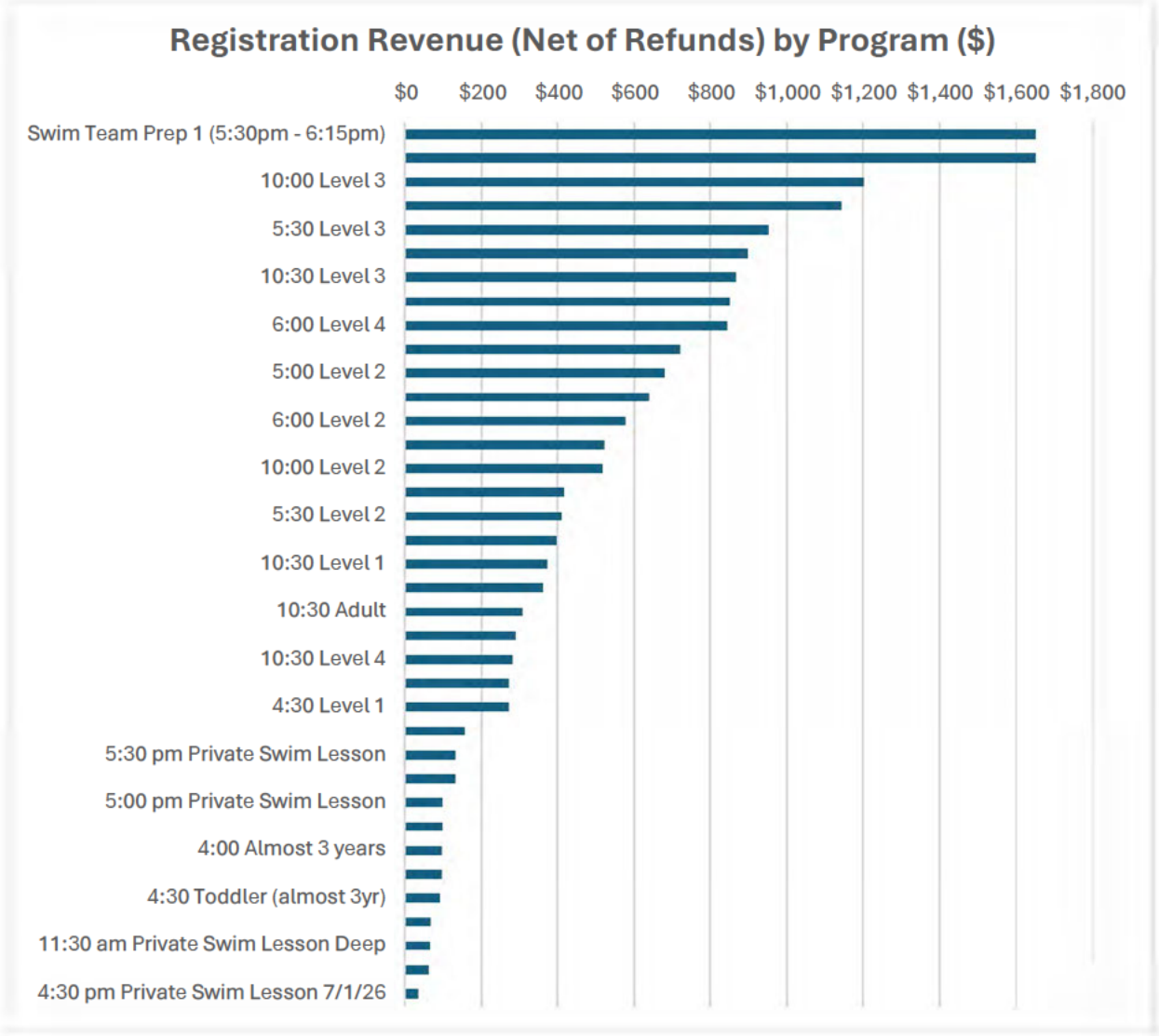
Swim Lessons

Swim lessons generated strong sales in all cases, with most timeslots filling up within an hour of posting. Unexpected pool closures resulted in significant refunds, especially in the month of August. Survey results from both staff and patrons indicated that there is room for improvement in instructor training.

Gross Registration Receipts	Registration Revenue Net of Refunds	Total Registrants	Refunds
$22,625	$18,185	495	$4,440


Registration Revenue (Net of Refunds) & Registrants by Session
$7,000
$6,000
$5,000
$4,000
$3,000
$2,000
$1,000
$0
160
140
120
100
80
60
40
20
0
Swim Team Prep
S1 (Late Jun)
S2 (Early-Mid Jul)
S3 (Late Jul)
S4 (Early Aug)
Revenue (Net of Refunds)
Sum of Registrants

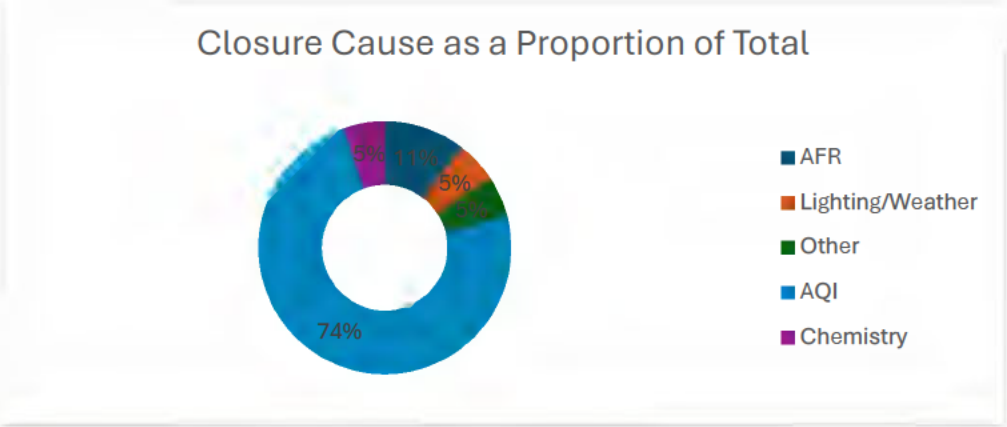

Refund Impact by Session/Timeframe
$0
-$500
-$1,000
-$1,500
-$2,000
-$2,500
Swim Team Prep
S1 (Late Jun)
S2 (Early-Mid Jul)
S3 (Late Jul)
S4 (Early Aug)
2026



Closures/Downtime

Cause	Total Hours Closed
AFR	72.75
Lighting/Weather	1.68
Other	1.85
AQI	123.70
Chemistry	4.30
Grand Total	**204.28**

Cause	Count
AFR	2
Lighting/Weather	1
Other	1
AQI	14
Chemistry	1
Grand Total	**19**



Date Closed	Closure Reason	Time Closed	Date Reopened	Time Reopened	Total Hours Closed	Note
7/9/2026	AFR	4:15 PM	7/13/2026	6:00 AM	35.75	
7/16/2026	Lighting/Weather	7:19 PM	7/17/2026	6:00 AM	1.68	
7/18/2026	Other	4:09 PM	7/19/2026	10:00 AM	1.85	Vomit
7/20/2026	AFR	2:00 PM	7/23/2026	6:00 AM	37.00	
7/31/2026	AQI	1:39 PM	8/1/2026	10:00 AM	7.35	
8/3/2026	AQI	10:13 AM	8/6/2026	1:00 PM	47.78	
8/6/2026	AQI	4:29 PM	8/7/2026	6:00 AM	4.52	
8/7/2026	AQI	1:37 PM	8/8/2026	10:00 AM	7.38	
8/8/2026	Chemistry	12:31 PM	8/8/2026	4:49 PM	4.30	
8/13/2026	AQI	9:31 AM	8/14/2026	6:00 AM	11.48	
8/14/2026	AQI	9:29 AM	8/15/2026	12:30 PM	14.02	
8/15/2026	AQI	4:39 PM	8/16/2026	12:00 PM	3.35	
8/16/2026	AQI	2:35 PM	8/17/2026	6:00 AM	3.42	
8/17/2026	AQI	12:33 PM	8/18/2026	6:00 AM	8.45	
8/19/2026	AQI	4:29 PM	8/20/2026	6:00 AM	4.52	
8/21/2026	AQI	9:37 AM	8/21/2026	12:30 PM	2.88	
8/21/2026	AQI	1:31 PM	8/21/2026	4:00 PM	2.48	
8/22/2026	AQI	11:29 AM	8/22/2026	2:30 PM	3.02	
8/26/2026	AQI	1:27 PM	8/26/2026	4:30 PM	3.05	

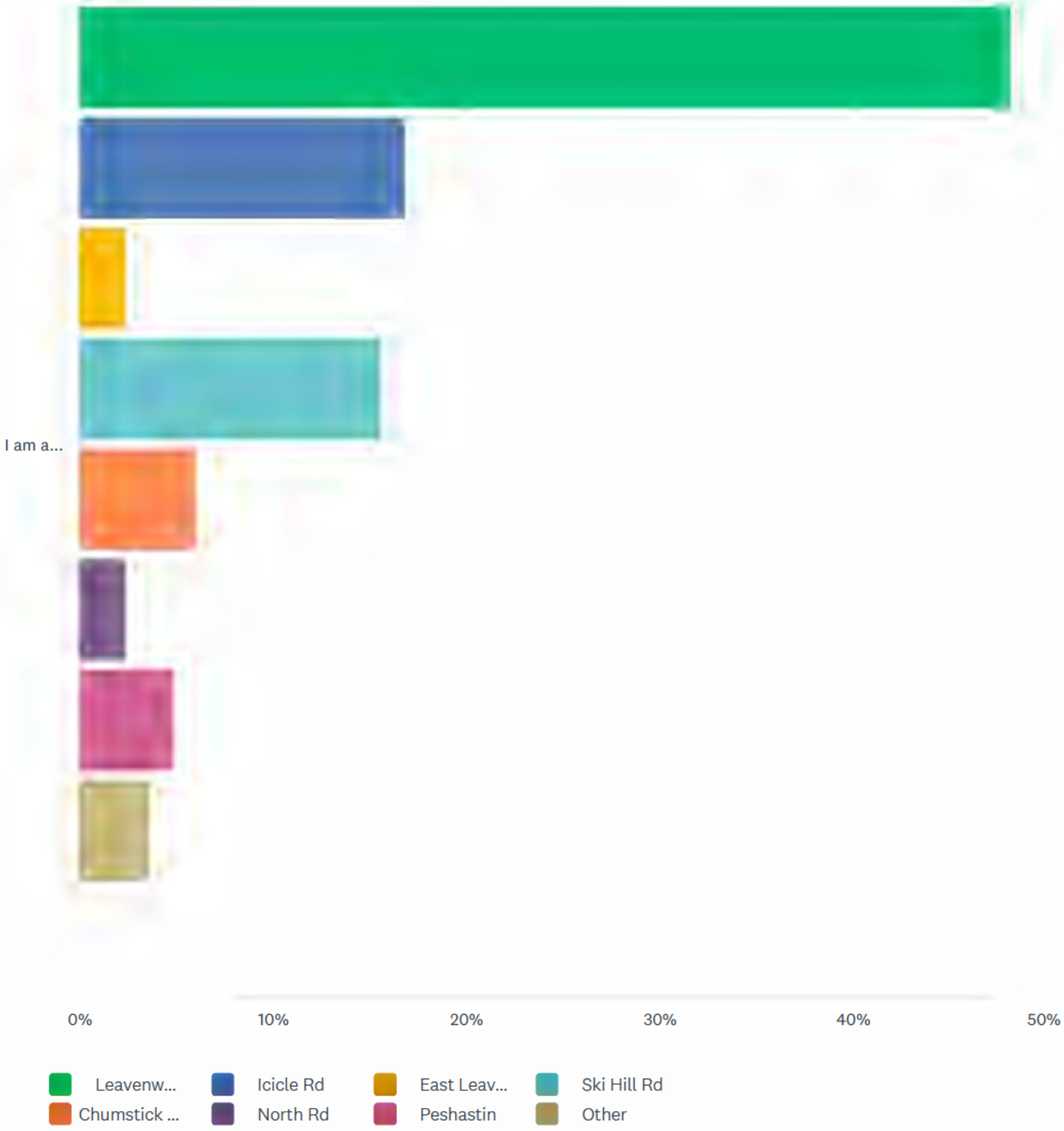
Figure 1 Closure Log

Tab III. D

Q1 Where do you live? Please select an option from one of the drop-down menus.

Answered: 87 Skipped: 4

PRSA Resident



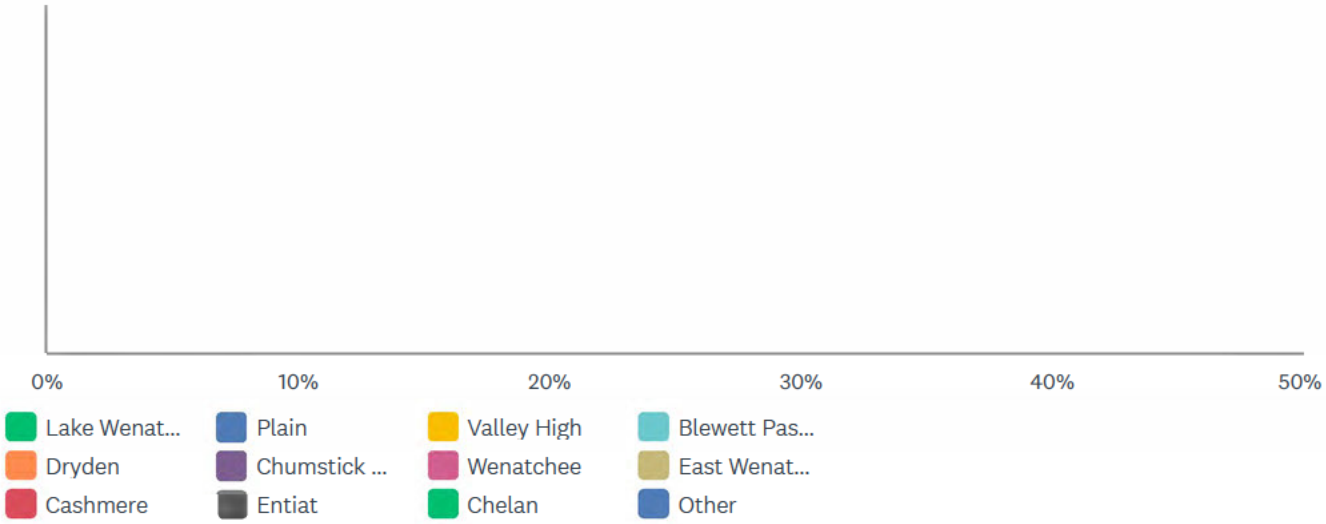
Non-PRSA Resident





I am a...





PRSA Resident

	LEAVENWORTH CITY RESIDENT	ICICLE RD	EAST LEAVENWORTH RD	SKI HILL RD	CHUMSTICK HWY (WITHIN FIRST ~10 MILES)	NORTH RD	PESHASTIN	OTHER	TOTAL
I am a...	48.19% 40	16.87% 14	2.41% 2	15.66% 13	6.02% 5	2.41% 2	4.82% 4	3.61% 3	83

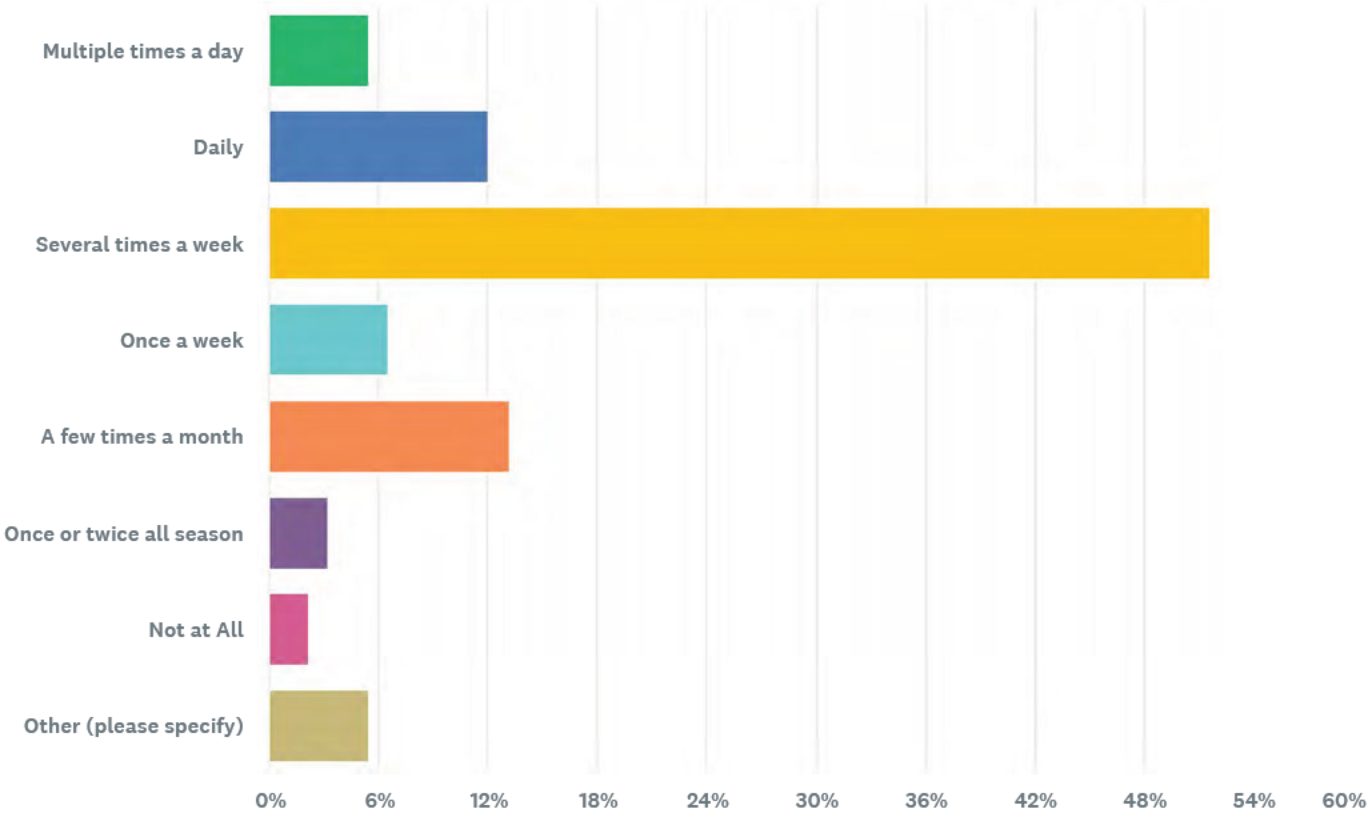
Non-PRSA Resident

	LAKE WENATCHEE AREA	PLAIN	VALLEY HIGH	BLEWETT PASS/HWY 97	DRYDEN	CHUMSTICK (GREATER THAN ~10MILES)	WENATCHEE	EAST WENATCHEE	CASHME
I am a...	0.00% 0	25.00% 1	0.00% 0	50.00% 2	0.00% 0	0.00% 0	25.00% 1	0.00% 0	0.0

#	OTHER (I.E., UNSURE OF RESIDENCY STATUS, VISITOR, LIVE OUT OF THE AREA, ETC.)	DATE
1	Titus Rd. Just over city boundary	9/16/2026 10:30 PM
2	4 miles out of Leavenworth	9/16/2026 1:28 PM
3	Titus Road	9/16/2026 11:10 AM
4	Live out of the area	9/16/2026 10:40 AM
5	Plain , WA	9/16/2026 10:40 AM
6	Resident	9/12/2026 9:56 AM
7	Live in Seattle -second home	9/11/2026 8:54 PM

Q2 91 responses

How often did you visit the pool this season?

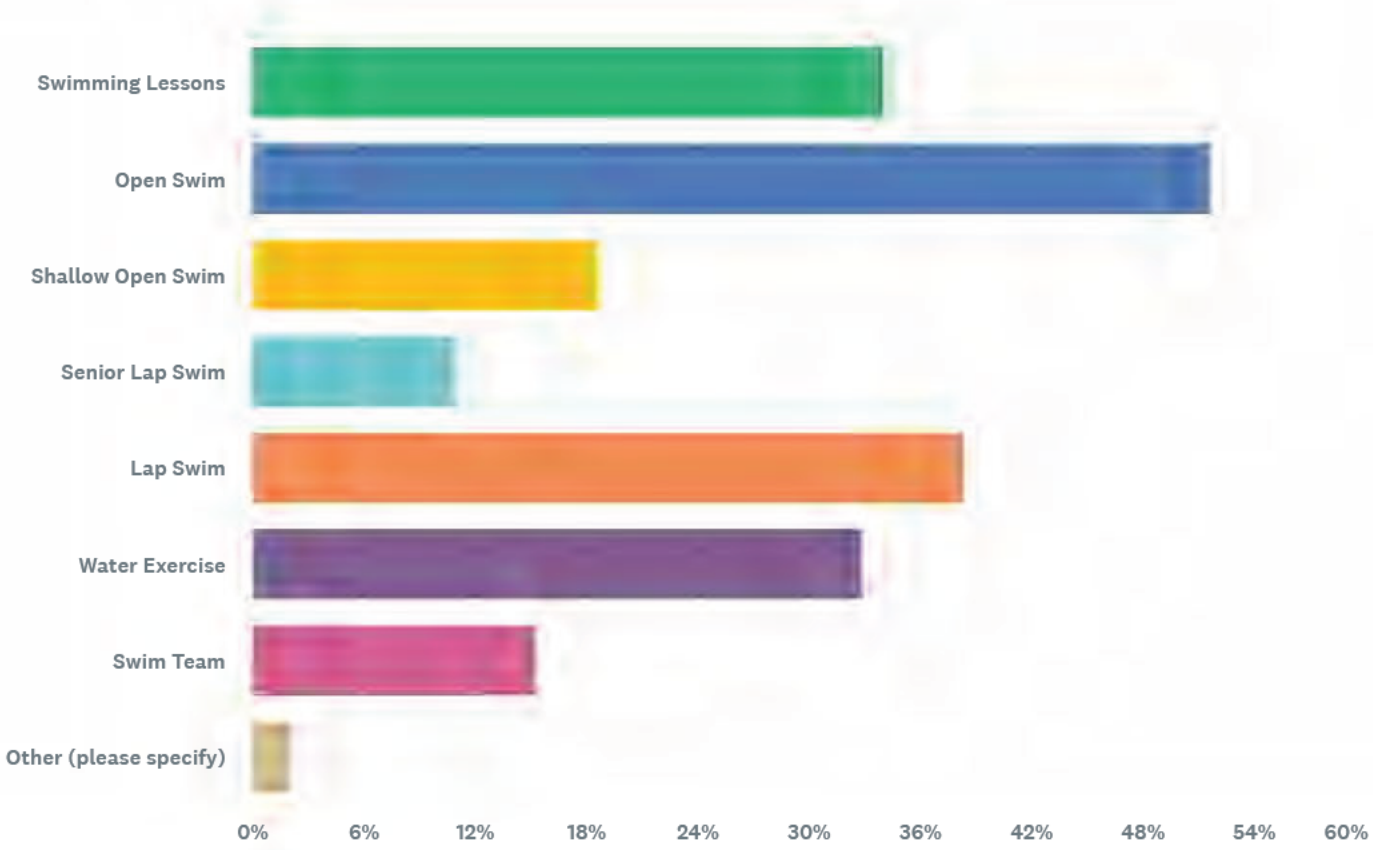


Answer Choices	Percentage	Selections
Multiple times a day	5.49%	5
Daily	12.09%	11
Several times a week	51.65%	47
Once a week	6.59%	6
A few times a month	13.19%	12
Once or twice all season	3.30%	3
Not at All	2.20%	2
Other (please specify)	5.49%	5
Total		**91**

#	OTHER (PLEASE SPECIFY)	DATE
1	4 days a week for Water Exercise	9/17/2026 5:06 PM
2	Several times per week for swim lessons, but each session was abbreviated. I	9/16/2026 9:54 PM
3	monday-friday 4pm-5pm	9/16/2026 8:41 PM
4	Several times a week in June, then we were out of town for a while in July and the smoke rolled in for August, so we didn't visit much at all for July/August.	9/16/2026 12:00 PM
5	several times a week then gave up due to smoke and fecal closures	9/15/2026 6:13 AM

Q3 91 responses

Which pool programs do you and/or your household participate in? Select all that apply.

