



City of Leavenworth Development Services Customer Survey

PO Box 287, 700 US Hwy 2, Leavenworth, WA 98826

Thank you for taking a few minutes to provide us feedback to improve our service.

Please identify what type of interaction you had with Development Services:

- General Inquiry
- Land Use Application (such as, a conditional use permit)
- Building Permit
- Other

Was your contact:

- In person at City Hall
- Telephone
- E-mail
- On-site inspection
- Other

Did we provide a timely response: ___ Yes ___ No Comments:

If you have interacted with the City in the past, was this experience better? ___ Yes ___ No, *please comment below*

Please rate the following areas:	Strongly Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Strongly Agree
Staff was courteous and respectful?	<input type="radio"/>				
Staff was helpful?	<input type="radio"/>				
Staff was knowledgeable?	<input type="radio"/>				
Staff was professional?	<input type="radio"/>				
Staff provided the information I needed?	<input type="radio"/>				
Was a response provided in a timely manner?	<input type="radio"/>				
Were you provided clear directions/next steps in the process (if required)?	<input type="radio"/>				

How would you rank the clarity of the Development Services webpages?

- Poor
- Fair
- Good
- Excellent

If using an application, please rank the clarity of applications and materials.

- Poor
- Fair
- Good
- Excellent

Comments:

Thank you for taking the time to complete this survey!

Please return your survey to cityadministrator@cityofleavenworth.com or
dsmanager@cityofleavenworth.com.