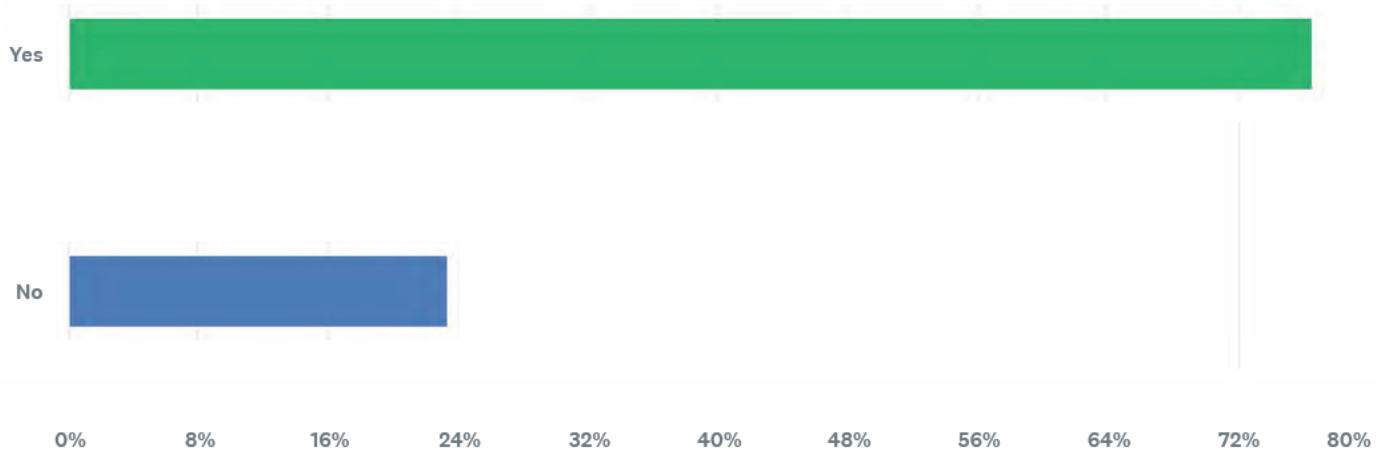


Answer Choices	Percentage	Selections
Swimming Lessons	34.07%	31
Open Swim	51.65%	47
Shallow Open Swim	18.68%	17
Senior Lap Swim	10.99%	10
Lap Swim	38.46%	35
Water Exercise	32.97%	30
Swim Team	15.38%	14
Other (please specify)	2.20%	2
Total		**186**

#	OTHER (PLEASE SPECIFY)	DATE
1	splash bash	9/24/2026 11:09 PM
2	Swim team prep	9/13/2026 4:12 PM

Q4 90 responses

Did you, or your household, purchase a season pass to the pool this summer?

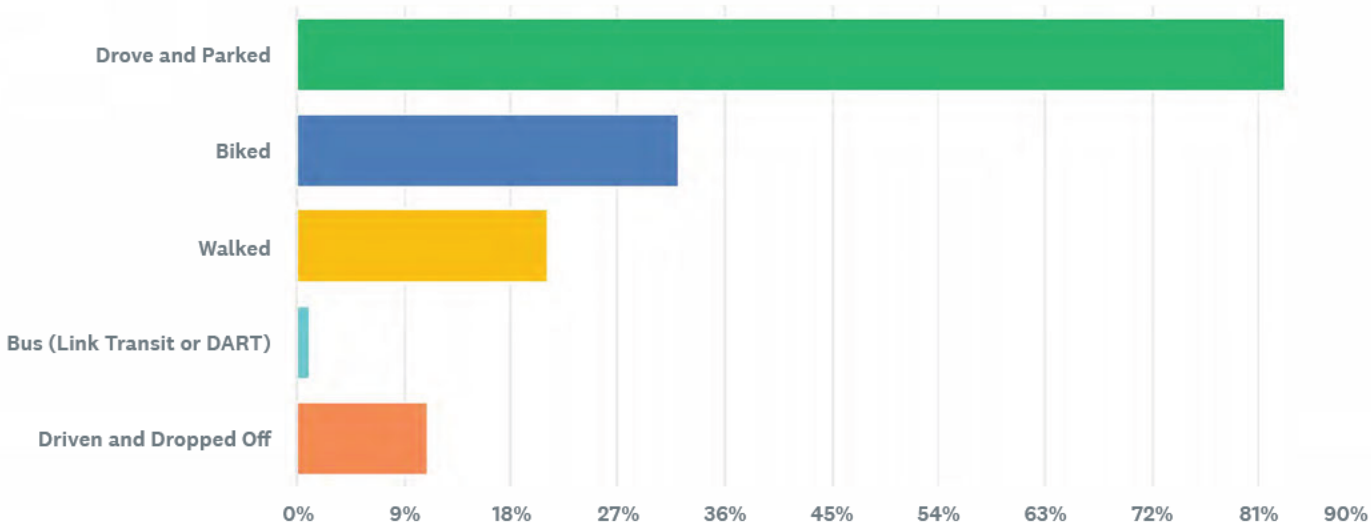


Answer Choices	Percentage	Selections
Yes	76.67%	69
No	23.33%	21
Total		**90**

#	OTHER (PLEASE SPECIFY)	DATE
1	Silly that we have a pass yet staff types in our name EVERY visit. Last year we scanned but it often didn't work. Can't we type in our number or scan a card? There needs to be a much better system or better training and tech support from the company you purchased it from. Needs way better notification system! We bought a pass, linked it to our phone number and email. Never got text notification of schedule changes. At the end of the season didn't even get email notifications. Some people got emails, others didn't. Need text notification in this tech age. Saw news on social media hours or days later. Felt like our time and dedication to the pool was not important. We need to build community support for the pool or new pool and there are so many ways to make improvement.	9/24/2026 11:09 PM
2	Punch card	9/16/2026 8:47 PM
3	Punch Card	9/16/2026 2:49 PM
4	Punch card	9/13/2026 1:08 PM
5	Also a punch pass for spouse	9/13/2026 8:50 AM
6	10 swim punchcard	9/11/2026 8:54 PM

Q5 90 responses

How did you get to the pool this summer (select all that apply)?

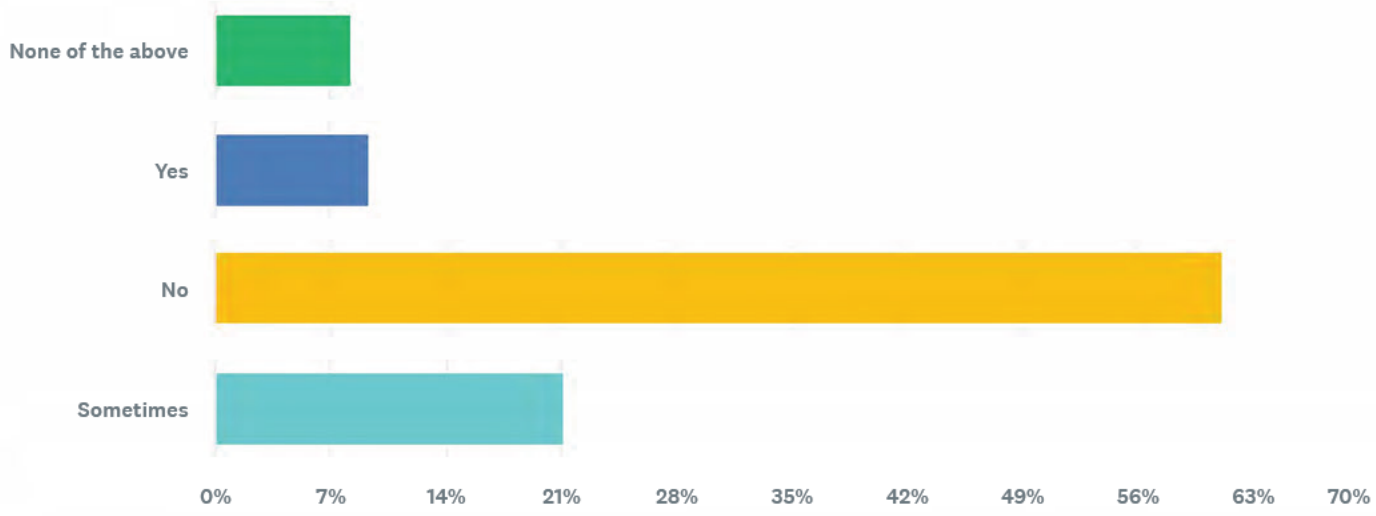


Answer Choices	Percentage	Selections
Drove and Parked	83.33%	75
Biked	32.22%	29
Walked	21.11%	19
Bus (Link Transit or DART)	1.11%	1
Driven and Dropped Off	11.11%	10
Total		134

#	OTHER (PLEASE SPECIFY)	DATE
1	Not interested	9/20/2026 11:41 PM

Q6 85 responses

If you drove and parked a vehicle when visiting the pool this summer, did you have an issue finding parking?



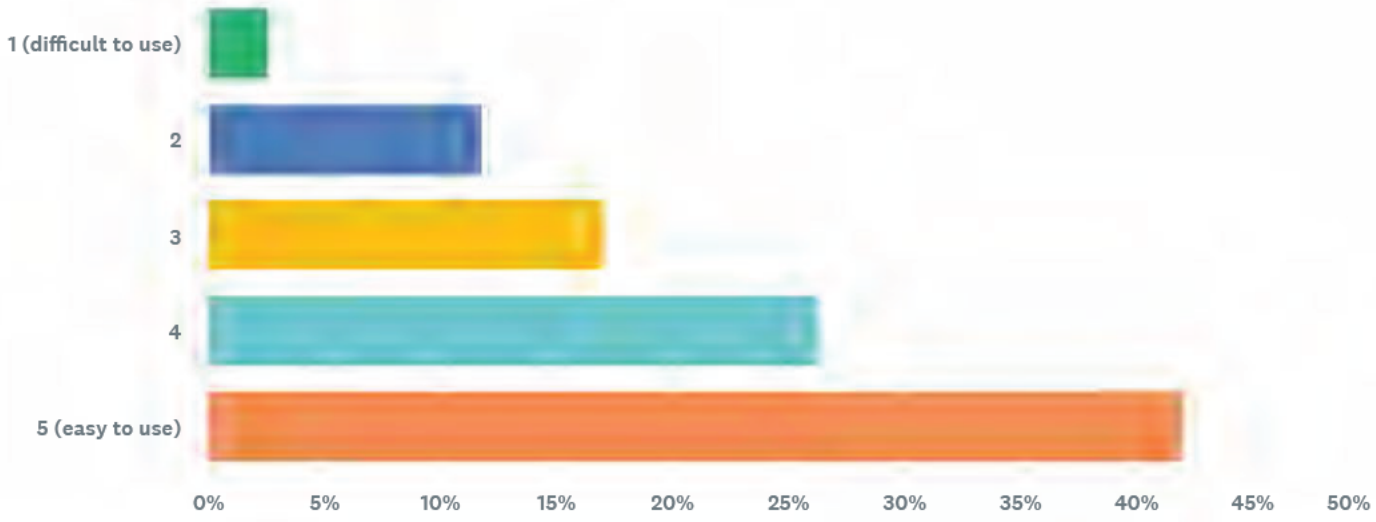
Answer Choices	Percentage	Selections
None of the above	8.24%	7
Yes	9.41%	8
No	61.18%	52
Sometimes	21.18%	18
Total		85

#	OTHER (PLEASE SPECIFY)	DATE
1	Only when there were swim lessons getting started	9/27/2026 7:39 PM
2	especially when water exercise/lessons collided and splash bash	9/24/2026 11:09 PM
3	At first I failed to understand which areas of lot were available to me, and a parking attendant was very kind and did a great job communicating with me.	9/21/2026 12:09 PM
4	couple of weeks no parking for 11am aerobics	9/17/2026 8:43 PM
5	It was great!	9/16/2026 9:54 PM
6	Finally the pool helped us in office as we got a couple parking ticket.	9/16/2026 1:28 PM
7	It was tight a few times when lessons were turning over, but we always found a spot.	9/16/2026 12:00 PM
8	but we were there early, so parking was only for swim team.	9/16/2026 11:57 AM
9	Parking problematic when tourists took spots and no enforcement there to address it.	9/16/2026 11:31 AM

10	Parking for am lap swim is not a problem.	9/14/2026 6:41 AM
11	Great new system this year	9/13/2026 1:08 PM
12	Early in the summer when there were swim lessons, especially the first session. We parked up on Whitman and walked down	9/13/2026 10:58 AM

Q7 76 responses

What are your thoughts on the new validation system for parking this year?



Answer Choices	Percentage	Selections
1 (difficult to use)	2.63%	2
2	11.84%	9
3	17.11%	13
4	26.32%	20
5 (easy to use)	42.11%	32
Total		**76**

#	OTHER (PLEASE SPECIFY)	DATE
1	I like the placards! So much more convenient! The new system is okay, but frustrating if you forget your phone or if you attend more than once thing a day!	9/29/2026 4:20 PM
2	Needed a cell phone with internet ability- but the pool workers helped if needed and manually put in our license plates numbers	9/27/2026 11:26 AM
3	My phone doesn't upload the link easily.	9/26/2026 12:22 PM
4	Hard to remember to scan both outside and inside, especially when you are checking in, visiting in line, asked a question, etc... Some folks repeatedly got tickets in error, wasn't taking lic #, staff helped and still didn't work, attendant typed lic # in wrong (why are they typing and not scanning), weren't prompted to change car lic number if 2 cars in family, submit button was off the screen way down so would forget to submit, don't want to bring a phone to the pool, 90 min wasn't enough so you had to get out of the pool, go back out and rescan, being treated like a bunch of parking thieves. Parking Central was very nice about fixing errors, but such a waste of time for everyone.	9/24/2026 11:09 PM

5	The App is pretty easy to use once you've been walked through it, but I really don't like that I have to take my phone into the pool area with me. I don't like to have my phone lying around the pool while I can't supervise it. Firstly,I keep it in a case with cash and ID and credit card. So I have to take it out of that, and then it is vulnerable to damage, as well as theft and being broken into. Just makes me uncomfortable. Fortunately, I usually bicycle over, so I don't usually have to deal with this problem anyway, but that is the part of it that does make me uncomfortable.	9/21/2026 12:09 PM
6	I think a dashboard pass is better than this new system.	9/20/2026 4:02 PM
7	Could use a little improvement re validation (not sure what or how could be done though...)	9/18/2026 9:02 AM
8	It was cumbersome to some extent.	9/17/2026 5:06 PM
9	Would like to still have the option of the hanging placard.	9/17/2026 9:51 AM
10	[Pool Staff] [Pool Staff] and other staff made it work well - but it is a bit cumbersome. Seems like there must be a simpler method.	9/16/2026 10:30 PM
11	I didn't ever use it	9/16/2026 9:01 PM
12	I wish I could remember our license plate so we didn't have to do it every time	9/16/2026 8:47 PM
13	pain in the ass - why not issue stickers to residents that support Leavenworth year round? We don't shop in town anymore because of parking. Go to Wenatchee and park for free! I have listened for years about the construction of a parking garage, where is it? Why not municipal bonds for construction? Now we have to take our cell into the pool area. How much is the city paying to the company that provides the software?	9/16/2026 8:41 PM
14	I'm old, so it took me a while to learn, but I finally got it. Pool staff members were very helpful and patient. Mostly I ride my bicycle.	9/16/2026 8:14 PM
15	N/a	9/16/2026 7:43 PM
16	Time allotment didn't allow for a full start to finish open swim session.	9/16/2026 2:49 PM
17	I think we should have had a sticker for window we was there for the pool on daily user. Finally the office did help. Smoke was a big problem and we did not go at the end and we also had some things that we wanted to get done before winter at the house, also family gatherings.	9/16/2026 1:28 PM
18	Well, overall it's great and easy, but that's when it works! And it didn't always work. And also, sometimes it would time out my parking spot in the middle of a swim session and I wouldn't realize it because I was in the pool, not available to receive the notification.	9/16/2026 12:34 PM
19	There were just a couple times where I either didn't have cell phone service, I didn't have my phone with me, or there weren't spaces available, but besides those reoccurrences, it was over all pretty easy to use.	9/16/2026 11:10 AM
20	Thank you for doing the work necessary this winter and early spring for an ontime opening! [Pool Staff] did an amazing job of running the pool efficiently and we appreciate the hard work of all the staff and lifeguards this summer. We really appreciate that you hired an instructor for the Senior Exercise class. [Pool Staf was terrific!	9/16/2026 10:40 AM
21	Did not use	9/16/2026 10:38 AM
22	confusing at the beginning, checked in and still received a ticket	9/15/2026 6:13 AM
23	NA	9/14/2026 11:28 AM
24	Not a fan of high tech gadgets. Pool staff gave me a dash pass.	9/14/2026 6:41 AM
25	Would be nice if I could stay longer without having to go back out and rescan the QR	9/13/2026 6:38 PM
26	Love it	9/13/2026 1:08 PM
27	Easy to use, though I would rather not have to take my phone to the pool.	9/13/2026 10:58 AM
28	Cumbersome at begiining; sometimes wouldn't work, but 90% of time OK. Necessitated taking both phone & glasses to the pool, which I normally wouldn't do.	9/13/2026 8:50 AM

29	I never bring my phone to the pool. Employees were always very helpful by inputting my license plate number at the desk.	9/11/2026 7:05 PM

Q8 85 responses

This summer, we opened on Memorial Weekend (hooray!), and the season was extended as long as possible (i.e., September 13th). Please rate your satisfaction with the length of the 2026 pool season. (1 Star = Very Dissatisfied, 5 Stars= Very Satisfied)



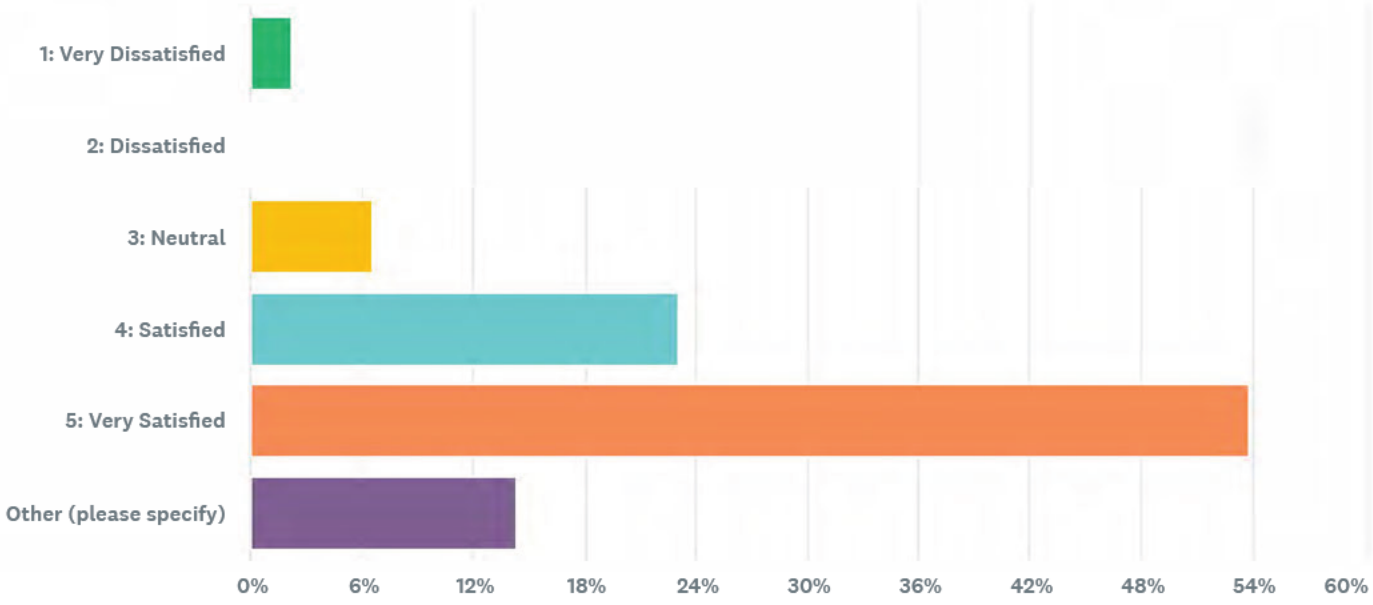
Rating	Percentage	Selections
1 / 5	3.53%	3
2 / 5	0%	0
3 / 5	7.06%	6
4 / 5	11.76%	10
5 / 5	77.65%	66
Average 4.60		85

#	OTHER (PLEASE SPECIFY)	DATE
1	So appreciative that you opened on time this year!!	9/29/2026 4:20 PM
2	Thank you to all staffers	9/27/2026 11:26 AM
3	Needed better notice of schedule changes. Many time we arrive for something only to find the pool closed and no notice, no sign on the door, no text notification, no email (who checks email on their way to the pool?) Disappointed [Pool Staff] wasn't scheduled to work that last week of the season even though she didn't ask of it off.	9/24/2026 11:09 PM
4	Given the number of closures due to smoke, the early opening and late closing really didn't add more value.	9/17/2026 9:09 PM
5	Thanks	9/17/2026 8:43 PM
6	Smoke closures were difficult	9/16/2026 2:17 PM
7	Problem with babies pooping in the pool then pool closures	9/16/2026 1:57 PM
8	Like I said we had some things that needed to be done to house and we focus on that also smoke is not good to breath.	9/16/2026 1:28 PM
9	We were so grateful that the pool opened for Memorial Day Weekend and was able to stay open past Labor Day. That being said, so many days in August were limited due to the smoke. That was incredibly frustrating to patrons, as I'm sure it was to your staff. I would respectfully request you re-consider the threshold of your smoke closure policy, as it feels extraordinarily	9/16/2026 12:34 PM

	conservative. There were days when the smoke was just above 150 and I know myself and plenty of other people would have been comfortable outside at that level.	
10	we used it only for swim team so take that into consideration	9/16/2026 11:57 AM
11	Thanks for extended season!	9/16/2026 10:38 AM
12	Morning lap swim opened June 15 and closed August 21? Much shorter season and with pool closures, it was even shorter.	9/14/2026 6:41 AM
13	Thanks for the extra week after Labor Day. Wish it could be extended even more.	9/13/2026 10:58 AM
14	The longer it is open, the better. Unfortunately, the wildfire smoke impacted pool use.	9/11/2026 7:05 PM
15	Always wish it could be longer but understand	9/11/2026 12:51 PM

Q9 91 responses

Level of Service from Pool Staff



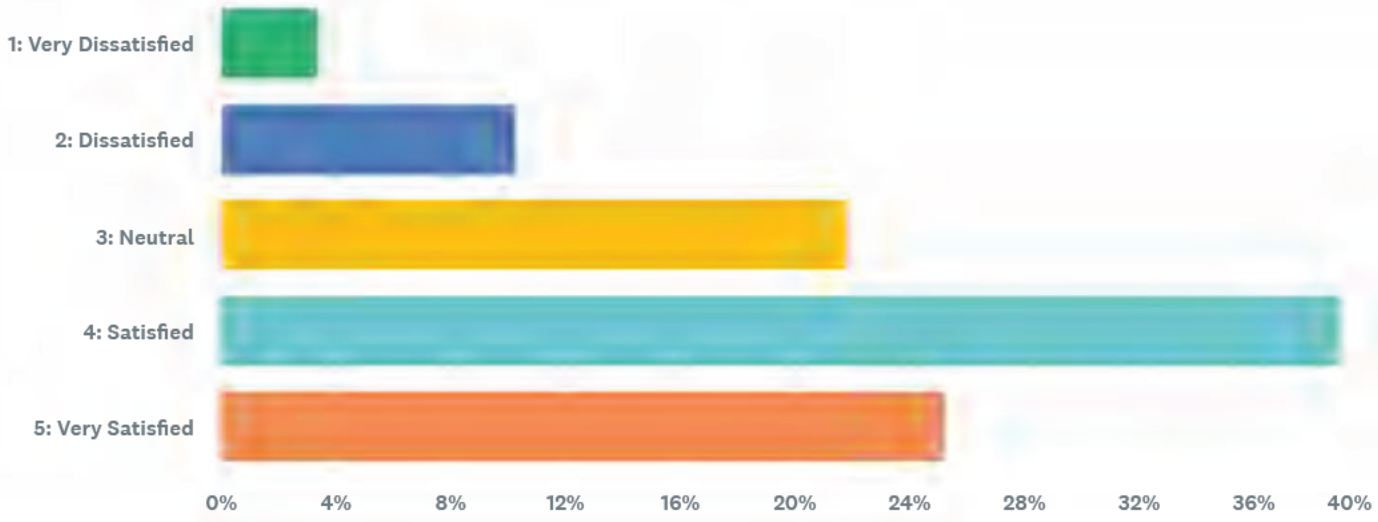
Answer Choices	Percentage	Selections
1: Very Dissatisfied	2.20%	2
2: Dissatisfied	0%	0
3: Neutral	6.59%	6
4: Satisfied	23.08%	21
5: Very Satisfied	53.85%	49
Other (please specify)	14.29%	13
Total		**91**

#	OTHER (PLEASE SPECIFY)	DATE
1	There are a few standout employees that go 110% and are friendly and engaging. Beyond that, the general vibe I've felt was unfriendly and unwelcoming.	9/29/2026 4:20 PM
2	Above and beyond- so many rude people that tried to take advantage of the young staff- but the senior staff team were on hand to protect and defend their younger colleagues	9/27/2026 11:26 AM
3	Wouldn't let me answer a number and leave a comment. Doesn't look like a happy staff. Few smiles, not really interested in helping, lot of staff sitting around reading/playing cards and no one at the front desk for check in, sometimes don't open the doors on time, check in is slow and inefficient, typing in each person with only one computer when an activity is starting and the line is out the door, additional staff should be punching tickets and another taking cash. They should	9/24/2026 11:09 PM

	jump up help instead of looking annoyed to be asked to help when they are reading or eatting. Can't believe the way [Pool Staff] was treated this year and not scheduled to work during her class time. We come because of her and the data shows it. We love her skills and cheerfulness. She builds community by having people introduce themselves, so we get to know one another, offers to coordinate potlucks, shares announcements about community events, etc... She tries to make everyone feel welcome and seen. She is invested in the pool, the program and the community and it shows. Some days there are 35-40 people in her class that barely fit in the pool (especially when 2 lanes are swim lessons. This shouldn't be happening) She even taught class on her days off and didn't get paid because she loves the group. She is happy, cheerful, helpful, and yet her leadership and organization skills are not being recognized or utilized. She should be the manager!	
4	You guys are always kind to my hard of hearing issues, the place is always tip top, people are friendly and courteous. I was on vacation and missed all the pool closures for fecal contamination, but I was pleased with communications on pool closures for smoke. That's a tough situation to make timely calls on that. I avoid it all once it reaches sensitive folks so I've usually been aware well before your closures.	9/21/2026 12:09 PM
5	Appreciated staff's patience, kindness and lifeguards' friendly attentativeness.	9/18/2026 9:02 AM
6	Pool staff are great especially lifeguard [Pool Staff]	9/17/2026 10:19 PM
7	Honestly, I'd say most of the front desk staff seem mildly irritated at best to help us when we check in. The lifeguards at the poolside seemed to have a better attitude but overall not great.	9/17/2026 9:09 PM
8	All your staff, including the pool city administrator who I emailed on numerous occasions (and whose name I cannot recall) were outstanding. / Not able to find pool administrators name on City Website..	9/16/2026 10:30 PM
9	pool staff wasn't present, but in previous years always super helpful. Swim instructors some good, some mediocare and some not great.	9/16/2026 11:57 AM
10	4 stars. The only odd interaction I had was when I was told I couldn't be sitting in the shallow area while I was watching my daughter to her swim lessons, whereas every other practice prior, even years prior, the lifeguards had always let me done that.	9/16/2026 11:10 AM
11	Always friendly!	9/16/2026 10:38 AM
12	Staff was great	9/13/2026 1:08 PM
13	Great staff. Friendly and always welcoming.	9/13/2026 8:50 AM

Q10 87 responses

Pool Schedule & Hours



Answer Choices	Percentage	Selections
1: Very Dissatisfied	3.45%	3
2: Dissatisfied	10.34%	9
3: Neutral	21.84%	19
4: Satisfied	39.08%	34
5: Very Satisfied	25.29%	22
Total		87

#	OTHER (PLEASE SPECIFY)	DATE
1	It's pretty good, but boy is there a bunch of lap swim times, we need more open swim or lessons instead or half open/half lap or half lap/half lessons The pool doesn't need to be closed every Friday morning for training that is every other week. Open it on the off weeks. Sure, some people will forget, so make a sign AND send a text reminder. Morning water ex classes should not share the pool with lessons in 2 lanes. PM water ex should share with lap swim. There isn't enough room.	9/24/2026 11:09 PM
2	More lap swim hours with full lanes for non seniors would be great	9/22/2026 10:32 AM
3	I would appreciate 5 days a week on the the morning water exercise and wish the training could happen during less busy times, like lane swimming?	9/21/2026 12:09 PM
4	Most of the time I was supportive of the schedule and hours until the communication broke down when the pool was closed due to smoke, fecal impacts, and just lack of communication--especially with the situation with the 4 p.m. water exercise class.	9/20/2026 4:02 PM

5	Can't please everyone and still juggle staffing (and maintenance issues now and then). As Leavenworth's population grows (and we've managed to add several hundred more people with the big new apartment complexes...) there will inevitably be some overcrowding issues (esp. with the limited lanes open for lap swim) at times.	9/18/2026 9:02 AM
6	Smoke closures aside, the hours are awful, and have been for years. The shallow end hours are so limited that when you consider kids' naps, there are rarely times that work for many young families. The shallow end should be open 100% of the time the pool is open, minus the hours swim lessons are offered. To have lap swim open or water aerobics going on and the shallow end closed is silly. Especially when you consider young children are accompanied by parents so there's lots of extra supervision. If the concern is limited lifeguards, remember parents are going to be watching their children WAY closer than any lifeguard. I want my son to learn how to swim and his opportunities in this area are limited to the summer given our outdoor pool. So to have those hours further limited is frustrating. Needless to say, unless the plan for the schedule looks different next year, we won't buy a pass. It was not worth our money. We'll spend our money elsewhere.	9/17/2026 9:09 PM
7	Only 2 aerobics class. No Friday class. 3 days, no classes in a row	9/17/2026 8:43 PM
8	Your management of a very complex schedule to meet so many differing needs was impressive	9/16/2026 10:30 PM
9	I'd love more mixed open/lap swim for 2 parents to trade time.	9/16/2026 9:54 PM
10	I would like longer open swim	9/16/2026 8:47 PM
11	Would like to see another water exercise class so it's not quite so crowded. There were more than enough lap swims when there were only one or two people swimming, but our two water exercise classes were overcrowded with anywhere from 25-43 per class.	9/16/2026 7:36 PM
12	Looking forward to next summer,hopefully will be better. Hope you have a better solution.	9/16/2026 1:28 PM
13	Swim Lesson Times were fine. It would be nice if open swim wasn't in chunks. Open at 11:30am for open swim and stay open all day (until adult lap swim). I realize it's tricky with afternoon swim lessons. If that's how it was, I apologize, that's not what I deciphered from the Rec Desk schedule. Have the 6:45pm evening open swim start earlier, swap it with the 5pm lap swim time.	9/16/2026 1:13 PM
14	don't feel like i should comment on this	9/16/2026 11:57 AM
15	I'm not a fan of how you have to repay if you want to stay for a different session. For example, if you are already at the pool for open swim and then you want to stay for lap swim.	9/16/2026 11:10 AM
16	Not your fault, just a bummer the pool was closed so much for the AQI level/smoke.	9/16/2026 10:46 AM
17	I'd love more lap swim time in the mornings! I'd also love it if some of the time slots were a full hour instead of 50 minutes	9/16/2026 10:41 AM
18	The Rec calendar was a bit difficult to read. I don't know if a regular google calendar might be easier to view.	9/16/2026 10:40 AM
19	Constant pool closures. "AFR" shouldn't be a game. No other pools/swim areas I have been have the issue Leavenworth has and its weird/gross to constantly hear about it and the closures.	9/15/2026 6:13 AM
20	I really wish open swim went a little bit later during the week. Like 4:30. I know that swim lessons are from 4-6 but most toddlers nap during the 12:30-3:50 swim time during the week.	9/14/2026 1:54 PM
21	See above for short season for morning lap swim.	9/14/2026 6:41 AM
22	Would like to have 11:00 water exercise on Friday	9/13/2026 6:38 PM
23	Lots of lap swim options.	9/13/2026 1:08 PM
24	Having both swim classes and water exercise at the same time and same place was very difficult and frustrating.	9/11/2026 7:05 PM

Q11 Please let us know why you rated the pool schedule & hours the way you did.

Answered: 67 Skipped: 24

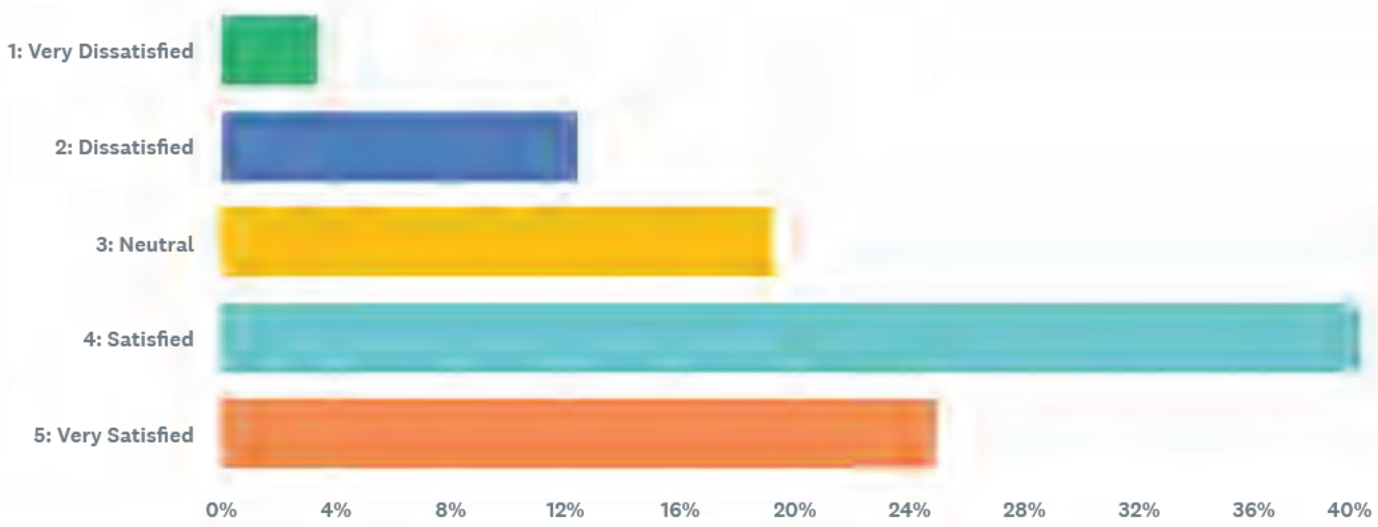
#	RESPONSES	DATE
1	Worked for me	10/11/2026 9:27 AM
2	Pool closures for AFRs are much longer than I've ever experienced at another pool. Pool closures for smoke are at lower AQI thresholds than any other industry in town	9/29/2026 8:30 PM
3	It would be great if the swim team could get more time and/or just a little later time (like start at 8?)	9/29/2026 4:20 PM
4	Long time users of our city parks and recreation district- I felt this year entire city staff worked together to anticipate and solve issues for the safety and enjoyment of local as well as tourists	9/27/2026 11:26 AM
5	Water x time was just right.	9/26/2026 12:22 PM
6	see above	9/24/2026 11:09 PM
7	Would love more open swim generally and it would be great to have weekday afternoons that better align to kids' schedules (1-6pm would be great — between lunch and dinner)	9/22/2026 8:54 PM
8	Would love more lap swimming time. Would also love more times for my 16 y/o kids to lap swim. Too many times for special senior lap swimming and water aerobics doesn't need 2 sessions per day.	9/21/2026 12:53 PM
9	I would appreciate 5 days a week (instead of Fridays off) on the morning water exercise and wish the lifeguard training could happen during less busy times, like lane swimming?	9/21/2026 12:13 PM
10	Was open when I needed it. I'm glad you were able to extend the period of time that the pool was open.	9/21/2026 8:26 AM
11	Parking in 2025 caused issues and citations. After being regular pool pass purchasers since 1998, we now go to Cashmere.	9/20/2026 11:41 PM
12	I was very frustrated with the scheduling that impacted the 11 a.m. water exercise class. Blocking off two lanes for swim classes and forcing 30-40 water exercise participants to squeeze into the rest of the pool was very disappointing. Also, cancelling the water exercise class every Friday for lifeguard training could have been handled differently and still allowed the exercise class to occur.	9/20/2026 4:02 PM
13	Schedule is way too complicated. Specifically, it would be nice if open swim was a single longer block each day (12-6 each day vs 10-12, 2-4, 6-7etc). Also, it seams like the shallow pool should be open all day unless lessons are occurring. It seams silly to close it for lap swim or water aerobics. Also I feel like those activities should be scheduled for early or late in the day vs right in the middle of prime kids need to be in the pool time (4pm)	9/20/2026 9:18 AM
14	Being retired, I was able to fit swimming into my schedule. Had to keep up to date on changes as season progressed.	9/18/2026 9:02 AM
15	See question 10	9/17/2026 9:10 PM
16	It would have been nice to have the morning water exersice class on Fridays.	9/17/2026 5:06 PM
17	Would like more open swim in the heat of the day.	9/17/2026 9:51 AM
18	The total pool hours are great. The programming scheduling could be improved	9/17/2026 8:42 AM
19	I especially appreciated the multi-use schedule towards the end of the season. It allowed me to bring my kids and lap swim at the same time. It also allowed me to lap swim in coordination with my work schedule once morning lap swim was no longer available.	9/17/2026 7:20 AM

20	I know there are a lot of things to juggle, but losing morning lap swim even before Labor Day felt like a big blow with so many closures for fecal events and smoke. Also, as a non-senior and a family with EXCELLENT and respectful non-adult lap swimmers, having senior and adult lap swims that we were restricted from accessing was annoying . I did like late season having mixed lap swim and open swim. That's great! Also, most camps for kids end at 3. So having a good long chunk of open swim (3-5) would be great for those kdis age 5-12 who are going to those camps because they have working parents (or not).	9/16/2026 11:53 PM
21	Having lap swims near sundown is VERY VERY helpful for those of us with sun sensitive skin - but who cannot swim later in the evening as it disrupts sleep.	9/16/2026 10:30 PM
22	I'm generally happy with the way the pool operates. I wish that there was more space for afternoon lap swim and pool space wasn't shared with swim lessons. Swim lessons can be in the diving area, or mid-day after swim team please.	9/16/2026 10:04 PM
23	It was hard to fit weekend open swim into a baby to toddler schedule napping 12-3. Now that they are older it feels easier	9/16/2026 9:54 PM
24	The schedule was really great at the end of the summer, when open swim was available for much longer hours. I really appreciated the expanded access while water aerobics and lap swimming was happening. It made it so much easier for us to get there!	9/16/2026 9:01 PM
25	It's very complicated and hard to remember.	9/16/2026 8:48 PM
26	It worked for me as a pass holder, I could go to the pool at different times on different days as my schedule allowed.	9/16/2026 8:14 PM
27	I wish there were more open swim hours - I loved how the schedule changed at the end of the season and wish it could always be like that.	9/16/2026 7:43 PM
28	See above under other	9/16/2026 7:36 PM
29	Plenty of lap swim options	9/16/2026 5:29 PM
30	Liked swim lesson times and shallow open swim time. Bummed about how late the evening open swim time was	9/16/2026 4:10 PM
31	It was pretty good although open swim wasn't always at a convenient time for my family	9/16/2026 2:53 PM
32	Would like shallow area to be open more throughout the day.	9/16/2026 2:49 PM
33	You were hardly open during August- a huge portion of summer we couldn't use the pool.	9/16/2026 2:27 PM
34	I liked it	9/16/2026 2:23 PM
35	I would like additional options for swim exercise	9/16/2026 2:17 PM
36	Would love to have more open swim time for kids, even if it is just the shallow end while others are lap swimming	9/16/2026 2:09 PM
37	Not sure how to make everyone happy	9/16/2026 1:57 PM
38	Truth	9/16/2026 1:28 PM
39	See above.	9/16/2026 1:13 PM
40	We were happy with the open swim times and they were at times we could make it.	9/16/2026 1:02 PM
41	Open swim still feels like it is at the incorrect time for young children and families. Later in the season for the extension, more lap swim (not just senior lap swim) during the day would have been helpful.	9/16/2026 12:40 PM
42	Well, this is tricky, and I'm overall satisfied; however, the AFR and smoke are the reason I lowered my rating.	9/16/2026 12:34 PM
43	It was easy to find a time for open swim on any day.	9/16/2026 11:31 AM
44	Closed many times that we wanted to attend. Either poor aqi or poop.	9/16/2026 11:17 AM
45	See above.	9/16/2026 11:10 AM
46	Different options for my purposes	9/16/2026 11:09 AM

47	Too many confusing programs	9/16/2026 10:58 AM
48	Afternoon weekend open swim is at a great time for visitors	9/16/2026 10:40 AM
49	Like I stated, not your fault. Just wish it had been open more.	9/16/2026 10:46 AM
50	I'd love more lap swim time in the mornings! I'd also love it if some of the time slots were a full hour instead of 50 minutes	9/16/2026 10:41 AM
51	I appreciated the on-line calendar of hours	9/16/2026 10:40 AM
52	My needs for Senior exercise were met.	9/16/2026 10:40 AM
53	End of August was disappointing to see shortened AM hours (and no 6am lap swim), but somewhat understandable given disruptions to schedule/staffing due to smoke. Extended season hours made sense due to staffing, light usage, etc	9/16/2026 10:38 AM
54	Frequent pool closures	9/15/2026 6:18 AM
55	See above	9/14/2026 1:54 PM
56	I love the 11 am timing of the class. I am not able to make the 4 pm due to work, so it's a bummer taking Fridays off in the beginning of the season.	9/14/2026 1:01 PM
57	The schedule accommodates a variety of work schedules.	9/14/2026 11:28 AM
58	This was an incredible year! Shout out to the entire crew. I really enjoyed the new scheduling that diversified the programs, and also allowed more time for lap swims while still providing other swim programs. The updates during the fire/smoke…5/5. Thanks for being so on top of it and always checking. Perfect year, and looking forward to next season! And I super appreciate the extension this season due to the extra days of good weather.	9/13/2026 6:56 PM
59	Fits well on my schedule	9/13/2026 6:38 PM
60	Would have enjoyed more of the combined open swim with a few lap lanes for more of the season.	9/13/2026 4:12 PM
61	Options for lap swim very good.	9/13/2026 8:50 AM
62	They are helping me	9/13/2026 8:09 AM
63	We would prefer more open swim time next summer. If at all possible.	9/12/2026 5:24 PM
64	Nobody ever answered the phone during open hours, Facebook was hardly updated to reflect closure, EVERY OTHER TIME WE WENT IT WAS CLOOOOOOOOOSED!!!! Ugh!!	9/12/2026 9:57 AM
65	I was able to find several lap swims a day during different times.	9/11/2026 8:54 PM
66	Convenience	9/11/2026 3:37 PM
67	Works out the best for me. Time to get back home in time for dinner time.	9/11/2026 1:40 PM

Q12 88 responses

Pool Programming (e.g., open swim, lap swim, lessons, etc.)



Answer Choices	Percentage	Selections
1: Very Dissatisfied	3.41%	3
2: Dissatisfied	12.50%	11
3: Neutral	19.32%	17
4: Satisfied	39.77%	35
5: Very Satisfied	25.00%	22
Total		88

#	OTHER (PLEASE SPECIFY)	DATE
1	Would be amazing if you let swim team practice a little later	9/29/2026 5:16 PM
2	Concerning water x, the schedule for our teacher was inconsistent. I believe management was Not listening to the overwhelming support [Pool Staff] has as a morning teacher. We never had a true understanding of why she wasn't always on that schedule.	9/26/2026 12:23 PM
3	Lap swim and lessons should not use lanes during water exercise unless there are maybe 10 folks in attendance. It is really hard to not hit each other when 1-2 lanes are unavailable and there are 35-40 participants. Swim lessons should have sign up more that 3 days in advance. All camps and summer programs have signups weeks if not months in advance. Families need to be able to plan around trips, work schedules, nap times, camps,... You never know if or when you will get into lessons. It would be nice to be able to sign up for 11 AM all 3 sessions if that works best for us, not just those that are online at 6pm Thur. And be able to easily switch if the kids advance to a new level. If the website was clearer about skills for each lesson level and for moving up, sign up might be easier. But save a few spots to move kids around as needed.	9/24/2026 11:09 PM

4	More lap swim hours with full lanes for non seniors would be great. Happy that some lap swims coincided with swim lessons/open swim	9/22/2026 10:32 AM
5	See the info above about double booking the pool for swim classes at the same time the water exercise class occurred. Also, couldn't the lifeguards do their monthly certification training throughout the month and not every Friday morning which caused the cancellation of the water exercise class on that day.	9/20/2026 4:02 PM
6	See question 10	9/17/2026 9:10 PM
7	Not enough space for 30 people. Blocked off 3 lanes for lessons or lane swim, even one lane for one person.	9/17/2026 8:43 PM
8	We had trouble with instructors knowing how to teach advanced levels. Maybe have the more experienced instructors teach and not high school students.	9/17/2026 12:40 PM
9	I went to a pool this fall that divided the pool into three sections - one extra line to divide the shallow and deep end. The middle section had goals and was an ongoing open game of waterpolo - it was amazing! I would love to see something like that as part of future programming. I would even teach a bit of waterpolo to help that programming be successful.	9/17/2026 7:20 AM
10	Too many lap swims and not enough open swim.	9/16/2026 8:48 PM
11	We loved having [Pool Staff] as our instructor, so much so that our 1100am class was usually overfull. She has just the right amount of motivation and keeps us going and improving our strength and stamina.	9/16/2026 7:36 PM
12	Very happy with the instruction of swim lessons. My kids learned a lot! Would have liked to have been refunded for days the lessons were canceled due to smoke or AFR.	9/16/2026 1:46 PM
13	See above. I know it is hard to make everyone happy. You're catering to a lot of groups.	9/16/2026 1:13 PM
14	I do wish that there were more opportunities for lap swim and open swim (in the deep end) to happen simultaneously. My kids are at an age now where I can swim laps while they either swim laps with me or they can enjoy open swim, but they really prefer to be in the deep end. Neither of those options exist, to my knowledge.	9/16/2026 12:34 PM
15	I was disappointed with how many lessons ended up being canceled. I think there should be a better system for when an AFR happens. Also they were a couple times where my daughter's lessons were canceled unbeknownst to me because of swim team.	9/16/2026 11:10 AM
16	Good blend of time allocated to different programming.	9/16/2026 10:39 AM
17	We loved that you offered an almost 3 swim lesson! My kiddo loved [Pool Staff] and it was perfect for him.	9/14/2026 1:54 PM
18	Can Friday staff training be done at another time so water exercise can be offered at 11 on Friday?	9/13/2026 6:38 PM
19	Lots of options. Might be nice to have more lanes for senior swim	9/13/2026 1:08 PM
20	Water exercise	9/11/2026 12:52 PM

Q13 Please let us know why you rated the pool programming the way you did.

Answered: 58 Skipped: 33

#	RESPONSES	DATE
1	Satisfied with the programming	10/11/2026 9:33 AM
2	Lessons: Swim lesson instructors need more training.. and engagement. ESPECIALLY with Swim Team Prep. Please add more sessions. It was impossible to get a spot... And, most (not all) of the young helpers were pretty clueless and totally not engaged. It seemed super disorganized compared to a few years back. And... I'd love to see less lap swim and more open swim times. It feels like the schedule could be dialed in to be more community minded.	9/29/2026 4:22 PM
3	I really liked the mixed programming at the end of the season where there was open swim and 3 lap lanes open. This was great for my boys who are beyond the shallow end and for me to get laps in.	9/27/2026 7:30 PM
4	It was a great summer of swimming and family bonding- lots of new safe swimmers! Our small town continues to be supportive of our families that live and work here!	9/27/2026 11:27 AM
5	Water x with a great coach is what I'm looking for consistently. Not a self led class or a fill in with no experience in correct safe practices. [Pool Staff] is a great coach! But I really never knew if she would be teaching that day. I don't believe management had our back.	9/26/2026 12:23 PM
6	Love that there is an AM and PM exercise class and lap swim options. Would love to see more special event to increase attendance at the pool for folks that don't use it. Show off the pool! Peshastin Day, middle-school day, movie night, glow swim, seniors evening open swim, water safety class, ...So many possibilities.	9/24/2026 11:09 PM
7	I would appreciate 5 days a week (instead of Fridays off) on the morning water exercise and wish the lifeguard training could happen during less busy times, like lane swimming?	9/21/2026 12:13 PM
8	Having brought 4 kids to the pool, I was surprised to find two things this year over last year. One, I had to be in the water with them within arms reach, so they all had to be on one side of the ropes or the other. We were told that masks with nose pieces were not allowed, which was very distressing to one of the kids we brought, but the "rule" was not universally adhered to - which she didn't understand. Hard to explain that one.	9/21/2026 8:35 AM
9	Mainly the parking issues and closing the pool all summer for fecal releases because you don't have the guts to enforce a diaper policy.	9/20/2026 11:41 PM
10	See above.	9/20/2026 4:02 PM
11	Mostly surrounding times scheduled (see above comment)	9/20/2026 9:18 AM
12	See question 10	9/17/2026 9:10 PM
13	I don't understand why lap swim has so many time slots, when very little time is allocated to the water exercise program. We have to share our time with some lanes being used for lap swim and swim lessons. It would be nice to utilize the whole pool as we average about 25 to 30 people per class. It gets crowded, making it difficult to do some of the exercises. It is obviously a popular program, and it seems like we don't matter. It doesn't seem fair when our tax dollars go to fund the pool too. That is why a lot of us bought the season pass and why we come to the pool. Please note, I am grateful for what we do have, but I think it could be improved upon.	9/17/2026 5:11 PM
14	as a lap swimmer i didn't like the 3 lanes times, but honestly most of the times I swam the lanes weren't crowded.	9/17/2026 2:59 PM
15	Tough to sign up for swim lessons still but getting so so much better	9/17/2026 12:40 PM
16	I understand that there are a lot of activities/programs to get in during the day. At the same time, it seems that there would be opportunities to better “chunk” activities together instead of hourly programming changes. With a little one using shallow open swim, having that available	9/17/2026 8:43 AM

	any time other programming is only using the deep end would be amazing. It is really challenging to get to the pool for limited open swim time around nap schedules, work, etc with little ones	
17	It's fine, nothing too exciting, but in our family we just like the basics.	9/16/2026 11:53 PM
18	Please offer more space during afternoon lap swim by not having it overlap with swim lessons. Please do not allow kids under 16 during lap swim	9/16/2026 10:04 PM
19	Everything is adequate but it's hard to say it is great	9/16/2026 9:54 PM
20	see above.	9/16/2026 9:01 PM
21	It doesn't seem to be a Family friendly pool with most activities geared towards adult's and seniors.	9/16/2026 8:50 PM
22	It's not the pool - its the parking	9/16/2026 8:43 PM
23	I could see the staff tried very hard to accommodate a many people's desires as possible.	9/16/2026 8:14 PM
24	See above other	9/16/2026 7:36 PM
25	Plenty of lap swim options	9/16/2026 5:29 PM
26	Enjoyed teachers for morning swim lessons for level 1 and 2	9/16/2026 4:11 PM
27	Generally really good! A few of the younger swim lesson instructors could use some mentorship. I loved water aerobics.	9/16/2026 2:53 PM
28	More open swim time would be good.	9/16/2026 2:27 PM
29	I liked it	9/16/2026 2:23 PM
30	As above, more open swim time for kids whenever possible. Leave lap swim for early mornings and late evenings when kids are not as interested in the pool.	9/16/2026 2:09 PM
31	Truth	9/16/2026 1:28 PM
32	See previous comments.	9/16/2026 1:14 PM
33	We were happy with the programming of the pool.	9/16/2026 1:02 PM
34	I think the schedule is really great and balances a lot of different programming. I do wish that I could swim laps while my older kids could play in the deep end and/or swim laps with me.	9/16/2026 12:34 PM
35	Our family was only able to attend 3 swim lessons of the 10 due to smoke. Of the 3, we observed apathetic instructors that refused to get their hair wet to properly demonstrate strokes and diving. As a former life guard and swim instructor, my husband is always shocked when we see the effort the instructors take to keep their hair and face dry.	9/16/2026 11:18 AM
36	See above.	9/16/2026 11:10 AM
37	Pool programming did not allow sufficient lanes for lap swim, 3 lanes was not enough and while there were classes for children, there was more than enough room to open up at least another lane or 2. Same during morning exercise class, not enough room when 2 lanes were blocked for classes.	9/16/2026 11:09 AM
38	Ok	9/16/2026 10:58 AM
39	It fits our needs	9/16/2026 10:40 AM
40	No issues	9/16/2026 10:46 AM
41	The choices addressed all age groups	9/16/2026 10:40 AM
42	My needs for senior exercise were met.	9/16/2026 10:40 AM
43	Kids need ample swim time. Seems like a lot of the schedule was for water exercise. Sometimes these people would start early and interfere with open swim or rushed kids out of the pool which visibly confused the kids.	9/15/2026 6:18 AM
44	See above	9/14/2026 1:54 PM

45	I thought it went well with offering two exercise classes - one difficult level earlier in the day and one less difficult in the afternoon. Wish the pool would hire two instructors so one can sub for the other when the other is out.	9/14/2026 1:03 PM
46	Great variety	9/14/2026 11:28 AM
47	Short season for morning swim.	9/14/2026 6:44 AM
48	This schedule allowed me to swim before or right after work, with flexibility in case it was full or unexpected events in my plans. Absolutely loved it for lap swimming. I think it also balanced out well with the other programs.	9/13/2026 6:57 PM
49	Lots of variatuon. Options. Weekend lap swum nice and long	9/13/2026 1:08 PM
50	I wish the 11AM exercise class could go another 5 or 10 minutes. It seemed to us like lap swim was a higher priority, even though there was lap swim about 6 hours a day. We would have to end the class at 11:45, and often at noon there was maybe one or two lap swimmers. Also having 2 lanes closed at times made the exercise class really crowded, where we we're bumping into each other	9/13/2026 10:58 AM
51	Stated above.	9/13/2026 8:50 AM
52	Good	9/13/2026 8:09 AM
53	More open swim time. Please	9/12/2026 5:25 PM
54	Soooooo much lap, practice swim, barely any open swim, very little time.	9/12/2026 9:57 AM
55	There were lots of different swim programs available for a wide range of swimming, very accessible to all!	9/11/2026 8:54 PM
56	I only use the water exercise	9/11/2026 3:37 PM
57	I only participated in water exercise.	9/11/2026 1:40 PM
58	Always fun and get to reconnect with my pool family	9/11/2026 12:52 PM

Q14 89 responses

On a scale of 1 to 5, with 1 being "Poor" and 5 being "Excellent," how would you rate your overall experience at the Howard Hopkins Memorial Pool this season?



Q15 What was the BEST part of your experience at the pool this season?

Answered: 83 Skipped: 8

#	RESPONSES	DATE
1	Being able to swim more often during the week	10/11/2026 9:33 AM
2	Swim Team and Shallow Open Swim	9/29/2026 8:30 PM
3	The season opening on time!! And... the staff that was welcoming!	9/29/2026 4:22 PM
4	Swim Team	9/29/2026 4:03 PM
5	Lifeguards were friendly and engaged with us	9/27/2026 7:39 PM
6	End of the day open swim with my family	9/27/2026 7:30 PM
7	Water exercises- fellowship during healthy activities!	9/27/2026 11:27 AM
8	Every time I got in the water. The sun the view!	9/26/2026 12:23 PM
9	[Pool Staff] and her class. She is friendly, helpful, knowledgeable, and proactive. Love they listened to requests and added adult swim lessons, almost 3-year old lessons and baby and me water time. New sign telling what the different color water bells meant. Appreciate they are working on the parking issue. [Pool Staff] is the best!!! And her team were so helpful when folk got tickets by accident. Nice new deck chairs and water bells. Loungers are very heavy to move. Swim test bracelets! Really appreciate we have free parking!!! Music during Water Ex! LOVE we have an outdoor pool with an amazing view. But wish we had a year-round pool with some outdoor access.	9/24/2026 11:14 PM
10	Ease and convenience	9/22/2026 8:54 PM
11	Lap swimming	9/21/2026 12:54 PM
12	[Pool Staff] is excellent leading the water exercise! Very valuable asset to creating a welcoming community in the pool, as well as providing clearly taught and and marvelous exercise.	9/21/2026 12:13 PM
13	Clean. Enough places to sit.	9/21/2026 8:35 AM
14	Not going to this pool was the best part of our summer	9/20/2026 11:41 PM
15	Water exercise classes led by [Pool Staff] and [Pool Staff]	9/20/2026 4:02 PM
16	Lessons and seeing my child's confidence grow in the pool	9/20/2026 9:18 AM
17	Being in a safe and clean OUTDOOR pool with friendly swimmers and staff! Made my day many times!	9/18/2026 9:02 AM
18	Swim team, open swim	9/18/2026 6:39 AM
19	The friendly staff and the location. Being in the heated pool with the mountains all around is amazing.	9/17/2026 10:20 PM
20	Watching my son gain confidence and safety awareness near the water.	9/17/2026 9:10 PM
21	water aerobics, music community	9/17/2026 8:43 PM
22	For me, the best part was [Pool Staff] being the instructor with her enthusiasm and genuine passion for what she does. She kept the program going at a continuous pace that was challenging and fun.	9/17/2026 5:11 PM
23	i like to swim	9/17/2026 2:59 PM
24	The front office staff is always amazing	9/17/2026 12:40 PM
25	Daughter passing the swim test.	9/17/2026 9:51 AM

26	Playing in features in shallow end: mushroom and fountains	9/17/2026 8:44 AM
27	I LOVED the changes to the swim test. Wonderful improvement. I also noticed a lot let whistling at patrons from the guards and the whole atmosphere was friendlier this year than the past few years.	9/17/2026 7:21 AM
28	It was open for (almost) all of swim team season.	9/16/2026 11:53 PM
29	5-6:30 lap swims New parking validation system, despite it being cumbersome. Staff high function and friendliness	9/16/2026 10:30 PM
30	Staff and friendliness	9/16/2026 10:04 PM
31	How much fun it is swimming with little swimmers	9/16/2026 9:54 PM
32	open swim	9/16/2026 9:01 PM
33	Morning Water Exercise class	9/16/2026 8:50 PM
34	Exercise	9/16/2026 8:43 PM
35	Just getting the exercise and seeing friends there.	9/16/2026 8:14 PM
36	Friendly staff	9/16/2026 7:44 PM
37	[Pool Staff] and the comradery. The pool staff was great. The parking was ok, but the program could use a little tweaking. I was able to add time if I needed to at first, then something changed with the program and it took that option away from me, so I had to go to the front desk and put my info in again to get the extended time. If you came more than once a day, you had to use the city lot the second time,	9/16/2026 7:36 PM
38	When it was open, I love swimming outdoors	9/16/2026 5:29 PM
39	My child started to really swim this summer!	9/16/2026 4:12 PM
40	Getting to do water exercise while my daughter was in swim lessons	9/16/2026 2:53 PM
41	Open swim is great for kids	9/16/2026 2:49 PM
42	Just the overall access to use the pool during hot days with kids.	9/16/2026 2:27 PM
43	4:00 PM water x	9/16/2026 2:23 PM
44	I loved the community feel of the pool. Everyone knows each other and I was always welcomed and acknowledged	9/16/2026 2:17 PM
45	Nice and cool on a hot day!	9/16/2026 2:09 PM
46	Hot days and the pool was open	9/16/2026 1:57 PM
47	Staff, clean pool, lessons.	9/16/2026 1:46 PM
48	Seeing others from past years.	9/16/2026 1:29 PM
49	Teacher [Pool Staff] our swim instructor.	9/16/2026 1:14 PM
50	My kids had fun swimming during open swim!	9/16/2026 1:02 PM
51	Swim team, for sure!	9/16/2026 12:34 PM
52	We're just grateful to have the pool available for swim lessons and a quick, generally easy place to get the kids outside and moving on hot days - especially early in the season when the river is fast and high.	9/16/2026 12:00 PM
53	The passing of the swim test one time and wrist band to go with it for the season is a major improvement. Same with parking. Well done.	9/16/2026 11:18 AM
54	My daughter's swim instructors for her lessons were absolutely fantastic! Shout out to teacher [Pool Staff]	9/16/2026 11:10 AM
55	The morning exercise class	9/16/2026 11:10 AM
56	Staff	9/16/2026 10:58 AM

57	The frog slide and warm showers	9/16/2026 10:50 AM
58	getting exercise and seeing friends.	9/16/2026 10:46 AM
59	Swimming outside is the best!	9/16/2026 10:41 AM
60	Nice facility , staff was helpful and friendly	9/16/2026 10:40 AM
61	Staff was friendly and helpful	9/16/2026 10:40 AM
62	Swim lessons with [Pool Staff]	9/16/2026 10:39 AM
63	Reliability - staff always there during scheduled open hours. Communication was AWESOME during smoke, AFRs, etc	9/16/2026 10:39 AM
64	Swim lessons with [Pool Staff]	9/15/2026 6:34 AM
65	Swimming when we could	9/15/2026 6:18 AM
66	Swim lessons with [Pool Staff]	9/14/2026 1:54 PM
67	Seeing the morning class grow in popularity. At one point, we almost didn't fit!	9/14/2026 1:03 PM
68	It was open most the summer	9/14/2026 11:29 AM
69	Feeling good after a swim.	9/14/2026 6:44 AM
70	Fantastic! The best part was keeping consistency in my training with the flexible lap swim hours. Improved drastically for my 70.3 triathlon swim. Thanks the to the entire crew again. I am terrible with names, but next season (my third season swimming), I'll remember the names hopefully.	9/13/2026 6:57 PM
71	Family time	9/13/2026 6:38 PM
72	Swim team prep, swim team and bracelets for kids who have passed the swim test	9/13/2026 4:12 PM
73	Ellens exercise class. Make sure she never leaves.	9/13/2026 11:00 AM
74	Ability to get regular swims in.	9/13/2026 8:50 AM
75	Great lap swim facility but crowded lanes	9/13/2026 8:17 AM
76	People	9/13/2026 8:09 AM
77	Friendly staff.	9/12/2026 5:26 PM
78	None honestly, it's a pain having to drive all the way to cashmere but the Leavenworth pool has never convinced us enough to buy a season pass	9/12/2026 9:57 AM
79	Swimming laps in a beautiful setting, the pool was clean and clear!	9/11/2026 8:54 PM
80	Water exercise	9/11/2026 7:06 PM
81	People	9/11/2026 3:38 PM
82	Thoroughly enjoyed Deb's afternoon Water exercise with her music choices. Makes it extra fun!	9/11/2026 1:40 PM
83	Opening on time and staying open the extra week	9/11/2026 12:52 PM

Q16 What areas of the pool's operations or facilities do you think we could improve?

Answered: 73 Skipped: 18

#	RESPONSES	DATE
1	One more lane for senior lap swim	10/11/2026 9:33 AM
2	Managing lengthy closures	9/29/2026 8:30 PM
3	Switch back to salt!!! The afr closures still took many days and the chlorine was u pleasant. Please switch back!	9/29/2026 5:16 PM
4	The red tape: The waiver situation was a disaster. The implied importance of them was over the top and complicated. Not welcoming or helpful at all. Parents shouldn't have to sign multiple copies multiple times. Can we make the pool fun and safe? It feels like having fun is against the rules... A concession stand would be awesome! And a diving board! It seems like the	9/29/2026 4:22 PM
5	More time for swim team, better lane lines,	9/29/2026 4:03 PM
6	Require swim diapers on all children under 4, no exceptions	9/27/2026 7:39 PM
7	More umbrellas around the pool	9/27/2026 7:30 PM
8	None	9/27/2026 11:27 AM
9	A second shower area..women Not splitting the pool size for water x. A new manager who is not burned out.	9/26/2026 12:23 PM
10	Friday AM closures - Many folks like to exercise MWF, and in the past the highest attendance in water ex was MWF, yet you choose to do training on a Friday. Why not T or TH? We signed in to collected data last year so you should have those attendance records for MWF. Communication and notification of changes or closures by TEXT. Add a sign out front to tell why it is closed. We stood outside wait for it to open only to find its smoke, or a schedule change and not be notified. As patrons our time does not seem to be a priority. Add a lobby sign for upcoming changes or news for the week: ie swim meet closure, holiday schedule Monday, no class for whatever reason... Customer service - front desk staff needs to be welcoming and not act like they don't want to be there. Check in process more efficient, another computer and more staff at the desk that know what to do and how to help without being asked. Leaf blow/sweep off the deck to reduce sand, rocks and leaves in the pool. Increase the temp early and late in the season. Brrr	9/24/2026 11:14 PM
11	More lap swimming times.	9/21/2026 12:54 PM
12	Don’t switch from salt water to chlorine. The salt water is vastly superior.	9/21/2026 12:13 PM
13	Enforce a diaper policy and based on last year clean up the changing rooms they were filthy.	9/20/2026 11:41 PM
14	Scheduling. Don't double book the pool, especially when it impacts so many people.	9/20/2026 4:02 PM
15	More shade. Offer simple concessions.	9/20/2026 9:18 AM
16	Somehow separating the plumbing and water flow for "kiddie pool" and main pool areas.	9/18/2026 9:02 AM
17	More lounge chairs, umbrellas,	9/18/2026 6:39 AM
18	The filter system. The code browns shutting down the pool so much is brutal.	9/17/2026 10:20 PM
19	Hours of operation (specifically increased hours for the shallow end)	9/17/2026 9:10 PM
20	ladies change room. Safety, wet floor, pooled water	9/17/2026 8:43 PM
21	Parking, communication, more room for water exercise.	9/17/2026 5:11 PM
22	More hooks in bathroom/locker rooms.	9/17/2026 9:51 AM

23	More shade	9/17/2026 8:44 AM
24	The rules in the deep tank seemed to change based on the guard. That was confusing for kids.	9/17/2026 7:21 AM
25	Flexibility with scheduling and offering multiple programs simultaneously (possible expanded use of the deep tank?).	9/16/2026 11:53 PM
26	Below...	9/16/2026 10:30 PM
27	Educating parents on sanitation and pool diapers and making sure their kids use the bathroom before swimming.	9/16/2026 10:04 PM
28	Poop management!!! Why dies the pool close for days when other pools close for hours?	9/16/2026 9:54 PM
29	more open swim time	9/16/2026 9:01 PM
30	More shade and parking. Go back to a salt Pool.	9/16/2026 8:50 PM
31	Parking	9/16/2026 8:43 PM
32	Open swim times are challenging with children who nap	9/16/2026 7:44 PM
33	Purchase of some new water weights and pool noodles for the water exercise classes.	9/16/2026 7:36 PM
34	Is love to see the pool go back to salt water.	9/16/2026 5:29 PM
35	Option for cash pay for lessons would be nice if you don't want to pay the card fee	9/16/2026 4:12 PM
36	The floor in the women's bathroom always has that gross puddle in the middle	9/16/2026 2:53 PM
37	More open swim time. Pool open longer in the season. Warmer water. Better management of pH level of pool and more attentiveness, too. Many of us arrived for an open swim one day and were told levels were just checked and unsafe.. Why wait until right when open swim is starting? Huge disruption of people's day.	9/16/2026 2:49 PM
38	Bathrooms feel kind of dirty/ old.	9/16/2026 2:27 PM
39	More water bells	9/16/2026 2:23 PM
40	Early morning swim exercise	9/16/2026 2:17 PM
41	Women's locker room, could use better curtains that slide better, better drainage in the center of the locker room. More benches	9/16/2026 2:09 PM
42	Maybe a separate small pool for the babies	9/16/2026 1:57 PM
43	Refunding days for lessons when pool is closed.	9/16/2026 1:46 PM
44	I think they have it together. Parking was the only bad deal	9/16/2026 1:29 PM
45	Communication about closures. It did improve as the incidents went on, but instant text notification would have been helpful. Having to request refunds due to closures seemed a bit shady. It would have been nice if those were just automatically applied, or applied to our RecDesk account to use toward a pool pass next year? I know it's probably very complicated.	9/16/2026 1:14 PM
46	Not sure why the pool has to be closed for so long if there is a AFR incident.	9/16/2026 1:02 PM
47	The locker rooms and interior spaces could use a refresh.	9/16/2026 12:34 PM
48	Shade please!!	9/16/2026 12:00 PM
49	Swim instructors. Also, how is it that the Leavenworth pool closes so often for poop, when no other pool does? I can't understand it.	9/16/2026 11:18 AM
50	I understand that the smoke is not your fault, but I think notifying patrons of hours of operation could have been handled better. Instead of sending multiple emails a day notifying patrons when the pool opens and closes, I actually think it would be better if the pool just stayed closed for the day when AQI is high.	9/16/2026 11:10 AM
51	Shower curtains! Maybe inspect floor in bathroom more often	9/16/2026 11:10 AM
52	More lounge chairs	9/16/2026 10:58 AM

53	N/A	9/16/2026 10:50 AM
54	Let's have a covered pool so we can do this all year!	9/16/2026 10:46 AM
55	As many hours and options for lap swim as possible!	9/16/2026 10:41 AM
56	More shade sources would be awesome. A designated area where snack eating would be okay. It is hard to get littles and their gear outside pool fencing for snacks.	9/16/2026 10:40 AM
57	Was disappointed that we still don't have shade. The few tables with umbrellas don't offer much relief from the sun. Sun sail shades near the deck area might be better.	9/16/2026 10:40 AM
58	All good - well done!	9/16/2026 10:39 AM
59	Research and find out why you have to close the pool constantly compared to other pools and fix the problems so you can reliably stay open. My guess is you need full chlorine system and kids are swallowing saline water and getting diarrhea from it	9/15/2026 6:18 AM
60	A slightly later shallow end open swim mid week.	9/14/2026 1:54 PM
61	Can you control the smoke so there's less cancelations? More equipment!! We had equipment "hoarders" who would show up for a kid's swim class and get enough equipment for the entire family of seven. That's great, but the higher level tools (blue, blue/yellow, and hulk-size bells) got taken an hour before we got to class. I bought my own, but there should be more available for anyone who wants to increase their level of difficulty.	9/14/2026 1:03 PM
62	The pool should be enclosed (a retractable enclosure) for winter use and use when the air quality is poor.	9/14/2026 11:29 AM
63	Longer season for morning lap swim.	9/14/2026 6:44 AM
64	I think it was perfect, but I am biased since I only did lap swimming.	9/13/2026 6:57 PM
65	AFR closures	9/13/2026 4:12 PM
66	Locker room is a bit old. Womens showers not great. Low for a tall person.	9/13/2026 1:08 PM
67	Since there are already about 6 hours of lap swim, maybe having lifeguards training on Fridays during one of the lap swims instead of the exercise class	9/13/2026 11:00 AM
68	Fecal water contamination was/is a problem. Limit time sessions to diapered kids? Separate water filtration for a kiddy pool? Ban diapered kids?	9/13/2026 8:50 AM
69	Fully separated areas for young kids in diapers. Avoid need to close the whole pool for the ridiculously frequent AFRs.	9/13/2026 8:17 AM
70	Not have accident	9/13/2026 8:09 AM
71	More open swim.	9/12/2026 5:26 PM
72	All!!	9/12/2026 9:57 AM
73	None	9/11/2026 8:54 PM

Q17 There were times this season when the pool had to close because of accidental fecal releases (AFRs) and wildfire smoke. How did these closures affect your visits to the pool this summer?

Answered: 85 Skipped: 6

#	RESPONSES	DATE
1	Disappointed but nothing you can control regarding the fires	10/11/2026 9:33 AM
2	With summer travel plans and so many lengthy closures, many families I know feel they cannot justify purchasing a season's pass	9/29/2026 8:30 PM
3	Impacted us dramatically. Definitely didn't get our nights worth out of the passn	9/29/2026 5:16 PM
4	Wildfire smoke is disappointing but unavoidable. I don't have the answers but AFRs feel avoidable. I was under the impression that the change to more chemicals would allow a quick shock for AFRs rather than multi-day closures. I know lots of pools with a much quicker turn around!	9/29/2026 4:22 PM
5	A few times	9/29/2026 4:03 PM
6	A huge loss in our outside time, not replaceable by other activities gentle to our joints	9/27/2026 7:39 PM
7	We were bummed but understood. The email updates about operations throughout the day were very helpful.	9/27/2026 7:30 PM
8	I was out of town during both of these closures	9/27/2026 11:27 AM
9	Disappointed it took days to clean up. I thought the chorine effort was supposed to shorten that time. 2. To be kicked out of the pool mid class , with glee by the lifeguard when the afr just hit 151 and everyone wanted to finish.	9/26/2026 12:23 PM
10	Not enough prior notice or effective notification. Waiting until the time an activity starts to cancel it isn't helpful. Our time is not respected. Tell us which AQI program you are using so we can check from home. EPA AQI only registered every hour or longer so it wasn't current. 3 different ones were all over the board. Closes at 151 but when does it open? I'm sure you aren't opening at 150. Decide what the numbers are and be transparent. Not just winging it and reactive. Don't cancel an activity in the middle due to AQI, let everyone finish the class/lesson, 10 points won't matter. Notify the pool that the AQI is above 151, say we will be closing after this activity. You may leave early if you desire. AFR are different and sudden, but we were told that by going to a chlorine system this year it would reduce the length of closes and it didn't. What's up with that? Require diapers or covers.	9/24/2026 11:14 PM
11	The affected them a TON (and are the main reason for my low rating. Smoke can't be helped, but no other pool has ever had so many closures for AFRs — it's truly unbelievable.	9/22/2026 8:54 PM
12	That was ridiculous. Why does it has to close for so long?!?! Can we get a better filtration system. Would love a year round pool that doesn't have to close so long for this.	9/21/2026 12:54 PM
13	I was on vacation during fecal incidents, so I happily missed all that. I hole up when air goes into the sensitive groups level, so I missed some even when you stayed open. I liked the notices and how you explained what sources you were using to determine safe levels.	9/21/2026 12:13 PM
14	Not at all. But come on parents.	9/21/2026 8:35 AM
15	Glad we didn't pay for a pass based on how much it was closed. The pool is a joke.	9/20/2026 11:41 PM
16	It impacted my attendance at water exercise classes.	9/20/2026 4:02 PM
17	We visit the pool several days per week, so definitely impacted our use negatively.	9/20/2026 9:18 AM
18	Can't do much about wildfire smoke. But the AFR situation might be improved with "stricter" supervision of babies and toddlers' pooll attire??	9/18/2026 9:02 AM

19	There are still too many AFR	9/18/2026 6:39 AM
20	Well they made it so I couldn't go. Super disappointing!	9/17/2026 10:20 PM
21	Once the habit of going to the pool drops off, we find other things to do so lots of closures means we stop including the pool in our rotation of things to do because we just assume it will be closed. Or we assume the hours won't work for us.	9/17/2026 9:10 PM
22	Challenging	9/17/2026 8:43 PM
23	It was disappointing but other than that it didn't really affect me.	9/17/2026 5:11 PM
24	nobody likes it, but it's life	9/17/2026 2:59 PM
25	Directly impacted ability to swim	9/17/2026 8:44 AM
26	Those were a bummer. I did have several days I had hoped to swim and couldn't due to these closures. But my frustration wasn't with the pool staff.	9/17/2026 7:21 AM
27	big bummer, it probably cut our pool time down by 50%, and during some times we were really counting on it.	9/16/2026 11:53 PM
28	The AFRs are definitely the most frustrating, infuriating at times issue. Given that most everyone's schedule is demanding and interdepend. When a closure happens at the last minute, denying a health essential lap swim and requiring personal change of plans, it is a real problem. / By next year....Is there no way to run a separate filtering system for the kiddie pool? Appreciate all the efforts to educate parents and wonder if there could be yet more requirements/enforcement of parents. maintenance.	9/16/2026 10:30 PM
29	I was very sad but understood. I didn't want to be outside either due to AQI. The city can't control air quality	9/16/2026 10:04 PM
30	The wildfires were terrible. Not your fault. Swim lessons were still with it. POOP was a ruiner.	9/16/2026 9:54 PM
31	We visited the pool less. The AFRs resulted in a loss of a week of swim lessons and that was pretty disappointing. I understand that it's outside of your control and somehow it still feels like a very long time to close the pool	9/16/2026 9:01 PM
32	After a while, we just stopped planning on going to the pool	9/16/2026 8:50 PM
33	Yes	9/16/2026 8:43 PM
34	Of course, I was sad about the closures.	9/16/2026 8:14 PM
35	We didn't get to go as much as we would have liked	9/16/2026 7:44 PM
36	When it was Monday through Friday, it meant I missed my water exercise class, which made me sad, not only for me, but for the staff missing out on work as well.	9/16/2026 7:36 PM
37	Cancelled swim team and interrupted lap swim used for training	9/16/2026 5:38 PM
38	Bummed. I missed weeks of swimming	9/16/2026 5:29 PM
39	Missed out on swim lessons. Appreciated being reimbursed since there were no make up classes.	9/16/2026 4:12 PM
40	It was a big bummer to not be able to go.	9/16/2026 2:53 PM
41	Huge bummer! Understandable about smoke and aqi levels being unsafe. More of a push for indoor pool!	9/16/2026 2:49 PM
42	This was a big deal and is the reason I selected dissatisfied above. There was a large chunk of the summer that we were unable to use the pool. Made me kind of sorry I bought a pass when I couldn't use it for the latter half of the summer.	9/16/2026 2:27 PM
43	The closures annoyed me a little bit, the threw a bit of a wrench in my plans.	9/16/2026 2:23 PM
44	Yes, very much so	9/16/2026 2:17 PM
45	Significant impact in August, basically couldn't go.	9/16/2026 2:09 PM
46	Was definitely a pain in the…	9/16/2026 1:57 PM

47	smoke was a problem. Husband one lung and parking and getting a ticket was not fun. I feel you have learn that was problem. We have senior and young kids using pool and accidents happen. I think you reacted just fine.	9/16/2026 1:29 PM
48	One session of our swim lessons was cut short by a week due to poop. Another session of our swim lessons were cut by a week due to smoke.	9/16/2026 1:14 PM
49	It definitely affected us. We never went in August at all. And only went a few times in July.	9/16/2026 1:02 PM
50	We certainly missed out on many days and weeks of time at the pool, but mostly due to smoke and a few due to AFRs which are out of everyone's control.	9/16/2026 12:40 PM
51	This was REALLY hard.	9/16/2026 12:34 PM
52	The AFRs are frustrating, but there's not much to be done about wildfire smoke and an outdoor pool. You did a great job communicating about opening/closing - and we totally understand that there's only so much you can do!	9/16/2026 12:00 PM
53	A lot. The poop felt like it took a long time to cure, and the smoke was so temperamental from one hour to the next	9/16/2026 11:31 AM
54	We rarely went. Glad we never purchased a season pass.	9/16/2026 11:18 AM
55	I know neither of these occurrences are the pool's faults, but I'm confused as to why the pool has to be closed for so many days following an AFR. Although I think it's amazing my daughter loved her swim lessons so much, she was heartbroken whenever I had to tell her that's from lessons were canceled.	9/16/2026 11:10 AM
56	Obviously couldn't attend those days and emails stopped coming for updates	9/16/2026 11:10 AM
57	Not	9/16/2026 10:58 AM
58	Smoke affected our ability to visit Leavenworth as a whole over midsummer, sadly.	9/16/2026 10:50 AM
59	The AFR was a drag since it is a preventable problem if parents taught their kids better. The smoke was out of anyones control.	9/16/2026 10:46 AM
60	I was not able to swim at those times so it didn’t affect me.	9/16/2026 10:41 AM
61	These had a big impact on our pool usage, especially the smoke. These issues are outside your control.	9/16/2026 10:40 AM
62	It made a great case for the need of an indoor pool!	9/16/2026 10:40 AM
63	Thanks for pushing through the smoke!!	9/16/2026 10:39 AM
64	It was a bummer, but understandable!	9/16/2026 10:39 AM
65	Thanks for pushing through the smoke	9/15/2026 6:34 AM
66	It caused me to stop planning to go there early in the year because I could not rely on the pool being open	9/15/2026 6:18 AM
67	We were pretty bummed we missed almost 2 weeks of swim lessons.	9/14/2026 1:54 PM
68	yes, significantly. Sadly, I did not get the same health benefits as I did last year (more fit, muscle building, stress relief).	9/14/2026 1:03 PM
69	It would be really nice to be able to utilize the pool during these smokes events especially. when you are trapped in the house for who knows how long during the summer, it would be a great outlet to be able to use the pool during these times.	9/14/2026 11:29 AM
70	The pool was closed; I couldn't visit.	9/14/2026 6:44 AM
71	I think we had fewer AFRs this season than last, but I was able to do some open water swimming in Lake Wenatchee. Shout out to the team for checking the AQIs every day.	9/13/2026 6:57 PM
72	Disappointing for sure!!!	9/13/2026 6:38 PM
73	They definitely affected the time as we would've been using the pool. It would be nice to lessen the length of time to pool needs to be closed for an AFR	9/13/2026 4:12 PM

74	Bummer	9/13/2026 1:08 PM
75	The exercise class was closed a lot, which was disappointing. So glad we opened on time in late May. Obviously nothing could be done about the smoke, but hopefully next season parents will be more aware and willing to use the waterproof diapers for their kids.	9/13/2026 11:00 AM
76	Absolutely!	9/13/2026 8:50 AM
77	I stopped coming at all due to both but almost every time I planned to go there was another AFR that prevented my visit.	9/13/2026 8:17 AM
78	Upset	9/13/2026 8:09 AM
79	Communication was good. We simply did not go when it was closed.	9/12/2026 5:26 PM
80	Literally made it impossible to ever go!!	9/12/2026 9:57 AM
81	There were s few times when I wanted to swim and I couldn't due to safety issues.	9/11/2026 8:54 PM
82	These incidents closed the pool so no one visited.	9/11/2026 7:06 PM
83	I think tougher rules or penalties should apply	9/11/2026 3:38 PM
84	It was unfortunate and very disappointing that the pool has to close…But understandable for public safety.	9/11/2026 1:40 PM
85	Disappointed that families cannot be more responsible with young kids. Understandably you had no control over the smoke but was a bummer.	9/11/2026 12:52 PM

Q18 We were able to add a few new amenities to the pool this season! For next year, what are some small amenities you would like to see at the pool? (e.g., more lounge chairs, more shaded areas, etc.)

Answered: 74 Skipped: 17

#	RESPONSES	DATE
1	More lounge chairs	10/11/2026 9:33 AM
2	More shade	9/29/2026 8:30 PM
3	Shaded areas would be amazing! Concession stand Music would be fun!	9/29/2026 4:22 PM
4	More shaded areas would be great!	9/27/2026 7:30 PM
5	No	9/27/2026 11:27 AM
6	Some cubbies out side on the deck to store bags or purses so they don't get wet. Since we have to have our phones with us. A couple more umbrellas would be nice.	9/26/2026 12:23 PM
7	Outdoor warm shower for rinse off. Sharing a shower with everyone getting out at the same time is crazy. If we wait and sun dry, we run out of parking time. Mats in the locker room floors since they are wet, slimy, gross and slippery. 2 ply TP, the 1ply is a mess, sticks to wet hands, falls apart and you use more. Bring back the diving board. Suit spinner is great but we can't access it after they close the doors and with no guard on deck. Make sure the outdoor bathrooms are working. They were closed all season, but we got a new coke machine and patio.	9/24/2026 11:14 PM
8	Chairs, picnic tables, and umbrellas were so appreciated this year!	9/22/2026 8:54 PM
9	N/a	9/21/2026 12:54 PM
10	You guys do a nice job on upkeep. Everything feels fresh and nice, and I appreciated you bringing in new exercise equipment as fast as we wore them out.	9/21/2026 12:13 PM
11	More loungers and standing umbrellas.	9/21/2026 8:35 AM
12	A good manager would be helpful.	9/20/2026 11:41 PM
13	Move the swimsuit drying machine inside, one in both locker rooms. Drinking fountain. Entice high school students to manage the concession stand that used to be there. This could be sponsored by the high school so students learn about business practices.	9/20/2026 4:02 PM
14	More shade. Offer simple concessions.	9/20/2026 9:18 AM
15	Replace changing rooms' rods and curtains. Attach a few hooks/hangers in the stalls. Don't let the city take down any more wonderful big shade trees in the park (no matter how many leaves flutter down....)	9/18/2026 9:02 AM
16	More lounge chairs, umbrellas, snack bar	9/18/2026 6:39 AM
17	More lounge chairs and shaded areas for sure! A vending machine with snacks would be great.	9/17/2026 10:20 PM
18	Umbrellas for shade	9/17/2026 9:10 PM
19	move location swimming suit drier to front of building or one in each change room.	9/17/2026 8:43 PM
20	Another swimsuit dryer.	9/17/2026 5:11 PM
21	More shaded areas.	9/17/2026 9:51 AM
22	Shade	9/17/2026 8:44 AM
23	Shade sails??? Pull buoys for lap swim, goals for waterpolo, large clock with visible second hand for lap swim - swim clock on pool deck. Loved the lounge chairs - very nic addition.	9/17/2026 7:21 AM

24	Love the swim suit wringer outer. Why can't we get reliable hot water in the women's shower that lasts more than 5-10 minutes??	9/16/2026 11:53 PM
25	Yes, more lounge chairs and shaded areas.	9/16/2026 10:30 PM
26	A clock during lap swim and for swim team	9/16/2026 10:04 PM
27	More shaded areas please :)	9/16/2026 9:54 PM
28	more shade	9/16/2026 9:01 PM
29	Shade area	9/16/2026 8:50 PM
30	n/a	9/16/2026 8:43 PM
31	The on line schedule needs to be just the pool by itself , which you finally did. No spreadsheet of all Parks n Rec activities. The sandwich board chalk schedule was great.	9/16/2026 8:14 PM
32	N/a	9/16/2026 7:44 PM
33	It would be awesome to bring back the snack sales; I understand that the area that used to be used for snack sales has been taken over for the lifeguards. That used to be a great way to raise money for the swim team as well, especially during meets.	9/16/2026 7:36 PM
34	None	9/16/2026 5:29 PM
35	Shaded areas	9/16/2026 4:12 PM
36	Umbrellas	9/16/2026 2:53 PM
37	More Lounge chairs and better chairs in general. A few umbrellas?	9/16/2026 2:49 PM
38	Keep it open more and extend open swim.	9/16/2026 2:27 PM
39	A vending machine for food but I do love the drink vending machine as well.	9/16/2026 2:23 PM
40	Lounge chairs would be fabulous. A weekly family play swim with pool play items such as balls, bowls and noodles	9/16/2026 2:17 PM
41	More shade! Simple concessions!	9/16/2026 2:09 PM
42	Those are good ideas.	9/16/2026 1:29 PM
43	More shaded areas for sure.	9/16/2026 1:02 PM
44	Definitely more lounge chairs, more chairs for sitting and so much more shade.	9/16/2026 12:34 PM
45	Shade please! Maybe a few more lounge chairs.	9/16/2026 12:00 PM
46	More chairs and shade	9/16/2026 11:31 AM
47	more shade and lounge chairs.	9/16/2026 11:18 AM
48	More shade!!	9/16/2026 11:10 AM
49	Maybe area around picnic tables could have material that makes a clean transition back to the pool, right now it can get muddy in the grass.	9/16/2026 11:10 AM
50	More	9/16/2026 10:58 AM
51	Maybe a couple more small toys like balls?	9/16/2026 10:50 AM
52	A few more loungers and chairs would help during the busier times.	9/16/2026 10:46 AM
53	Kick boards and pull buoys for lap swim	9/16/2026 10:41 AM
54	More shade Small area where food is allowed.	9/16/2026 10:40 AM
55	More lounge chairs and shade, please!	9/16/2026 10:40 AM
56	I have everything I need.	9/16/2026 10:39 AM
57	A new disinfectant system?	9/15/2026 6:18 AM

58	A shade tarp or pergola in the shallow end side of the pool deck… nice for parents hanging out during swim lessons	9/14/2026 1:54 PM
59	more intense level barbells. new shower curtains. a clock easily seen from the pool. a second part time exercise teacher.	9/14/2026 1:03 PM
60	A retractable enclosure would be incredible	9/14/2026 11:29 AM
61	Don't care.	9/14/2026 6:44 AM
62	N/A	9/13/2026 6:57 PM
63	Maybe bring back the snack bar	9/13/2026 6:38 PM
64	More hooks in the bathroom. More shady spots. More lounge chairs	9/13/2026 4:12 PM
65	More shaded areas! More lunge chairs woukd be nice. Shade over loungers	9/13/2026 1:08 PM
66	.	9/13/2026 11:00 AM
67	All's OK for me... just stay open!	9/13/2026 8:50 AM
68	Shade!!!!!!	9/13/2026 8:17 AM
69	More long hours stay open longer	9/13/2026 8:09 AM
70	More shade would be nice. Maybe a small snack bar.	9/12/2026 5:26 PM
71	More lounge chairs, they've never really had enough ever since I was a kid going to the pool, and shade as well	9/12/2026 9:57 AM
72	More lounge chairs and umbrellas, upgrade the showers in the girls locker room	9/11/2026 8:54 PM
73	Concession stand would be nice.	9/11/2026 1:40 PM
74	More chairs especially during the busiest days.	9/11/2026 12:52 PM

Q19 Please use this space for any additional comments you may have regarding the 2026 pool season or any other suggestions for improvements at the Howard Hopkins Memorial Pool

Answered: 58 Skipped: 33

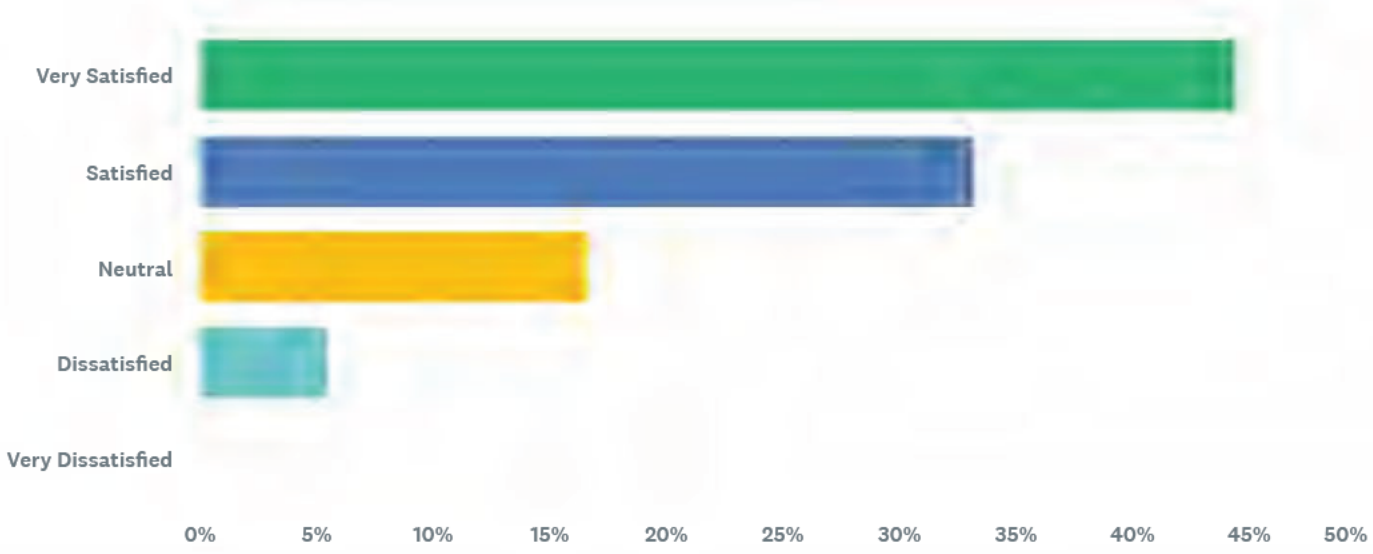
#	RESPONSES	DATE
1	Appreciated the dedication they had in trying to keep the pool open during the smokey days.	10/11/2026 9:33 AM
2	Thanks!	9/29/2026 8:30 PM
3	Again, so grateful to have kids be able to swim right at the beginning of the season.	9/29/2026 4:22 PM
4	Thank you!	9/27/2026 7:30 PM
5	Thanks for great staffing and maintenance	9/27/2026 11:27 AM
6	Very sad that the pool took advantage of [Pool Staff] and had her teach for almost 2 years unpaid. The City was lazy to not hire her or someone and unethical to get work for free. Or assume classes could be self-lead to save money. Get a sub! Be proactive. Heard a staff member was bragging about how clean up week/end of season prep they were paid for 4 hr but worked about 15 minutes. Not teaching work ethic especially if the manager is OK with this. [Pool Staff] always favored [Pool St] and he got away with everything. She definitely has favorites and those she is passive aggressive towards others. These young employees need excellent leadership, training in work habits to prepare them for their future and encouraging feedback throughout the season so they can make improvements or feel good about their accomplishments. I was there one day when lap swim and lesson were sharing the pool. A gal arrived and asked staff if they could add a lane since it was busy. They said no. Within 5 minutes [Pool Staff] showed up to swim, asked for a new lane and GOT IT. This is not right! and should be an HR issue. The young staff member knew this wasn't right but couldn't say anything.	9/24/2026 11:14 PM
7	Really urging you to put new, stricter policies in place to avoid AFRs. So many closures that could have been prevented. We need those days, especially since we lost so many other days to smoke.	9/22/2026 8:54 PM
8	N/a	9/21/2026 12:54 PM
9	I think the staff on the ground really know and understand what the pool needs, and provide a quality experience for us all, so I hope their voices are heard loud and clear by management. One thing I wonder about is if you can connect repeat fecal contaminators with consequences such as a fine or required volunteer time, or a two strikes you are out until next year? I sure love our outside venue and consider it a treasure in Leavenworth. Hope you can keep the comfort of a saltwater system instead of chlorine (which degrades in sunlight quickly anyway).	9/21/2026 12:13 PM
10	I doubt we will ever return.	9/20/2026 11:41 PM
11	Instead of lifeguards sitting around inside looking at their phones, have them do maintenance duties throughout the day (cleaning, required training, inventory, whatever needs to be done). Don't put the responsibility for cleaning on the morning crew. What business doesn't clean up at the end of the day so they are ready to start fresh the next morning? Help these teenagers learn to do a job well, not only lifeguarding, but everything that is involved in keeping the pool serviceable and open.	9/20/2026 4:02 PM
12	The pool is an amazing community resource and we love having it. The staff are great…swim instructors do a great job of teaching and all staff are very friendly and professional. Overall, I feel like the pool is very well run but would like to see a few tweaks to the schedule to hopefully make it even better. Would also be great if we had a pool year round. Whether we cover this one or build a new one, youve got my support.	9/20/2026 9:18 AM
13	Require mufflers on the extraordinarily loud mowing and leaf blowing equipment - an impossible task I know in a society that just seems to accept noise pollution as status quo these days.... Thank you [Pool Staff] and the rest of the staff!! Keep up the good work!	9/18/2026 9:02 AM

14	Thanks	9/18/2026 6:39 AM
15	No comments just keep up the good work and maybe fix the code brown situation somehow.	9/17/2026 10:20 PM
16	I'm disappointed and unless we see major changes, we won't buy a family pass again	9/17/2026 9:10 PM
17	Really enjoy aerobics. [Pool Staff] is an excellent instructor.	9/17/2026 8:43 PM
18	It was frustrating when in the deep in with my daughter and having to stay so close to her. How is she supposed to learn to swim she has to be so close to me at all times. She had no opportunity to take a few strokes while directly supervised before being yelled at by the lifeguard. Also- it's silly for someone who isn't going to swim to also have to pay.	9/17/2026 9:51 AM
19	Thank you!	9/17/2026 8:44 AM
20	I love the pool. Thank you for a great season!	9/17/2026 7:21 AM
21	Overall you have produced a greatly upgraded pool management system with high performing staff. Very much appreciated!!!	9/16/2026 10:30 PM
22	Thank you! We know you work hard & deliver a good public service!	9/16/2026 9:54 PM
23	I'm looking forward to next season	9/16/2026 9:01 PM
24	I wish we had never got rid of the salt, the chlorine hurts my eyes and dries out my skin. And it didn't end up helping the AFR situation, which is disappointing that the research wasn't done before making the switch. It feels like a move backwards for Leavenworth. Most pools are making major investments and switching to salt and we went back to the old-unhealthy way of chlorine. I wish the protocol for the smoke would have been different. Not so many emails and updates. Just make the call if you're opening or not. Parking is tough for certain times of the day. It's too bad we lost all the parking in the middle to permit parking.	9/16/2026 8:50 PM
25	n/a	9/16/2026 8:43 PM
26	Thank you [Pool Staff] and all the staff. Great job!	9/16/2026 8:14 PM
27	N/a	9/16/2026 7:44 PM
28	None	9/16/2026 5:29 PM
29	For online sign ups please update lesson descriptions to better fit each level. Hard to know what is right when you have never signed up before	9/16/2026 4:12 PM
30	Figure out a way to make fecal accident closures shorter. Thanks!	9/16/2026 2:49 PM
31	No	9/16/2026 2:23 PM
32	Thank you for your dedication to our community.	9/16/2026 2:17 PM
33	Would it be possible to invite a local business to provide concessions on/near the grassy area? Shade fabric there would be amazing.	9/16/2026 2:09 PM
34	Fire smoke was the worse part and not anyone except the person that set it off.	9/16/2026 1:29 PM
35	We are so appreciative of the staff at the pool! We place a very high value on the pool and spend a lot of time there. We're so grateful that the lifeguards are as attentive as they are. Thank you!!	9/16/2026 12:34 PM
36	I appreciate the opportunity it offers	9/16/2026 11:10 AM
37	Thank you to the staff for getting through a difficult season and providing a place for joy and enrichment in this community.	9/16/2026 10:50 AM
38	Thanks for being there for us residents to enjoy! Staff was so great as always!	9/16/2026 10:46 AM
39	Thanks for everything!	9/16/2026 10:41 AM
40	Thank you all for your dedication to this great community resource.	9/16/2026 10:40 AM
41	Thanks for supporting this community pool in Leavenworth. It is well worth the money the city has to spend to keep it going!	9/16/2026 10:40 AM
42	No other needs	9/16/2026 10:39 AM

43	Thank you	9/15/2026 6:18 AM
44	Thanks for a great season!! We know it was challenging but everyone did a great job.	9/14/2026 1:54 PM
45	Could we have a sign/reader board in the check-in lobby that shows our swim team's statistics - updated weekly to show what standing we are at and who we are playing.	9/14/2026 1:03 PM
46	Not to beat a dead horse, but a retractable enclosure	9/14/2026 11:29 AM
47	Maybe hire folks who can work beyond the school calendar.	9/14/2026 6:44 AM
48	Great season, and thanks to everyone there! See y'all next season. - [Staff]	9/13/2026 6:57 PM
49	Thank you!! Swim lessons are important for all kids, please offer as much as possible	9/13/2026 6:38 PM
50	Thanks for the season… Look forward to seeing you in the spring!	9/13/2026 4:12 PM
51	Thank you! I think you do a great job. Important resource for the community!!!	9/13/2026 1:08 PM
52	.	9/13/2026 11:00 AM
53	It might be a kind gesture to those trying the punch pass, to credit unused punches to next year's card. I think the punch pass option was a good idea for those occasional users.	9/13/2026 8:50 AM
54	Please find a way to keep the diaper kids separate from the rest of the pool the AFR closures make me not want to come and likely not get another pass next year.	9/13/2026 8:17 AM
55	Thank you	9/13/2026 8:09 AM
56	We had a great summer. Despite the closures. The staff is amazing. We look forward to seeing you next year. Thank you. All of you.	9/12/2026 5:26 PM
57	It needs SEVERAL improvements for 2027,	9/12/2026 9:57 AM
58	Thanks for a wonderful swim season and best staff ever! They are warm and welcoming!	9/11/2026 8:54 PM

Q1 18 responses

How satisfied are you with the orientation you received at the beginning of the season?



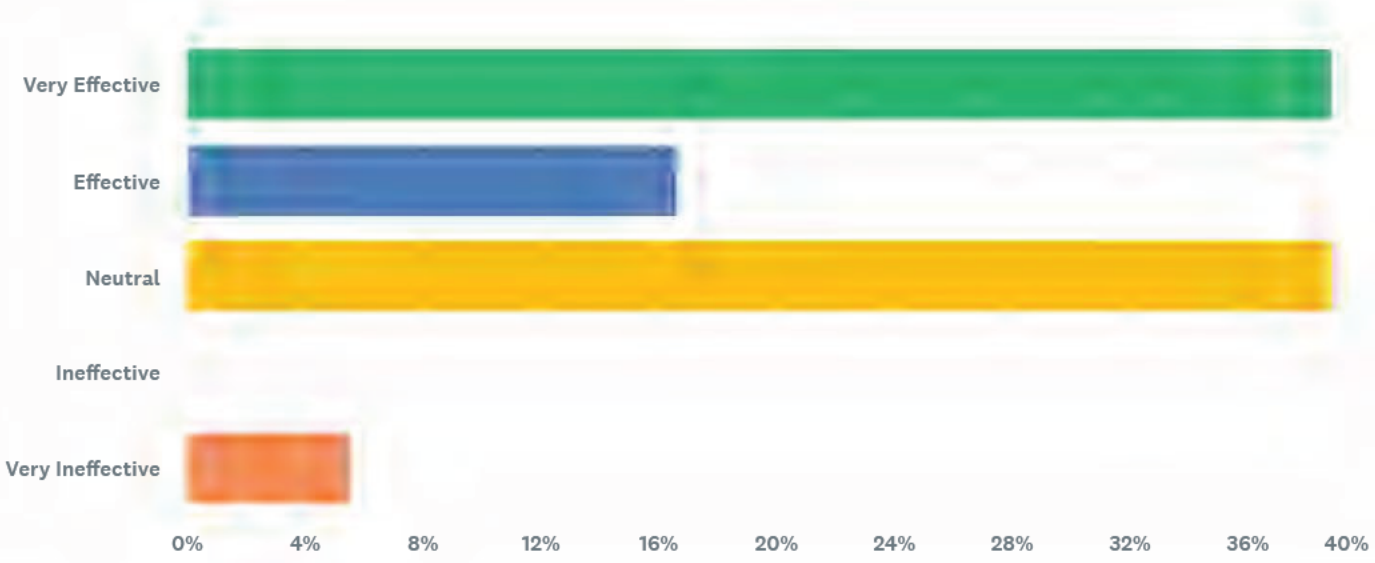
Answer Choices	Percentage	Selections
Very Satisfied	44.44%	8
Satisfied	33.33%	6
Neutral	16.67%	3
Dissatisfied	5.56%	1
Very Dissatisfied	0%	0
Total		18

#	TELL US MORE...	DATE
1	For new staff not enough for them to learn how to teach lessons. Need training on work ethics, putting out best effort, being a contributing member, taking initiative, working during work hrs., customer service	9/24/2026 8:46 PM
2	No orientation this year	9/16/2026 3:24 PM
3	I felt prepared for the season by the end of my training and ready to have a great and safe summer. I thought the customer service training was very helpful.	9/11/2026 8:04 PM
4	Well I didn't get taught how to teach the kids	9/11/2026 3:11 PM
5	I felt welcomed to working at the pool!	9/11/2026 3:10 PM
6	It was good just hard to manage with my other job	9/11/2026 3:07 PM
7	Help me learn the pools employment structure, and answer all my questions.	9/11/2026 3:07 PM

8	Didn't learn much from it but was nice to meet people I would be working with. Also I would assume it's mostly for lifeguards/front desk not swim teachers so of course it's ok I didn't get the best education	9/11/2026 1:50 PM

Q2 18 responses

How would you rate the effectiveness of continued ed training throughout the season?



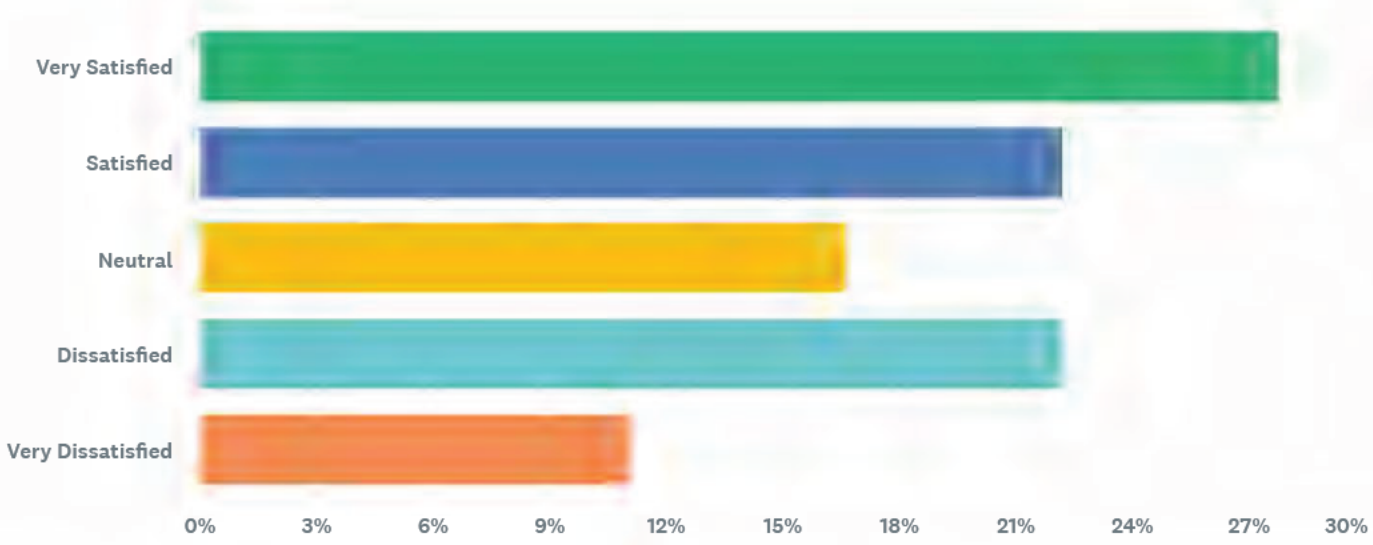
Answer Choices	Percentage	Selections
Very Effective	38.89%	7
Effective	16.67%	3
Neutral	38.89%	7
Ineffective	0%	0
Very Ineffective	5.56%	1
Total		18

#	TELL US MORE...	DATE
1	Every Friday seemed repetitive and in a lot of ways ineffective with many guards still not knowing how to fill out an incident report or knowing where the AED was located or what it actually looks like.	9/16/2026 3:24 PM
2	There was a good amount of training during the Friday training sessions.	9/15/2026 4:53 PM
3	The Friday trainings helped keep me up-to-date on what to do in emergencies.	9/11/2026 8:04 PM
4	Instructors identified weak spots in our skills and worked to fix them.	9/11/2026 3:10 PM
5	I feel that weekly staff training can be excessive, especially when compared with other pools where training is conducted monthly. I understand the importance of maintaining lifeguard skills and being prepared for emergencies, but I feel that the current expectations can sometimes seem extreme and overly rigid rather than focused on the skills that are most beneficial to staff and patrons. I think training would be more effective if it focused primarily on the skills and	9/11/2026 2:06 PM

	procedures outlined in the lifeguard manual, along with scenarios that are realistically likely to occur at our facility. For example, training could include responding to fecal or vomit contamination, thunder and lightning, common patron injuries, water rescues, and other everyday situations that staff may encounter. I would also find training on responsibilities outside of lifeguarding beneficial, such as proper facility care and maintenance, cleaning procedures, customer service, and how to appropriately manage the front desk and facility when a manager is not present. Overall, I would prefer training that is practical, relevant, and focused on building confidence and competence rather than simply meeting a weekly training requirement. I believe this approach would make training more meaningful while still maintaining a high level of safety and professionalism.	
6	Didn't really get one I was a swim teacher.	9/11/2026 1:50 PM

Q3 18 responses

How satisfied are you with the scheduling process?



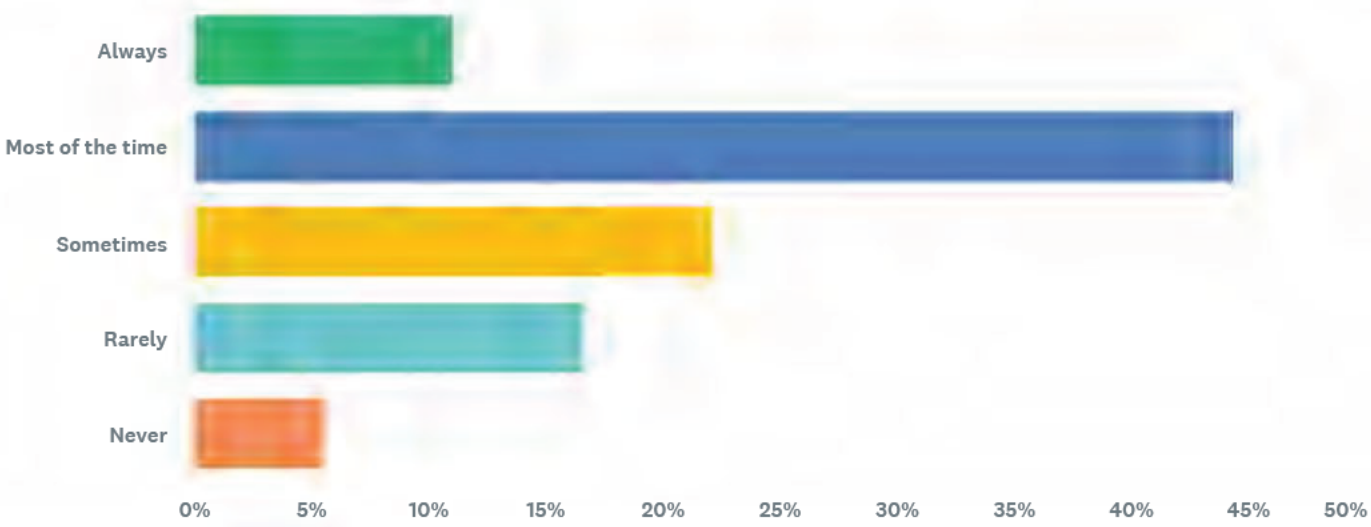
Answer Choices	Percentage	Selections
Very Satisfied	27.78%	5
Satisfied	22.22%	4
Neutral	16.67%	3
Dissatisfied	22.22%	4
Very Dissatisfied	11.11%	2
Total		**18**

#	TELL US MORE...	DATE
1	Shifts were all over the board. Short notice. Nothing consistent to help work around family, transportation, sports, sisters, or other jobs.	9/24/2026 8:46 PM
2	Schedule should be consistent throughout the summer and many experienced guards still had limited hours, they continued to hire new guards from Wenatchee cutting hours further.	9/16/2026 3:24 PM
3	The schedule was very inconsistent, some days over staffed and others under. Additionally my hours were very pool for a forth year Gaurd.	9/15/2026 4:53 PM
4	I would prefer at least a two week notice so that I have more time to schedule around work.	9/11/2026 8:04 PM
5	Scheduling was easy and flexible	9/11/2026 3:10 PM
6	Makes it hard to know and when I can work with my other job	9/11/2026 3:07 PM
7	I am very dissatisfied with the scheduling process. At other facilities where I have worked, scheduling software has allowed guards to enter their availability and preferred shifts, which made the scheduling process more transparent and accommodating. At this facility, I did not	9/11/2026 2:06 PM

	feel that there was an opportunity to communicate my preferred shifts or scheduling needs. In particular, I prefer working morning shifts, but there was no poll, survey, or software option provided for guards to indicate their preferred times. While I understand the reasoning behind eliminating 15-hour shifts, I feel that the overall scheduling process could have been handled much better. The schedule often resulted in my having very little free time and assigned me hours that conflicted with my other employment. At times, I felt as though the pool effectively owned my entire summer, which made the experience very unpleasant and contributed significantly to my dissatisfaction. I think the scheduling process could be improved by using scheduling software that allows employees to submit their availability and preferred shifts before the schedule is created. Even a simple survey or poll asking guards about their preferred shifts and scheduling limitations would have been helpful. I understand that not everyone's preferences can be accommodated, but having the opportunity to communicate those preferences would make the process feel much more fair and collaborative. Overall, I would like to see a scheduling system that balances the facility's staffing needs with employees' availability and preferences. I believe this would improve employee satisfaction, reduce conflicts with other jobs and commitments, and make working at the pool a more positive experience.	
8	It was fine no problems I could think of.	9/11/2026 1:50 PM
9	I wish it was a little more in advance	9/11/2026 1:46 PM

Q4 18 responses

Were you able to work the number of hours you desired?



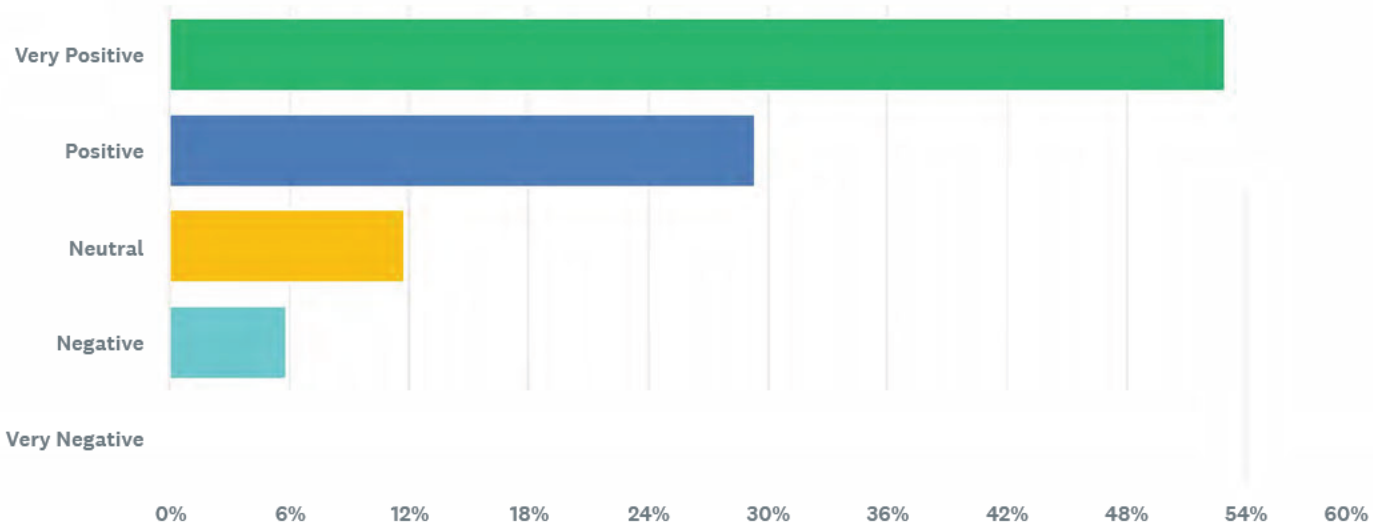
Answer Choices	Percentage	Selections
Always	11.11%	2
Most of the time	44.44%	8
Sometimes	22.22%	4
Rarely	16.67%	3
Never	5.56%	1
Total		18

#	TELL US MORE...	DATE
1	You never knew what to expect	9/24/2026 8:46 PM
2	I think [Pool Staff] is the only one that is consistently scheduled 40hr year after year. [Pool Sta admits that [Pool Staff] likes their family and that's why they get good hours and schedules.	9/16/2026 3:24 PM
3	My hours were not good the entire summer.	9/15/2026 4:53 PM
4	I feel happy with the amount of hours I got to work.	9/11/2026 8:04 PM
5	It would have been nice to to know what the evening shit was like.	9/11/2026 3:07 PM
6	I desired 40 hours	9/11/2026 3:04 PM
7	As someone who relies heavily on working approximately 40 hours per week, I was disappointed by the lack of hours I received. I understand that factors such as air quality and smoke are outside of the facility's control and can limit the number of hours available. However, because those circumstances are unpredictable, I feel it is especially important to maximize available work hours when there are no outside factors preventing employees from working.	9/11/2026 2:06 PM

	When I agree to take a full-time position, I have an expectation that I will be scheduled for full-time hours whenever those hours are available. The combination of limited scheduling options, not being able to communicate my preferred shifts, and receiving fewer hours than I anticipated made it difficult for me to rely on this job financially. I understand that staffing needs and operational circumstances can make scheduling 40 hours for every employee difficult. However, I would have appreciated greater consideration for employees who were specifically relying on this position as a full-time job. Better communication about available hours and a scheduling system that takes employees' availability into account could help ensure that available hours are distributed more effectively and that full-time employees have a reasonable opportunity to reach their expected hours	
8	Swim lesson teacher and just how busy my schedule was made it kind of impossible to get over 2 hours. But of course that's not your guy's fault.	9/11/2026 1:50 PM
9	Pool closures resulted in very few hours worked.	9/11/2026 12:40 PM

Q5 17 responses

How would you describe the overall team culture at the pool?

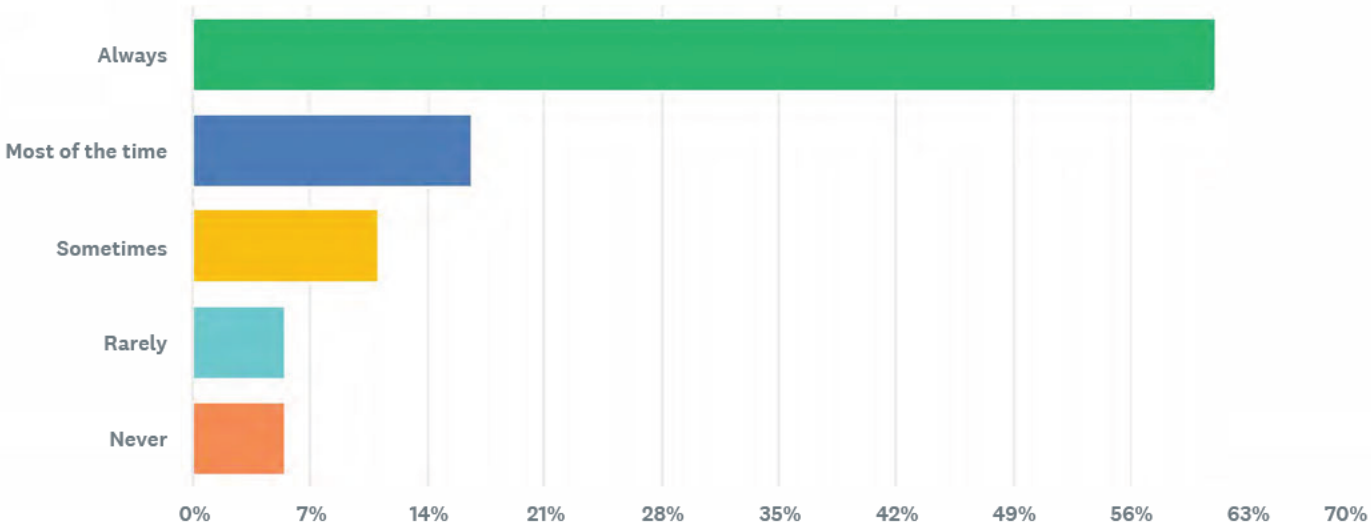


Answer Choices	Percentage	Selections
Very Positive	52.94%	9
Positive	29.41%	5
Neutral	11.76%	2
Negative	5.88%	1
Very Negative	0%	0
Total		**17**

#	TELL US MORE...	DATE
1	Some work way harder than others.	9/24/2026 8:46 PM
2	Somedays are great and some are not depending on the team and how positive or negative they are.	9/16/2026 3:24 PM
3	The team culture between lifeguards was pretty good, everyone was kind to eachother. But between the assistant managers and the life guards was not good at all.	9/15/2026 4:53 PM
4	So many nice people some of them didn't really match my personality very well but they were all very nice.	9/11/2026 1:50 PM

Q6 18 responses

Did you feel supported by your Pool Manager or Assistant Managers this summer?

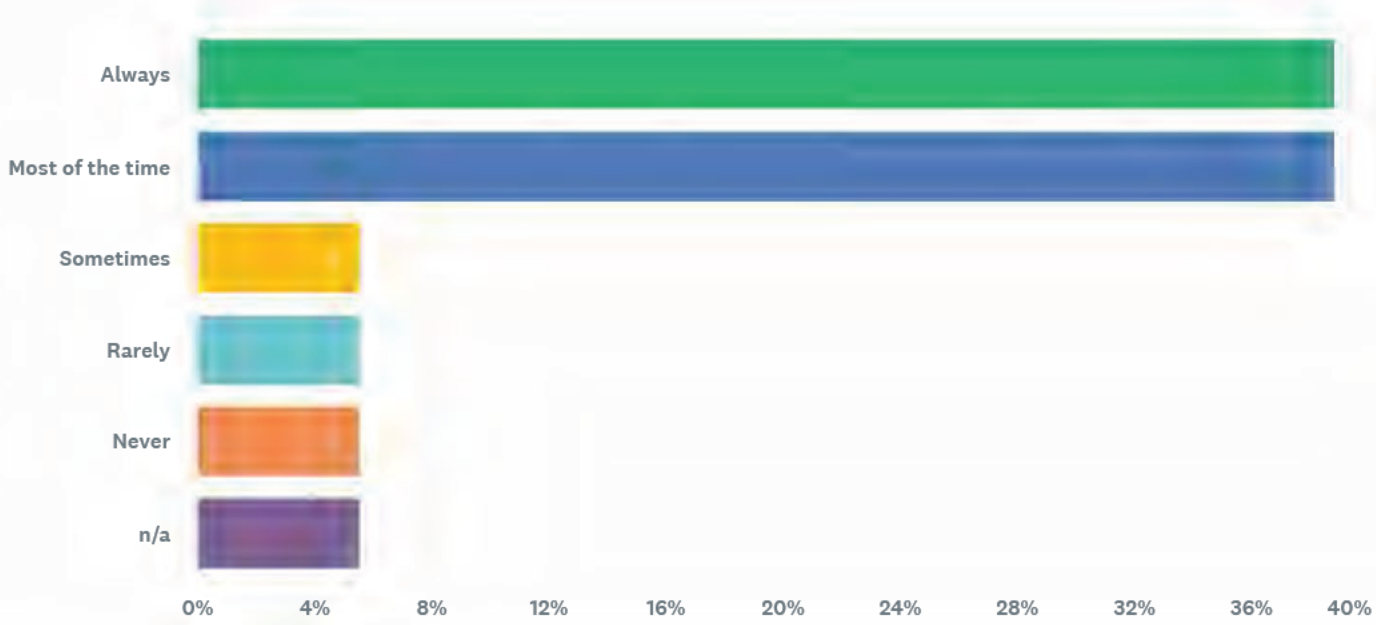


Answer Choices	Percentage	Selections
Always	61.11%	11
Most of the time	16.67%	3
Sometimes	11.11%	2
Rarely	5.56%	1
Never	5.56%	1
Total		18

#	TELL US MORE...	DATE
1	very little communication, not a happy welcoming place, last minute or late notice for changes, never knew who was in charge, helpful suggestions are disregarded.	9/24/2026 8:46 PM
2	I think [Pool Staff] is hard to approach and seems unavailable. With multiple assistant managers on at the same time, it was hard to know who was in charge.	9/16/2026 3:24 PM
3	I did not feel supported by my managers. Although [Pool Staff] and [Pool Staff] were great	9/15/2026 4:53 PM
4	I mean I feel as if I could have gotten a better education in teaching kids to swim but I learned by myself and it wasn't horrible.	9/11/2026 1:50 PM

Q7 18 responses

Did you feel supported by the new Recreation & Tourism Manager, Human Resources, and the city as a whole this summer?

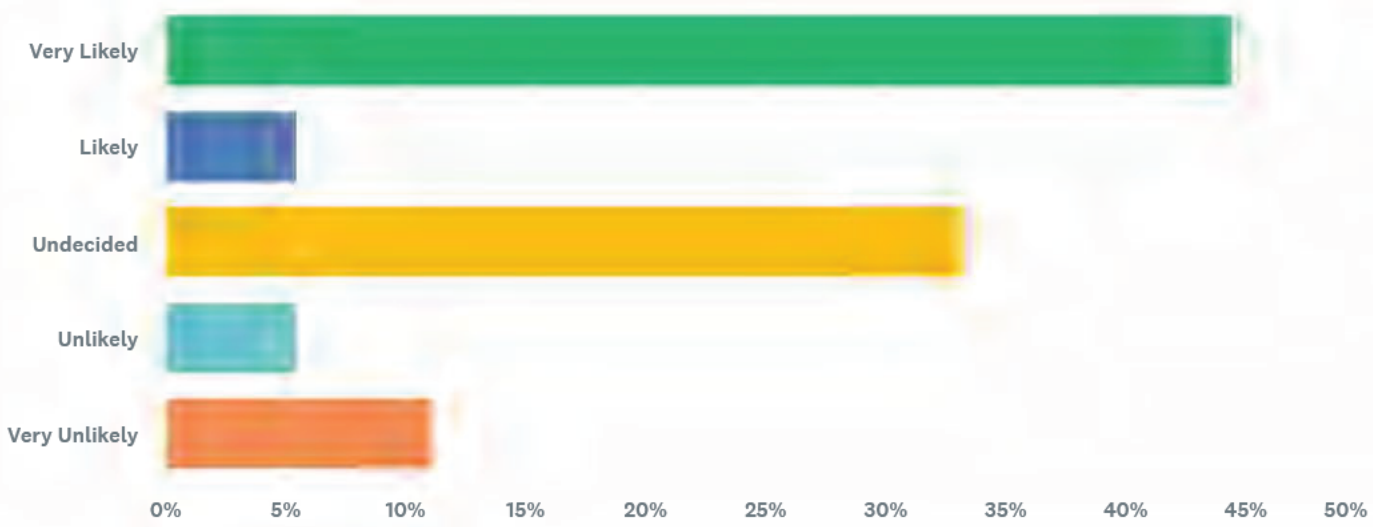


Answer Choices	Percentage	Selections
Always	38.89%	7
Most of the time	38.89%	7
Sometimes	5.56%	1
Rarely	5.56%	1
Never	5.56%	1
n/a	5.56%	1
Total		**18**

#	TELL US MORE...	DATE
1	never heard from them	9/24/2026 8:46 PM
2	The new requirements for 18 year olds to take breaks and shorter work days were frustrated, resulting in fewer hours.	9/16/2026 3:24 PM
3	Yes I think they did a great job this summer.	9/15/2026 4:53 PM
4	I mean he told us that he would be working behind the scenes to make it better so I don't really know what he did for the pool. I never saw him except for orientation.	9/11/2026 1:50 PM

Q8 18 responses

How likely are you to return next season?



Answer Choices	Percentage	Selections
Very Likely	44.44%	8
Likely	5.56%	1
Undecided	33.33%	6
Unlikely	5.56%	1
Very Unlikely	11.11%	2
Total		**18**

#	OTHER (PLEASE SPECIFY)	DATE
1	I believe I can find more consistent work elsewhere next summer	9/16/2026 3:24 PM
2	I have really liked working at the pool in past years, but this summer was much less enjoyable and I'm not sure if I want to come back.	9/15/2026 4:53 PM
3	I want to focus on life guarding more then my other job	9/11/2026 3:07 PM
4	Will be in a foreign country	9/11/2026 3:04 PM
5	Very unlikely, based on the circumstances I previously mentioned.	9/11/2026 2:06 PM

Q9 What went well this season?

Answered: 15 Skipped: 3

#	RESPONSES	DATE
1	love the families and customers, flexible schedule if needed, love working outside	9/24/2026 8:46 PM
2	Having Swim bracelets and a list so we didn't have to give everyone a swim test at every open swim.	9/16/2026 3:24 PM
3	Honestly I can't think of anything	9/15/2026 4:53 PM
4	I think working as much as I could	9/14/2026 9:21 AM
5	The trainings went really well, I also think that the environment at the pool is very good.	9/11/2026 8:04 PM
6	No major safety complications!	9/11/2026 3:10 PM
7	Teamwork	9/11/2026 3:08 PM
8	A lot	9/11/2026 3:07 PM
9	It was incredibly helpful that swim team practice was over just in time to set up for lessons.	9/11/2026 3:07 PM
10	Management was more consistent	9/11/2026 3:04 PM
11	I think we had a pretty good crew that got along well and we had a good time this summer.	9/11/2026 2:41 PM
12	Honestly, I don't feel like there were many things that went well for me this season. The season didn't feel the same as summers in the past, and overall, I found it difficult to enjoy my time working.	9/11/2026 2:06 PM
13	Learning and doing this kind of stuff for the first time. I really learned and changed a lot.	9/11/2026 1:50 PM
14	I made a lot of money and was able to work more	9/11/2026 1:46 PM
15	Everything	9/11/2026 12:14 PM

Q10 What could be improved for next season?

Answered: 15 Skipped: 3

#	RESPONSES	DATE
1	communication, clear expectations and roles, less downtime, how did we do? no feedback.	9/24/2026 8:46 PM
2	Only higher competent guards (want to work)which would result in fewer guards and more hours for everyone that deserves them.	9/16/2026 3:24 PM
3	A more consistent schedule	9/15/2026 4:53 PM
4	Nothing to me, it went pretty well for me	9/14/2026 9:21 AM
5	I would love to have more notice on the weeks schedule, and preferably have a couple weeks scheduled at a time.	9/11/2026 8:04 PM
6	More ice cream	9/11/2026 3:08 PM
7	Nothing really	9/11/2026 3:07 PM
8	Managing to open the pool sooner after an AFR.	9/11/2026 3:07 PM
9	Less smoke	9/11/2026 3:04 PM
10	Ice cream budget	9/11/2026 2:41 PM
11	If the concerns I have discussed previously could be addressed and improvements made accordingly, I think that would greatly elevate next year's pool season and make for a much more positive experience.	9/11/2026 2:06 PM
12	Better education for swim lesson teachers. [Pool Staff] and [Pool Sta are great at helping us but again they have to work their class too.	9/11/2026 1:50 PM
13	2 week scheduling instead of weekly	9/11/2026 1:46 PM
14	Fewer closures. Compensation to staff for closures.	9/11/2026 12:40 PM
15	Nothing	9/11/2026 12:14 PM

Q11 Any additional comments or suggestions?

Answered: 9 Skipped: 9

#	RESPONSES	DATE
1	more info on pay scale, raise for experience, staff wipe board for news or changes of the week/month, chore chart for jobs or zone for the week so some aren't doing all the work.	9/24/2026 8:46 PM
2	Allow 18-year-olds to work 10 hour shifts (4-10). It's clear that [Pool Staff] has major favoritism to some employees. [Pool Staff] on many occasions will flaunt all the hours and overtime that he gets. At one point he said he was already getting overtime at midweek. He wasn't scheduled later in the week, but we'll probably just come in, not sure if that was a joke or reality but it seems like [Pool Staff] allows it. Many believe that assistant manager means you work less and boss everyone around. It's laughable the guards that say they're going to apply to be a manager next year. Manager should join in on rotation when we are short staffed and not send out three guards when only 4r kids are in the water just to put us out on deck.	9/16/2026 3:24 PM
3	I had a great summer! Thank you so much!	9/11/2026 8:04 PM
4	Nope	9/11/2026 3:07 PM
5	Cant wait for next season!!!	9/11/2026 3:07 PM
6	Better weather please Ice cream budget	9/11/2026 3:04 PM
7	Nope	9/11/2026 2:41 PM
8	Thanks for this year it was fun to work for you guys and has been a dream since I have had since I started swim team here in 2022.	9/11/2026 1:50 PM
9	Nope	9/11/2026 12:14 PM

5 YEAR BUDGET COMPARISON

City Of Leavenworth

Time: 12:48:21 Date: 11/04/2026
Page: 1

Tab III. F

176 Community Swimming Pool

Account		2023 Actual	2024 Actual	2025 Actual	2026 Actual	2026 Appropriated	2027 Appropriated	Comment
308 31 00 176	Restricted Beginning Net Cash	169,546.33	101,432.77	103,222.34	6,490.78	6,491.00	200,000.00	
308	Beginning Balances	169,546.33	101,432.77	103,222.34	6,490.78	6,491.00	200,000.00	
311 10 00 001	Real&Personal Property Taxes	117,000.00	110,000.00	120,000.00	260,000.00	487,000.00	492,000.00	As of 10/31 - $188,052.50 of $227K
310	Taxes	117,000.00	110,000.00	120,000.00	260,000.00	487,000.00	492,000.00	
347 30 00 000	Pool Pass Entrance Fees	33,534.11	37,372.50	22,694.50	50,771.50	39,000.00	45,000.00	
347 30 00 001	Pool Concession Fees	317.00	588.00	230.00	1,345.00	500.00	1,250.00	
347 30 00 002	Pool Daily Entrance Fees	23,955.00	28,491.70	16,838.88	18,425.26	25,000.00	25,000.00	
347 30 00 004	Pool Swim Lessons	23,668.00	18,346.38	13,617.00	20,424.55	25,000.00	25,000.00	
347 30 00 005	Pool Swim Special Lessons Rate	910.00	0.00	0.00	0.00	0.00	0.00	
347 30 00 006	Swim Team Rental	7,380.00	6,678.00	0.00	0.00	7,000.00	7,000.00	
347 30 00 007	Pool Punch Passes	0.00	0.00	0.00	6,404.50	0.00	7,500.00	
340	Charges For Goods & Services	89,764.11	91,476.58	53,380.38	97,370.81	96,500.00	110,750.00	Over Budget!
361 11 17 060	Investment Interest	5,893.94	5,291.16	2,496.57	3,539.85	2,000.00	3,000.00	
367 11 01 076	Donations-Pool	436.60	149.00	100.00	0.00	400.00	250.00	
369 91 01 076	Misc Revenue-DO NOT USE	1,989.80	2,352.63	0.00	0.00	2,400.00	0.00	
360	Interest & Other Earnings	8,320.34	7,792.79	2,596.57	3,539.85	4,800.00	3,250.00	Under Budget for now
381 10 99 002	Inter Loan-Fm 001 CE Multiyear	0.00	0.00	71,000.00	0.00	29,000.00	0.00	
380	Non Revenues	0.00	0.00	71,000.00	0.00	29,000.00	0.00	
397 76 00 035	Trans In-Fm 104 Lodging Tax	76,079.00	96,312.00	116,723.00	123,798.00	123,798.00	130,968.00	
397	Interfund Transfers	76,079.00	96,312.00	116,723.00	123,798.00	123,798.00	130,968.00	Adjustment to come - likely less
TOTAL REVENUES:		**460,709.78**	**407,014.14**	**466,922.29**	**491,199.44**	**747,589.00**	**936,968.00**	
576 20 10 000	Salaries&Wages	213,339.94	191,175.89	189,910.23	236,358.08	302,970.00	299,193.00	
576 20 15 000	Overtime	0.00	0.00	803.24	0.00	33.00	1,036.00	
576 20 20 000	Benefits	31,810.06	32,727.22	31,558.56	45,496.25	60,340.00	54,893.00	
576 20 25 000	Overtime Benefits	0.00	0.00	334.61	0.00	0.00	0.00	
576 20 31 000	Office&Operating Supplies	16,544.46	23,890.19	26,515.52	34,742.50	25,000.00	35,000.00	
576 20 31 001	Operating Supplies-Concessions	0.00	250.40	0.00	0.00	0.00	0.00	
576 20 31 002	Credit Card Service Charges	1,579.28	1,868.54	521.97	38.54	2,200.00	0.00	
576 20 35 000	Small Tools&Minor Equip	1,875.97	1,826.45	6,188.18	8,082.80	2,500.00	5,000.00	

5 YEAR BUDGET COMPARISON

City Of Leavenworth

Time: 12:48:21 Date: 11/04/2026

176 Community Swimming Pool

Account		2023 Actual	2024 Actual	2025 Actual	2026 Actual	2026 Appropriated	2027 Appropriated	Comment
576 20 40 001	Other Interfund Svs&Chgs	4,680.00	7,896.00	8,907.00	8,702.00	8,702.00	9,000.00	
576 20 40 005	External Tax-Sales-B&O Taxes	5,541.43	6,340.68	3,832.84	7,255.31	6,250.00	7,750.00	
576 20 41 000	Professional Services	953.07	0.00	300.00	600.00	1,000.00	1,000.00	
576 20 41 001	Election Costs	0.00	0.00	2,631.47	0.00	0.00	4,000.00	
576 20 41 003	Audit Costs	1,793.40	0.00	0.00	2,963.10	2,250.00	0.00	
576 20 42 000	Comm-Phone/Postage/Fx	1,415.59	1,591.32	2,402.82	3,233.00	2,200.00	4,000.00	
576 20 43 000	Travel-Lodging/Meals/Mileage	0.00	0.00	0.00	200.83	1,500.00	5,000.00	
576 20 43 001	PW-Trav-Lodg/Meals/Mile	0.00	0.00	0.00	0.00	0.00	1,000.00	
576 20 44 000	Advertising	2,628.24	1,046.24	471.52	2,704.98	2,500.00	4,000.00	
576 20 46 000	Insurance	21,276.00	32,779.00	37,559.24	40,858.00	40,997.00	43,000.00	
576 20 47 000	Utilities	22,230.13	19,147.61	19,287.30	29,770.01	31,000.00	35,000.00	
576 20 48 000	Repairs&Maintenance	4,140.64	5,845.20	4,026.65	3,250.04	5,000.00	7,500.00	
576 20 49 000	Misc-Reg/Dues/Subscrip	2,097.00	1,256.28	3,403.69	7,376.44	3,000.00	5,000.00	
576 20 49 001	PW-Misc-Reg/Dues/Subscrip	0.00	0.00	0.00	0.00	0.00	2,500.00	
576	Park Facilities	331,905.21	327,641.02	338,654.84	431,631.88	497,442.00	523,872.00	Under Budget
581 20 00 099	Inter Loan Repay To CE	0.00	0.00	0.00	0.00	29,000.00	0.00	
580	Non Expeditures	0.00	0.00	0.00	0.00	29,000.00	0.00	
594 76 41 001	Expansion Feasibility Study	69,244.52	0.00	0.00	0.00	0.00	0.00	
594 76 63 002	Pool Equipment Replacement	0.00	30,270.42	40,532.95	47,411.80	163,299.00	272,250.00	Under Budget
594 76 63 003	Pool Sand Filters Replacement	0.00	0.00	87,594.30	0.00	0.00	0.00	
594	Capital Expenditures	69,244.52	30,270.42	128,127.25	47,411.80	163,299.00	272,250.00	
508 31 00 176	Restricted Ending Fund Balance	0.00	0.00	0.00	0.00	57,298.00	136,846.00	Est. of $200 - $220K if no issues
508 31 01 176	Restricted EFB For Payroll Reserve	0.00	0.00	0.00	0.00	550.00	4,000.00	See 2027 BFB Est!
999	Ending Balance	0.00	0.00	0.00	0.00	57,848.00	140,846.00	
TOTAL EXPENDITURES:		**401,149.73**	**357,911.44**	**466,782.09**	**479,043.68**	**747,589.00**	**936,968.00**	
	FUND GAIN/LOSS:	59,560.05	49,102.70	140.20	12,155.76	0.00	0.00	

2027 PRSA Meeting Dates

Location: Leavenworth City Hall Council Chambers

Meetings may be held via Zoom conferencing – please check the City of Leavenworth's website prior to each meeting for details on location.

Time: 3:00PM - 5:00PM

January 14th	Thursday
March 11th	Thursday
May 13th	Thursday
July 8th	Thursday
September 9th	Thursday
November 12th*	Friday

*City Hall will be closed in observance of Veterans Day on Thursday, November 11th 2027.

Upper Valley Parks & Rec District

September 30, 2026

Preliminary values for 2027 tax year

***Preliminary* assessed value for 2027** **$2,983,748,625**

Values may change. Timber and State Assessed Utilities values are not available at this time.

Districts with a population 10,000 or over

Implicit Price Deflater (IPD): 3.88%

IPD < 1% requires second resolution to maintain 1% increase

Levy Limits:

Last Year's Actual Levy:	$487,776.03		
1% increase over last year	$4,877.76		$492,653.79
Highest lawful levy since 1985:	$416,836.40		
1% increase over last year	$4,168.36		$421,004.76
Statutory Maximum (total AV /1000*stat max rate)			$1,790,249.18
		lesser of LEVY LIMITS	$421,004.76

Calculation:

New Construction AV	$41,805,906		
calculation for NC add	0.1449816520	/$1,000	$6,061.09
Annexation AV	$0.00		
preliminary annexation revenue			$0.00
Tax Increment Financing (TIF) increment value	$0.00		
calculation for TIF add	0.1449816520	/$1,000	$0.00
Levy Correction *25/26; 26/27; 27/28*			$70,627.38
Administrative Refund			$0.00
Total *PRELIMINARY* Regular Property Tax Levy			**$497,693.23**

***If the district takes less than the allowable calculated levy, the balance will automatically become "banked" capacity for the following year**

UPPER VALLEY PARK AND RECREATION SERVICE AREA 2027 BUDGET

UVPRSA BOARD
BUDGET TRANSMITTAL AND PLANNING DOCUMENT

The Mission of the Upper Valley Parks and Recreation Service Area is to provide recreational activities and facilities to enhance the quality of life of everyone.



Howard Hopkins Memorial Pool

TABLE OF CONTENTS

SECTION 1:	**Budget Message**	**4**
SECTION 2:	**Policies, Ordinances & Resolutions**	**7**
SECTION 3:	**Board Roles and Protocol**	**8**
SECTION 4:	**Revenues & Expenditures**	**9**



UPPER VALLEY PARK AND RECREATION SERVICE AREA BOARD

BOARD CHAIR – SHANE THAYER – LEAVENWORTH CITY COUNCIL

VICE CHAIR – TRAVIS MCMASTER – LEAVENWORTH CITY COUNCIL

SECRETARY – SHANNON LEMONS – AT-LARGE

KRISTIAN WINSTON – PESHASTIN COMMUNITY COUNCIL

CYNDI GARZA – CASCADE SCHOOL DISTRICT

SHON SMITH – CHELAN COUNTY COMMISSIONER

SECTION 1: BOARD CHAIR AND ADMINISTRATOR'S BUDGET MESSAGE

Honorable Upper Valley Park and Recreation Service Area Board, Citizens of Leavenworth, and Residents of the Service Area near Leavenworth, Washington.

Submitted herein is the 2027 Upper Valley Park and Recreation Service Area (PRSA) annual operating budget. This annual budget is submitted in conformity with RCW 36.68.530. The enclosed financial data has been reviewed by both the PRSA Board and City of Leavenworth staff toward final adoption of the 2027 annual budget by Resolution to be held at the November 12, 2026 PRSA Board meeting. In addition to representing the legal authority to expend public funds, this document describes the 2027 budget process and resulting transfers of the District's funds to the City of Leavenworth for authorized use in support of the operation of the Howard Hopkins Memorial Pool.

Reader's Guide to the Budget / Explanation of the Budget Document

The PRSA was established by voter approval at the November 4, 1997 General Election and the PRSA Board was formed in April 1998 through the creation of an Interlocal Agreement between Chelan County, the City of Leavenworth, and the associated positions as authorized under RCW Chapter 39.34 Interlocal Cooperation Act. In 2023, the interlocal agreement was updated in its entirety. In 2025, Board composition was updated and now includes one County Commissioner, two Leavenworth City Council members, and one representative each from the Cascade School District #228, the Peshastin Community Council and an at-large position from within the boundaries of the PRSA but located outside of the Leavenworth City limits. This budget document contains an overview of the UVPRSA Board's current priorities, and provides both historic and estimated budget information. The document is incorporated into the UVPRSA's annual budget resolution. There is a separate interlocal agreement between the PRSA and the City of Leavenworth that identifies the use of the PRSA's property tax funds for assisting in the operation of the pool by the City of Leavenworth. The City of Leavenworth administers additional revenues, employs the pool seasonal staff, and covers all expenses for the operation of the pool. Through this cooperative partnership, the PRSA Board ensures ongoing review and provides recommendations to the City of Leavenworth when appropriate.

Budget Preparation Timeline

The Board's budget is prepared with the input of the Chair, Board members, and city staff based on ongoing reviews of the pool's budget. The 2027 budget development process incorporates bi-monthly discussions of the pool's annual priority needs and future capital improvements. The budget is compiled by City staff and distributed for Board consideration prior to the annual meeting in November of each year. The Board is tasked with adopting their annual portion of property taxes that supports the City's entire pool operational budget and the PRSA Board may seek any bond levy resolutions necessary to request additional property taxes through the Chelan County Assessor's Office by no later than November 30 of each year.

Key Budget Issues: Revenue, Initiatives and Expenditure Sources

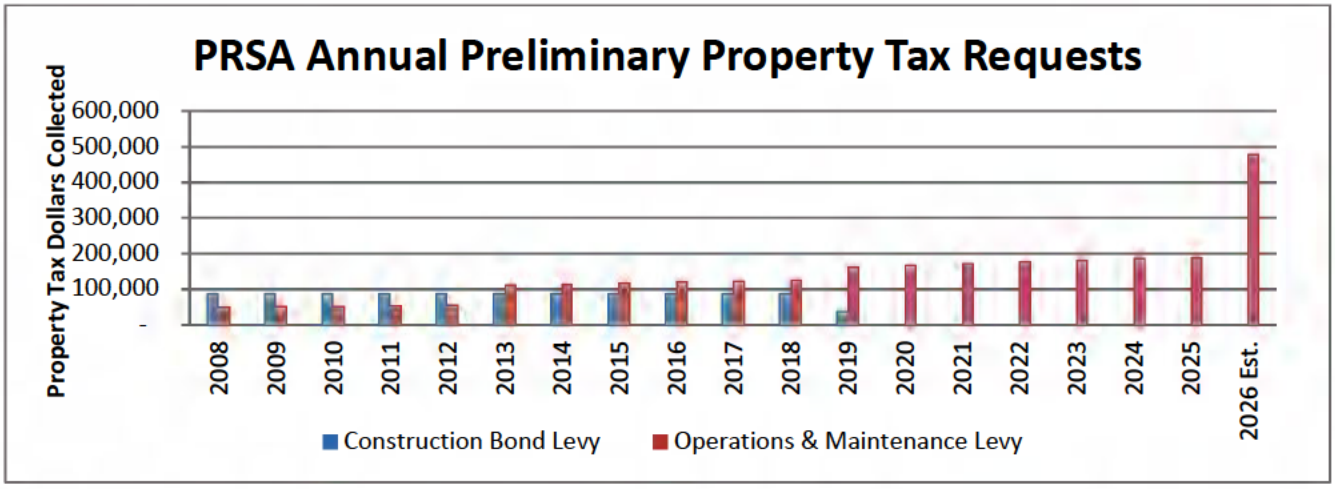
The PRSA's funding is comprised of revenue from property, excise and timber taxes which are then transferred to the City of Leavenworth for the operation of the pool. The property tax funding includes a Maintenance and Operations (M&O) Levy. Previous pool funding also included a capital construction

bond fund for property tax collections, which was completed in 2020; this bond supported the construction of the pool in 2000.

Starting in 2018, the Board began working on strategic planning for the future of the PRSA. This work included extending the Interlocal Agreement with Chelan County in 2021 that was finalized in 2022 and the Interlocal Agreement for pool operations with the City of Leavenworth in 2022, both of which run concurrently through 2042. The Board developed and prepared a new six-year M&O levy request in 2024 that voters approved for collection in years 2025 through 2030; this levy collects taxes at a rate of fifteen (15) cents per one thousand dollars of assessed property values starting in 2025. Unfortunately, an error was made in the collection of taxes in 2025. The Chelan County Assessor's Office only collected the prior year collection plus the 1% annual increase for 2025 at a rate of just over seven cents rather than the voter-approved fifteen cents. This error amounted to a shortfall of $211,822 in 2025 that will increase the annual collection for 2026 – 2028 by an additional $70,627 per year over the intended collection of nearly $404,000 that would have begun in 2025.

Since the Board has secured the operations funding for the remaining five years for the pool, they are now focusing on the future of the existing pool, including consideration of a full rebuild, as the pool is challenging to maintain due its age, with pool basin and equipment failures. With a temporary resurfacing project completed in 2022, a follow-up feasibility study for a future aquatic center completed in 2023, and major repairs to filters and pumps in 2024/2025, it is identified that the approximate remaining life of the 25-year-old pool needs to be addressed by no later than 2030. The City has identified the site of decommissioned Osborn Elementary school as a potential site for a new indoor aquatic center, along with a public library and other community center amenities. In April of 2026, the City hired a Recreation and Tourism Manager, a newly created position, to lead the initiative now known as the Upper Valley Community Center, assisted by the UVCC Steering Committee. In late 2026, the City plans to publish an RFQ for feasibility and design (up to 15%) for the Community Center.

The Board's recent discussions have centered on the current and future services provided by the PRSA, capital improvements needed at the pool, and other recreational improvements within the Park and Recreation Service Area. In addition to challenges with the pool's infrastructure, a challenging labor market in Leavenworth and annual changes to the state minimum wage have resulted in increased operating costs over the last several years. With the new M&O levy in place, the Board has adjusted funding for the pool to reflect these economic realities. Over the next few years, the funding provided by the tax payers will assist with day-to-day operations and maintenance of the existing infrastructure. Looking ahead, the board will consider the need for a new voter-approved construction bond. Below is a chart showing the PRSA's annual property tax requests for the previous Construction Bond and current Maintenance and Operations Levies:



With exception to the property tax collection error noted above, in 2027 the City of Leavenworth's budgeted pool revenues, not including beginning fund balances, is comprised of the following estimates: 67% Property Taxes, 18% Lodging Taxes, 15% User Fees, and less than 0.5% Interest & Other Earnings. Lodging tax revenues are equivalent to 25% of the annual operations and maintenance expenditures, which excludes capital or debt expenditures; however, with the error made in property tax collections in 2025-2026 this revenue did include capital costs. This 25% allocation has been justified through three different data collections of users by zip code over the past decade to identify that approximately 25% of the pool's user base are visitors from more than 50 miles away. The City of Leavenworth's 2027 pool expenses will be comprised of the following estimates: 66% Operations and Maintenance and 34% Capital Improvements with an estimated reserve fund balance of approximately $137,000 that coincides with the City's Financial Policy requirement of 25% reserves. Due to the property tax error, the City of Leavenworth did provide an interfund loan in 2025; however, it is anticipated that no loan may be needed in 2026 as taxes are coming in sufficiently to cover costs.

Acknowledgments

We would like to express our sincere appreciation to the PRSA Board and city staff for their effort, dedication and diligence in developing a budget that reflects the expectations of the Board and citizens of the Upper Valley Park and Recreation Service Area. We also want to express our gratitude to the residents within the Service Area and the citizens of Leavenworth for their support of the operations and maintenance tax levy and in providing the City with the tools to accomplish the maintenance and improvements necessary to operate and maintain the Howard Hopkins Memorial Pool.

We would also like to thank the Leavenworth City Council for their interest and support in planning and conducting the financial operations of the pool in a responsible and progressive manner.

Sincerely,

Shane Thayer
Board Chair

Steven Rubinstein
PRSA Board Assistant

SECTION 2: POLICIES, ORDINANCES AND RESOLUTIONS

The Policies, Ordinances and Resolutions section reviews the Board's accounting and budgeting procedures. This section includes the budget creation process which explains the steps involved in the preparation and administration of the budget that reflects the final adoption by resolution for the 2027 Operating Budget.

Budget Creation and Planning

This operating budget represents the Upper Valley Park and Recreation Service Area's comprehensive financial and operational plan for 2027. The primary intent of this document is to answer two basic questions: Where do the District's funds come from and how will those funds be used? As noted, these funds are derived purely from property taxes and are solely used at this time for the operation of the pool.

In addition to providing financial planning and legal authority to obligate public funds, the annual budget provides policy direction from the PRSA Board to City of Leavenworth staff and the community. As a result, the PRSA Board, City staff, and the public are all involved in the process of budget development.

Since the PRSA has a single source of revenue — property taxes — it is simplistic from a budget perspective in that only one revenue source is necessary for the budget. Due to the varied nature of projects and funding packages that the City of Leavenworth needs to operate the pool, funds generated by the District will be directly transferred to the City for project-specific expenditures. This process allows for the District to be less restricted in budget development and annual reporting requirements with only one general fund being identified.

SECTION 3: Board Roles and Protocol

Board Roles

The Board Chair and Board Members have previously discussed their respective roles and expectations in order to reach an understood protocol for conducting Board business. The Board operates similar to a Mayor/City Council form of government.

The role of the Board Members is to adopt policies for the District, while the Chair's role is to administer and execute those policies. Although the Chair does not specifically set policy, it is certainly appropriate for the chief executive to introduce policy options and recommendations, which comprises part of the Chair's leadership role.

Under the 'separation of powers doctrine', the Chair and Board Members exercise certain defined powers that are free from unreasonable interference by the other. As the chief executive and administrative officer of the Board, the Chair is responsible for carrying out the policies set by the Board and seeing that local laws are enforced. Additionally, the Chair and the City of Leavenworth's administrative staff run the day-to-day operations of the Service Area.

It is also the role of the Chair or Chair's designee to prepare meeting agendas, preside over meetings, report to the Board on matters involving administration, and to propose policy initiatives or changes. In 2021 the PRSA hired a part-time coordinator for an 18-month term who took on many administrative roles previously managed by other City of Leavenworth staff, including budgeting, annual reporting, meeting agenda preparation and minute-taking. Since the departure of the part-time coordinator in 2022, the City of Leavenworth continues to allocate administrative staff time in support of the UVPRSA board and pool operations on a year-round basis. Agenda content continues to be based on both staff and Board Member input.

Parliamentary Procedure

Additional clarification is presented regarding parliamentary procedure. Upon considering an agenda item, the Chair will entertain a motion from the board to add the item to the meeting agenda. If the board seconds that motion, the item is added the agenda for discussion. In 2024/2025 the Board adopted its first official By-laws that assist in guiding decisions of the Board as well as approval of the first Mission Statement. In Q3 of 2026, the Board finalized Vision and Values for the special purpose district to help guide future discussions and initiatives.

Some items may require staff presentations and/or public hearings prior to Board discussion. Staff presentations are designed to inform the Board and present an opportunity for Board members to ask any questions they might have. Public hearings provide the board with an opportunity to receive input from the public on the item.

Upon completion of staff presentations and/or public hearings, the Chair will entertain motions from the Board, as described above, and discussion will commence when the required motions have been seconded. Once discussion has ended in practice, the board may make separate motions to conclude the discussion and 'call for the question', or bring the issue to a vote.

SECTION 4: Revenues and Expenditures

GENERAL FUND

The PRSA's General Fund is used to account for the revenues and expenditures that provide general government services. Revenues for the General Fund come solely from property taxes that are collected by the Chelan County Treasurer and issued to the PRSA Board when requested. In order to minimize reporting requirements and ease of distribution of revenues, the PRSA Board only adopts one operating expenditure line that will transfer funds to the City of Leavenworth's Pool Fund. The Board Members evaluate the Pool's revenues and expenditures annually to determine the amount of funds to be transferred each year. In compliance with budgeting and annual reporting requirements, the budget includes reviewing two previous years of actuals with the current year showing budget versus actual year to date totals and the future year's budget estimate.

General Fund Revenues – Fund 001

Description	2024 Actual	2025 Actual	2026 Budget	2026 Actual thru 6/30/26	2027 Budget Estimate
Beginning Fund Balance	$ 26,910	$ 17,113	$ 1,000	$ 7,541	$ 7,641
Taxes					
Property Taxes	$187,003	$190,232	$478,474	$267,185	$498,000
Leasehold Taxes	$ 200	$ 188	$ 200	$ 73	$ 100
Timber Excise Taxes	$ 0	$ 8	$ 0	$ 0	$ 0
Total Revenues:	$214,113	$207,541	$479,674	$274,799	$505,741

General Fund Expenditures

Description	2024 Actual	2025 Actual	2026 Budget	2026 Actual thru 6/30/26	2027 Budget Estimate
Transfer to City of Leavenworth.	$197,000	$200,000	$478,000	$260,000	$492,000
Total Expenditures:	$197,000	$200,000	$478,000	$260,000	$492,000
General Fund Balance:	$ 17,113	$ 7,541	$ 1,674	$ 14,799	$ 13,741

Tab III. J

Leavenworth Pool Rate History

PRSA RESIDENT

	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026
Day Use Fees											
Under Two	-	-	-	-	-	-	-	-	-	-	-
General Admission Two & up	3.50	4.00	4.00	4.00	5.00	5.00	5.00	5.00	6.00	6.00	6.00
Senior (all swims age 65 & up)	2.50	3.00	3.00	3.00	3.00	3.00	3.00	3.00	4.00	4.00	4.00
Lap Swim / Water Exercise	3.50	4.00	4.00	4.00	5.00	5.00	5.00	5.00	6.00	6.00	6.00
10-Punch Pass (20% Discount)										48.00	48.00
Senior 10-Punch Pass (20% Discount)										32.00	32.00
Season Passes											
Family Pass	140.00	150.00	150.00	150.00	165.00	165.00	165.00	165.00	180.00	180.00	180.00
Individual Pass	80.00	90.00	90.00	90.00	100.00	100.00	100.00	100.00	110.00	110.00	110.00
Senior Pass (includes all access)	50.00	60.00	60.00	60.00	60.00	60.00	60.00	60.00	65.00	65.00	65.00
Add-On											30
Swim Lessons											
Class Lessons/per student	30.00	35.00	35.00	35.00	40.00	40.00	40.00	40.00	45.00	45.00	45.00
Private Lessons	35.00	40.00	40.00	40.00	60.00	60.00	60.00	60.00	65.00	65.00	65.00
Kayaks	5.00	10.00	10.00	10.00	Removed	-	-	-	-	-	-

NON-PRSA RESIDENT

	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026
Day Use Fees											
Under Two	-	-	-	-	-	-	-	-	-	-	-
General Admission Two & up	5.50	6.00	6.00	6.00	7.00	7.00	7.00	9.00	10.00	10.00	10.00
Senior (all swims age 65 & up)	4.50	5.00	5.00	5.00	5.00	5.00	5.00	6.00	7.00	7.00	7.00
Lap Swim / Water Exercise	5.50	6.00	6.00	6.00	7.00	7.00	7.00	9.00	10.00	10.00	10.00
10-Punch Pass (20% Discount)										80.00	80.00
Senior 10-Punch Pass (20% Discount)										56.00	56.00
Season Passes											
Family Pass	170.00	190.00	190.00	190.00	210.00	210.00	210.00	252.00	252.00	252.00	252.00
Individual Pass	100.00	120.00	120.00	120.00	130.00	130.00	130.00	156.00	156.00	156.00	156.00
Senior Pass (includes all access)	60.00	75.00	75.00	75.00	75.00	75.00	75.00	90.00	90.00	90.00	90.00
Add-On											42.00
Swim Lessons											
Class Lessons/per student	35.00	40.00	40.00	40.00	45.00	45.00	45.00	45.00	50.00	50.00	50.00
Private Lessons	35.00	40.00	40.00	40.00	60.00	60.00	60.00	60.00	65.00	65.00	65.00
Kayaks	5.00	10.00	10.00	10.00	Removed	-	-	-	-	-	-

RESIDENT & NON-RESIDENT

Pool Rental	$65/$15	$100/$16	$100/$16	$100/$16	$125/$17.50	$125/$17.50	$125/$17.50	$125/$21.00	$125/$25.00	$125/$25.00	$125/$25.00
Swim Teams	-	$60pp	$60pp	$60pp	$65pp	$65pp	$65pp	$65pp	$65pp	$75pp	$75pp

Department of Revenue
Washington State

Ordinance / Resolution No. 1-2026

RCW 84.55.120

WHEREAS, the Board (Governing body of the taxing district) of Upper Valley Park & Recreation Service Area (Name of the taxing district) has met and considered its budget for the calendar year 2027; and,

WHEREAS, the districts actual levy amount from the previous year was $ 487,776.03 (Previous year's levy amount); and,

WHEREAS, the population of this district is ☐ more than or ☒ less than 10,000; and now, therefore, (Check one)

BE IT RESOLVED by the governing body of the taxing district that an increase in the regular property tax levy is hereby authorized for the levy to be collected in the 2027 (Year of collection) tax year.

The dollar amount of the increase over the actual levy amount from the previous year shall be $ 4,877.76 which is a percentage increase of 1 (Percentage increase) % from the previous year. This increase is exclusive of additional revenue resulting from new construction, improvements to property, newly constructed wind turbines, any increase in the value of state assessed property, any annexations that have occurred and refunds made.

Adopted this 12 day of November, 2026.

If additional signatures are necessary, please attach additional page.

This form or its equivalent must be submitted to your county assessor prior to their calculation of the property tax levies. A certified budget/levy request, separate from this form is to be filed with the County Legislative Authority no later than November 30th. As required by RCW 84.52.020, that filing certifies the total amount to be levied by the regular property tax levy. The Department of Revenue provides the "Levy Certification" form (REV 64 0100) for this purpose. The form can be found at: http://dor.wa.gov/docs/forms/PropTx/Forms/LevyCertf.doc.

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UPPER VALLEY PARK AND RECREATION SERVICE AREA
CHELAN COUNTY, WASHINGTON

RESOLUTION NO. 2-2026

A RESOLUTION OF THE UPPER VALLEY PARK AND RECREATION SERVICE AREA BOARD, CHELAN COUNTY, WASHINGTON, ADOPTING A BUDGET FOR 2027, AND PROVIDING FOR OTHER MATTERS PROPERLY RELATING THERETO.

WHEREAS, on April 29, 1998 and reaffirmed on May 8, 2025, the Upper Valley Park and Recreation Service Area Board ("Board") approved an interlocal agreement through December 31, 2042 with the City of Leavenworth ("City") designating the City as the lead agency for the construction, operation, maintenance, and management of an aquatic center pool project to be located in the Leavenworth vicinity; and

WHEREAS, on November 6, 2018, voters of the PRSA also approved an extension of a regular tax levy in an amount not to exceed $0.11 per $1,000 of the assessed valuation in each of six consecutive years (2019-2024) for the maintenance and operating costs associated with the pool; and

WHEREAS, on August 6, 2024, voters of the PRSA also approved a regular tax levy in an amount not to exceed $0.15 per $1,000 of the assessed valuation in each of six consecutive years (2025-2030) for the maintenance and operating costs associated with the pool; and

WHEREAS, on November 12, 2026, the Board of the PRSA approved Resolution 1-2026 setting the regular tax levy for maintenance and operations at the prior year's collections of $487,776.03 to include a regular property tax levy increase of $4,877.76 (1%) in 2027 as outlined in Resolution 1-2026; and

WHEREAS the operations of the pool in 2027 require the adoption of an annual budget.

NOW THEREFORE BE IT RESOLVED BY THE UPPER VALLEY PARK AND RECREATION SERVICE AREA BOARD, CHELAN COUNTY, WASHINGTON, AS FOLLOWS:

Section 1. Budget The 2027 budget shall be as follows:

Maintenance and Operating Fund……$492,000.00

Section 2. Authorization of Officials. The Secretary and Chair of the Board, the Chelan County Treasurer, and the Board of County Commissioners of Chelan County, Washington, are hereby authorized and directed to take all action, to do all things consistent with this Resolution, and to execute all documents necessary to effectuate this Resolution, including the collection of

excess and regular property tax levies, and the distribution of funds as approved by the Board or the City of Leavenworth on behalf of the Board.

ADOPTED by the Upper Valley Park and Recreation Service Area Board, Chelan County, Washington, at a regular open public meeting thereof, of which due notice was given as provided by law, this 12th day of November 2026, the following Members being present and voting:

UPPER VALLEY PARK AND RECREATION SERVICE AREA
CHELAN COUNTY, WASHINGTON

_____	_____
Chair and Boardmember	Vice-Chair and Boardmember
_____	_____
Boardmember	Boardmember
_____	_____
Boardmember	Secretary and Boardmember

Department of Revenue
Washington State

Levy Certification

Submit this document to the county legislative authority on or before November 30 of the year preceding the year in which the levy amounts are to be collected and forward a copy to the assessor.

In accordance with RCW 84.52.020, I, Shane Thayer (Name),

Chair (Title), for Upper Valley Park & Rec. Service (District Name), do hereby certify to

the Chelan (Name of County) County legislative authority that the Board (Commissioners, Council, Board, etc.)

of said district requests that the following levy amounts be collected in **2027** (Year of Collection) as provided in the district's

budget, which was adopted following a public hearing held on **11/12/26** (Date of Public Hearing):

Regular Levy: $550,000.00
(State the **total** dollar amount to be levied)

Excess Levy: $0.00
(State the **total** dollar amount to be levied)

Refund Levy: $611.41
(State the **total** dollar amount to be levied)

Signature: _____ Date: 11/12/26

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